# THE STATE OF THE KANSAS TRAVELER



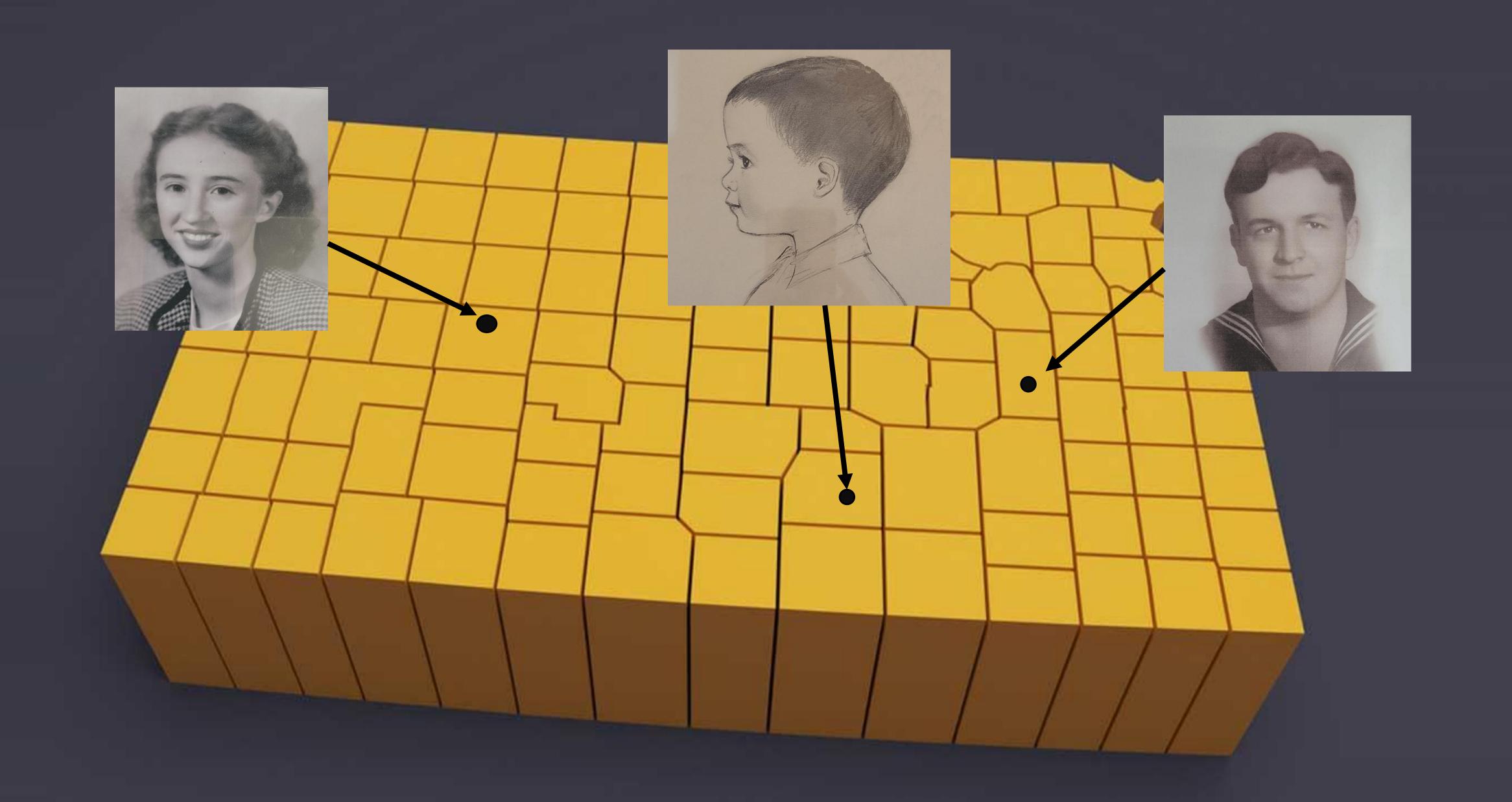


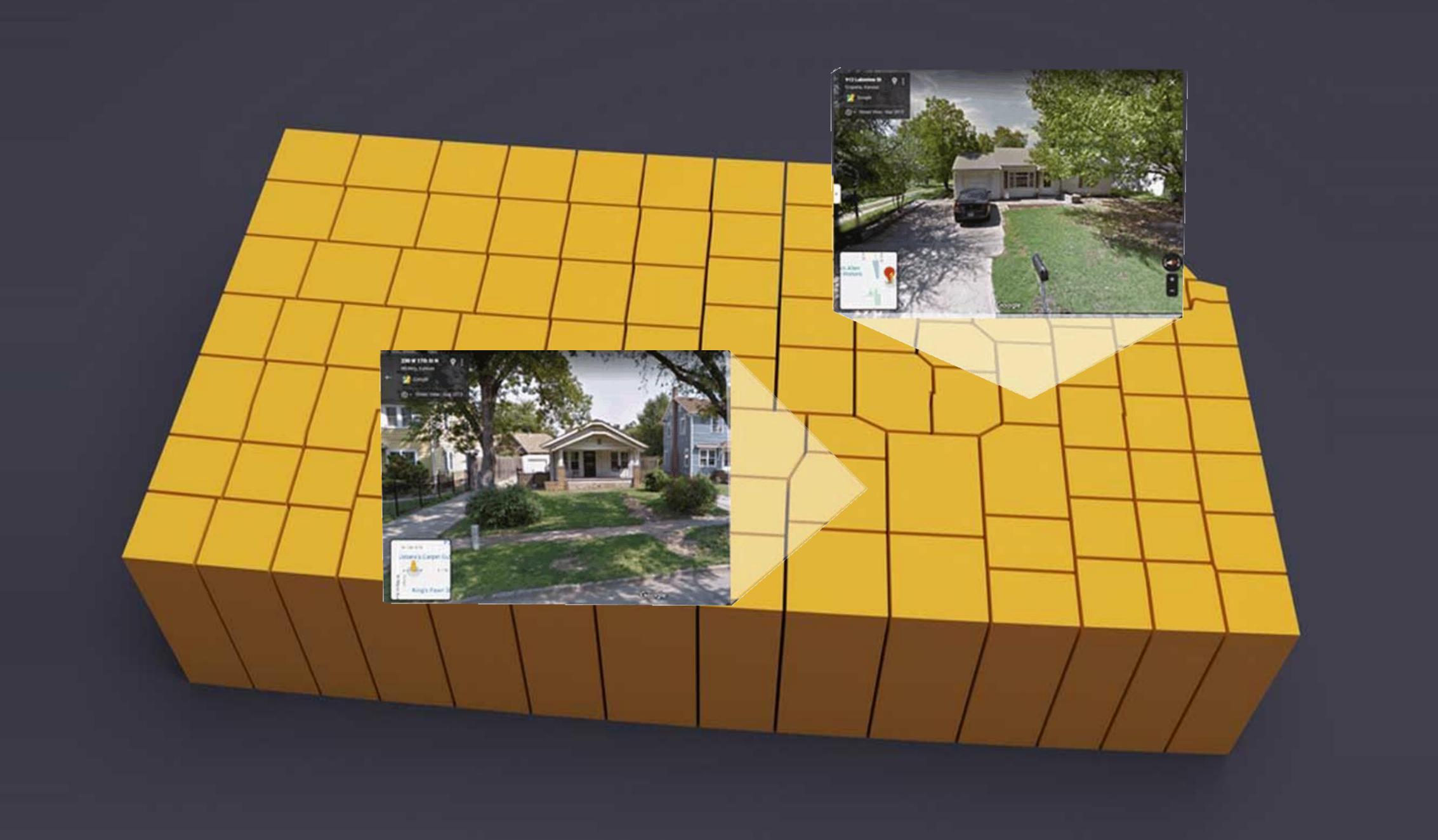












### 1. The State of the American Traveler





#### Segments Edition

industry. We have learned that perhaps no industry is more vulnerable to the fear instilled by a pandemic than our industry. The summer edition of The State of the American Traveler is typically dedicated to understanding different traveler segments marketed to by Destination Marketing Organizations (DMOs). Obviously, in the current environment, this data would be of limited value, as few in any DMOs are engaging with the marketplace in the traditional fashion. As such, we are repositioning this summer edition to first examine traveler sentiment in its historical context,

then presenting a segmentation analysis that examines what types of travelers are currently ready to travel. It is our hope that this simplified edition can yield value to the DMO community, while not straying too far from this research's customary foundation. In short, Our hope is that this market intelligence can help the DMO industry to shape its big picture thinking as we move through these extraordinarily challenging times. As always, if you have questions or ideas for future survey topics, we welcome you to message us:

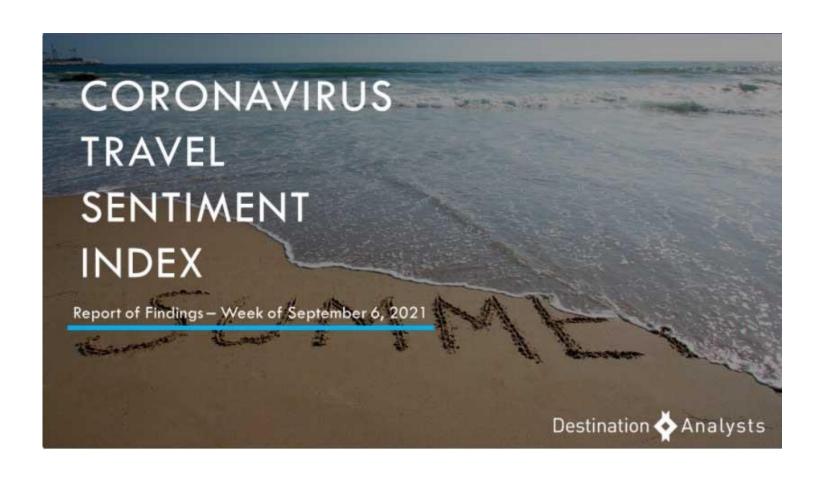
- info@destinationanalysts.com
- **●** @DA\_Research

- Online survey conducted since 2006
- Survey invitation sent to a nationally representative sample of US adults
- Total sample of 2,055 American leisure travelers
- Data collected Friday-Sunday of last week
- Examines traveler sentiment, motivations & behaviors
- Quarterly project



# 2. Travel Sentiment Index Survey





- Online survey conducted since the start of the pandemic
- Data collected weekly/bi-weekly
- Survey invitation sent to a representative sample of adults in the four major Census regions
- Sample of 1,200 American leisure travelers each wave
- Over 91,000 Americans surveys in total
- Examines traveler sentiment, motivations &
   behaviors
   Destination ♦ Analysts
   Do Your RESEARCH



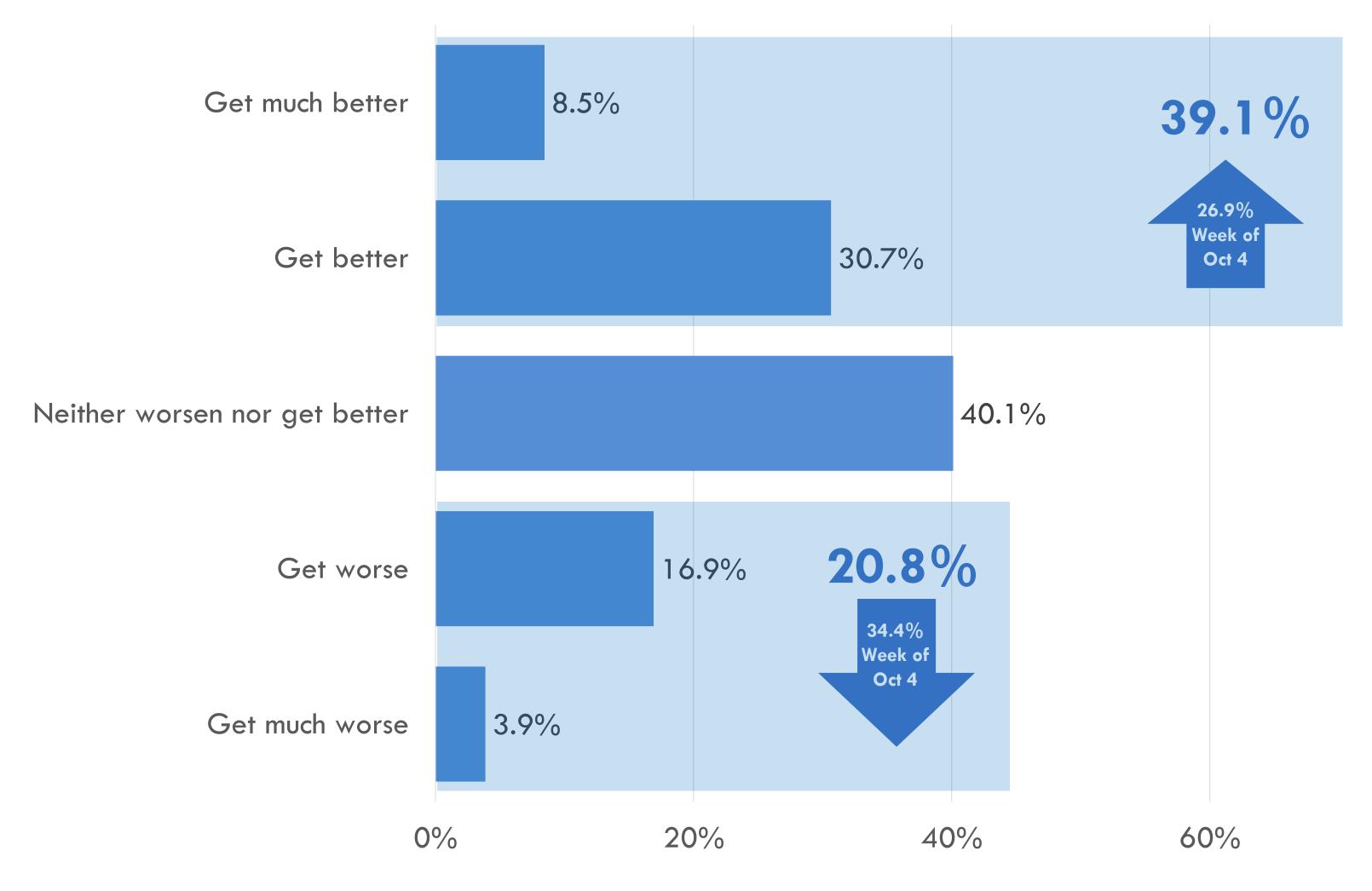


## CURRENT TRAVELER SENTIMENT

#### EXPECTATIONS FOR THE CORONAVIRUS OUTBREAK

Question: In the NEXT MONTH, how (if at all) do you expect the severity of the coronavirus situation in the United States to change? (Select one)

In the next month the coronavirus situation will \_\_\_\_



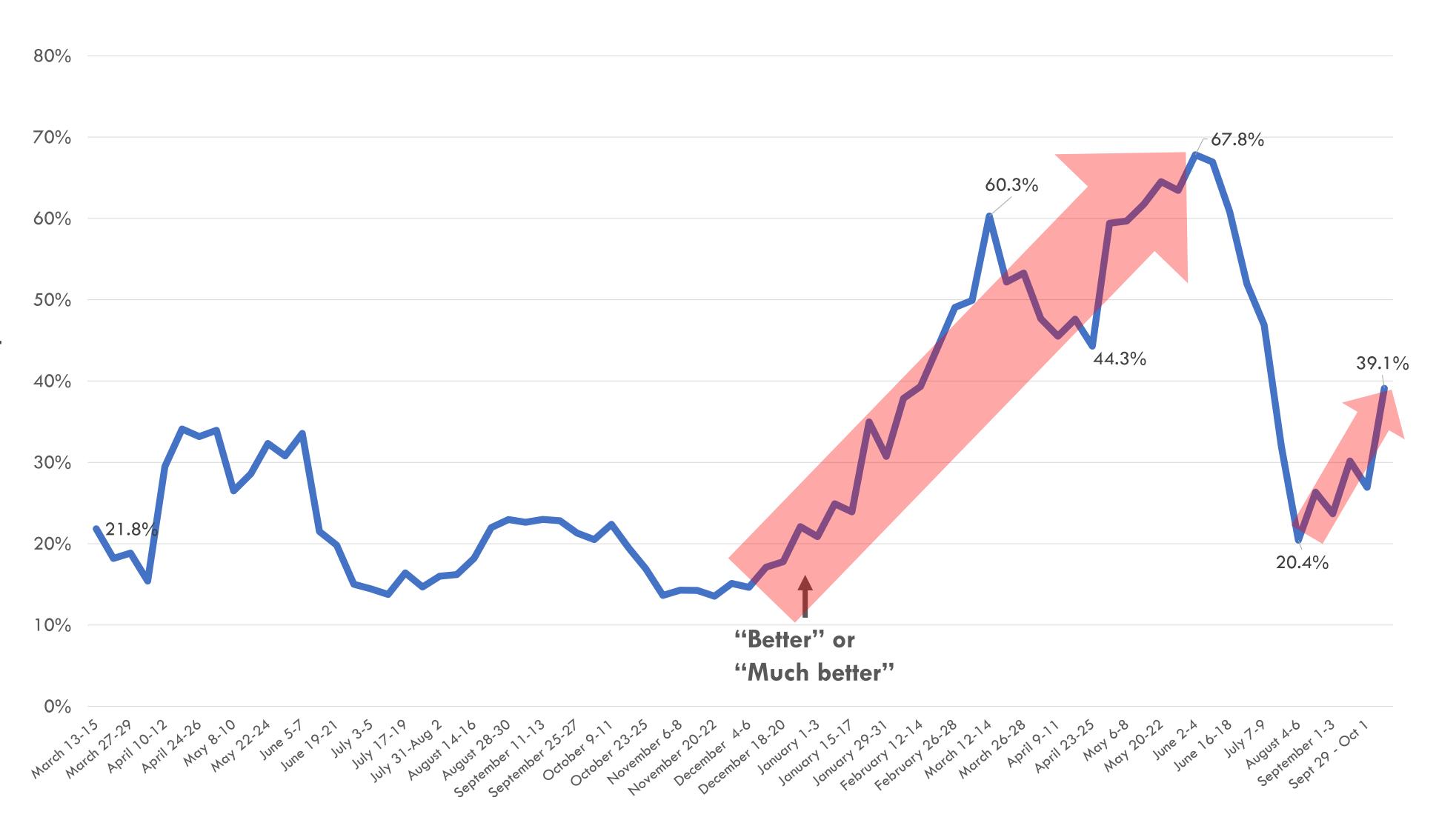


#### EXPECTATIONS FOR THE CORONAVIRUS OUTBREAK (WAVES 1-76)

Question: In the NEXT
MONTH, how (if at all) do
you expect the severity of
the coronavirus situation in
the United States to change?

In the next month the coronavirus situation will get

(Base: Waves 1-76. All respondents, 1,200+ completed surveys each wave.)



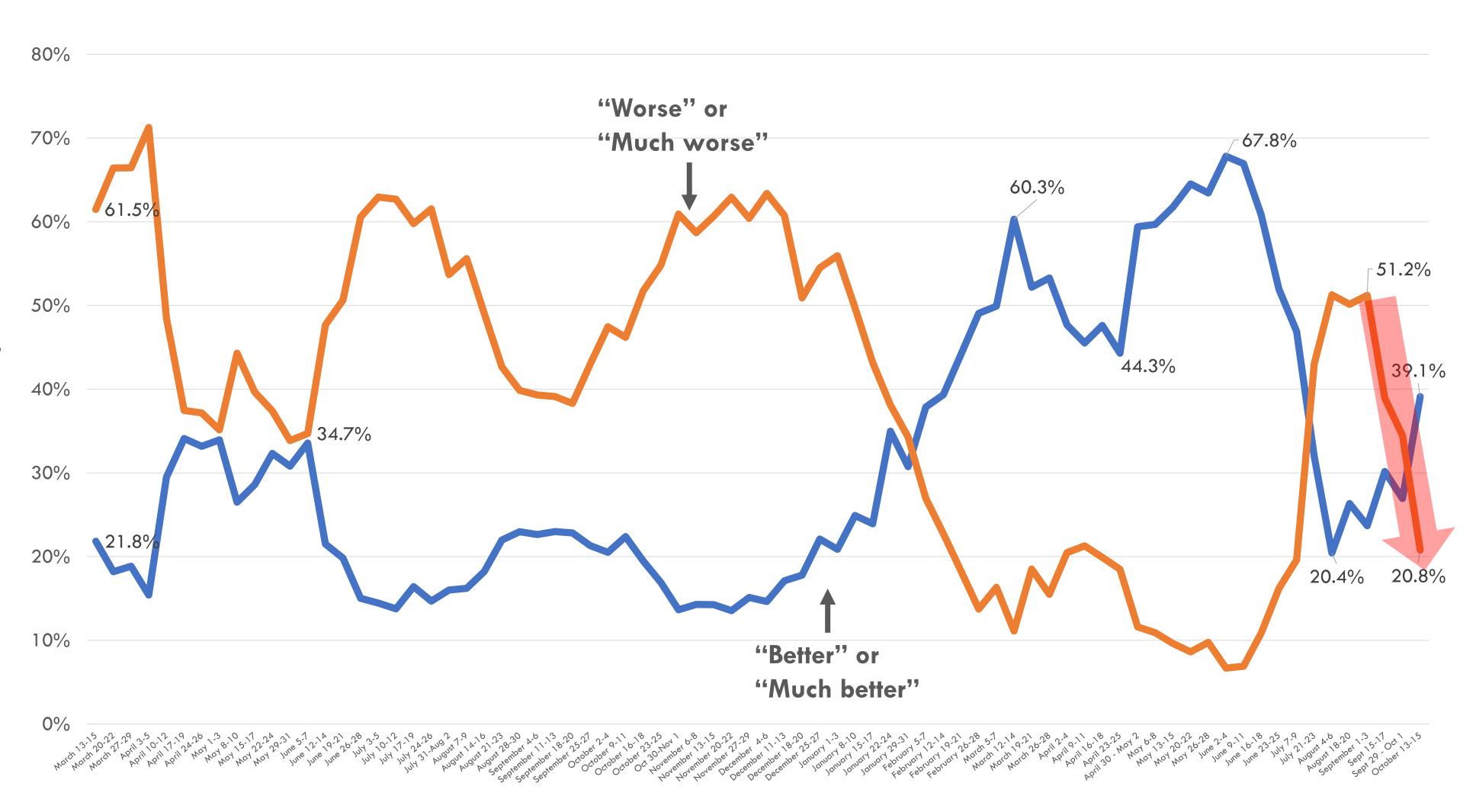


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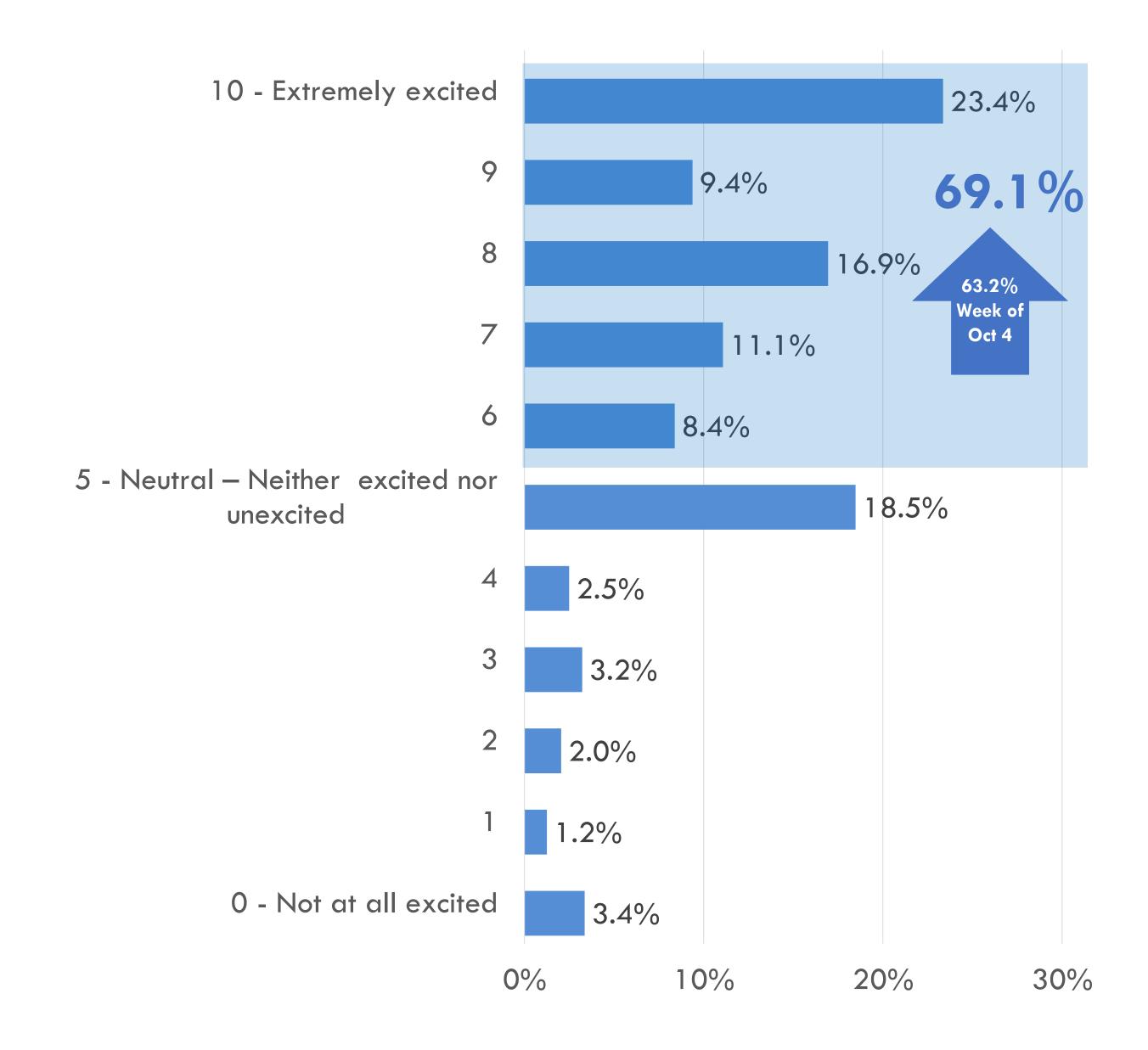




#### EXCITEMENT TO TRAVEL NOW

Question: Imagine that a good friend (or close family member) asks you to take a weekend getaway with them sometime in the next month.

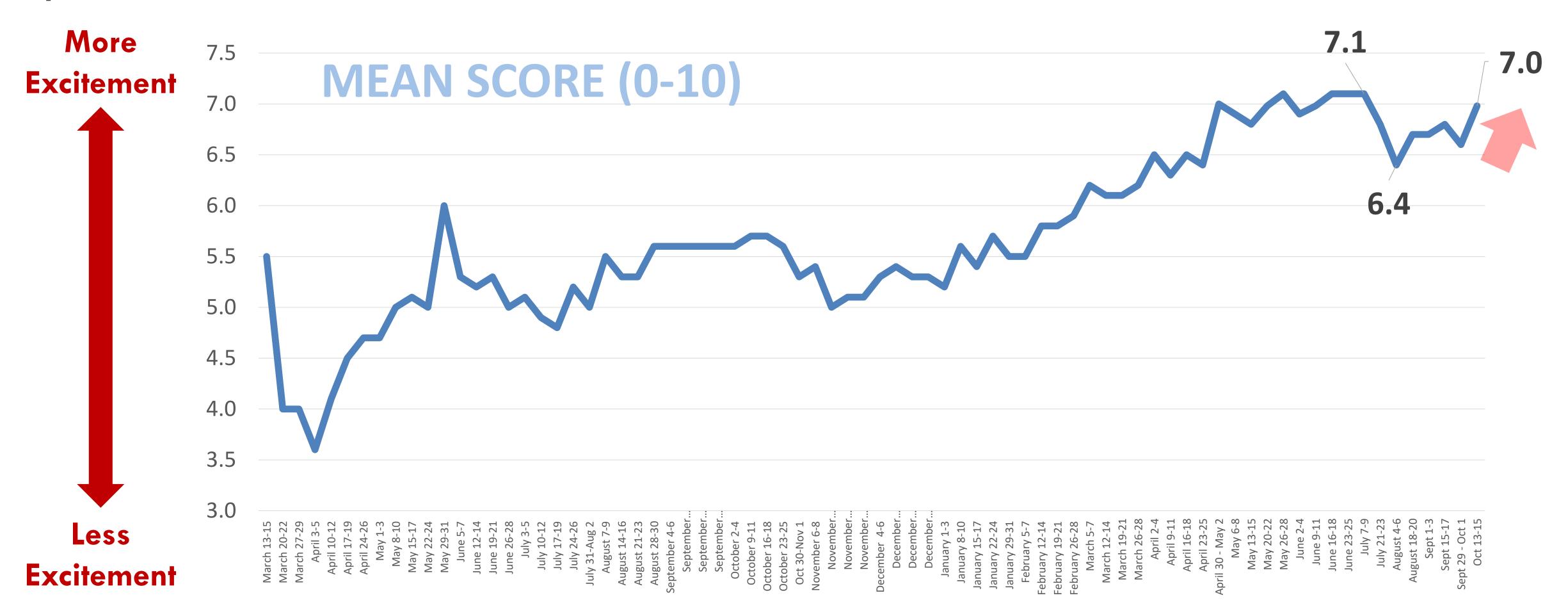
How excited would you be to go? (Assume the getaway is to a place you want to visit)





#### EXCITEMENT TO TRAVEL NOW

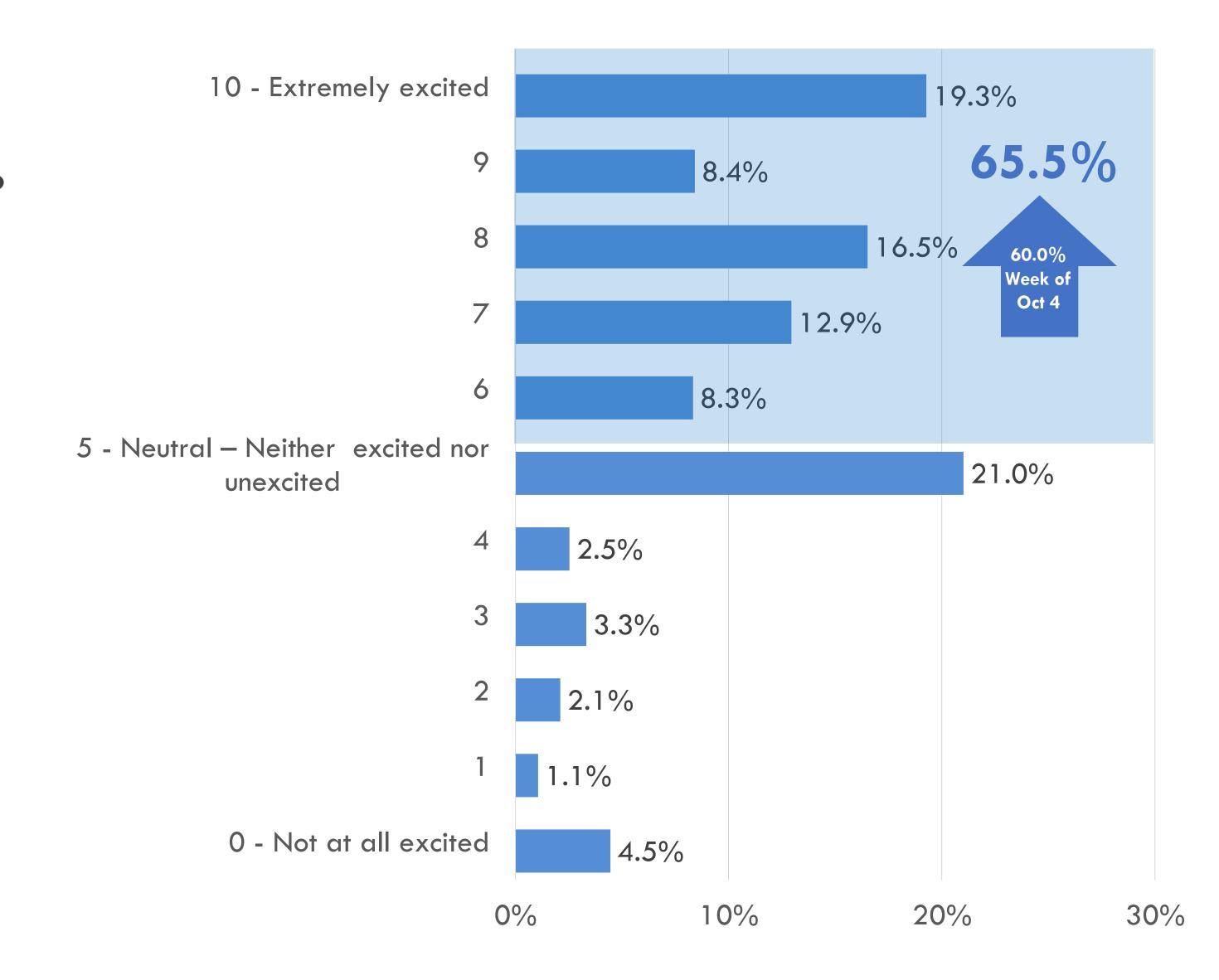
Question: Imagine that a good friend (or close family member) asks you to take a weekend getaway with them sometime in the next month. How excited would you be to go? (Assume the getaway is to a place you want to visit)





#### OPENNESS TO TRAVEL INSPIRATION

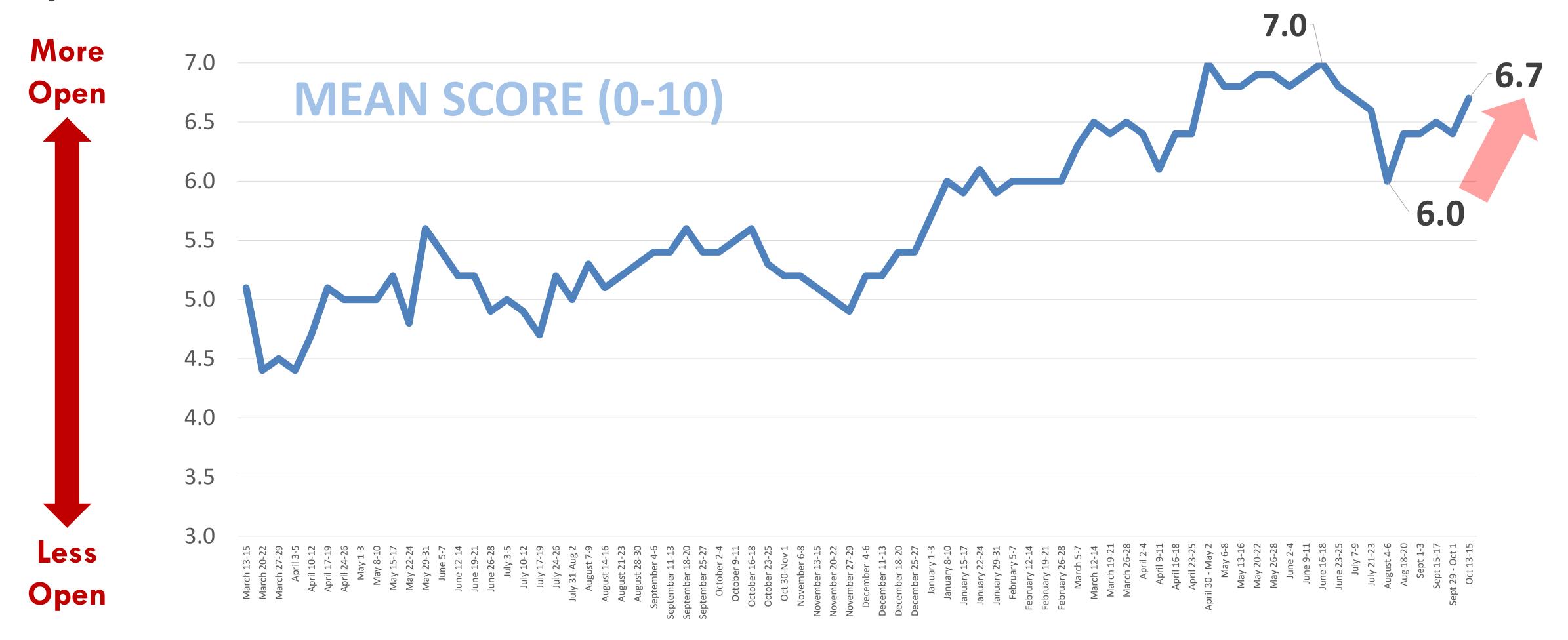
Question: At this moment, how excited are you in learning about new, exciting travel experiences or destinations to visit?





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Question: At this moment, how excited are you in learning about new, exciting travel experiences or destinations to visit?

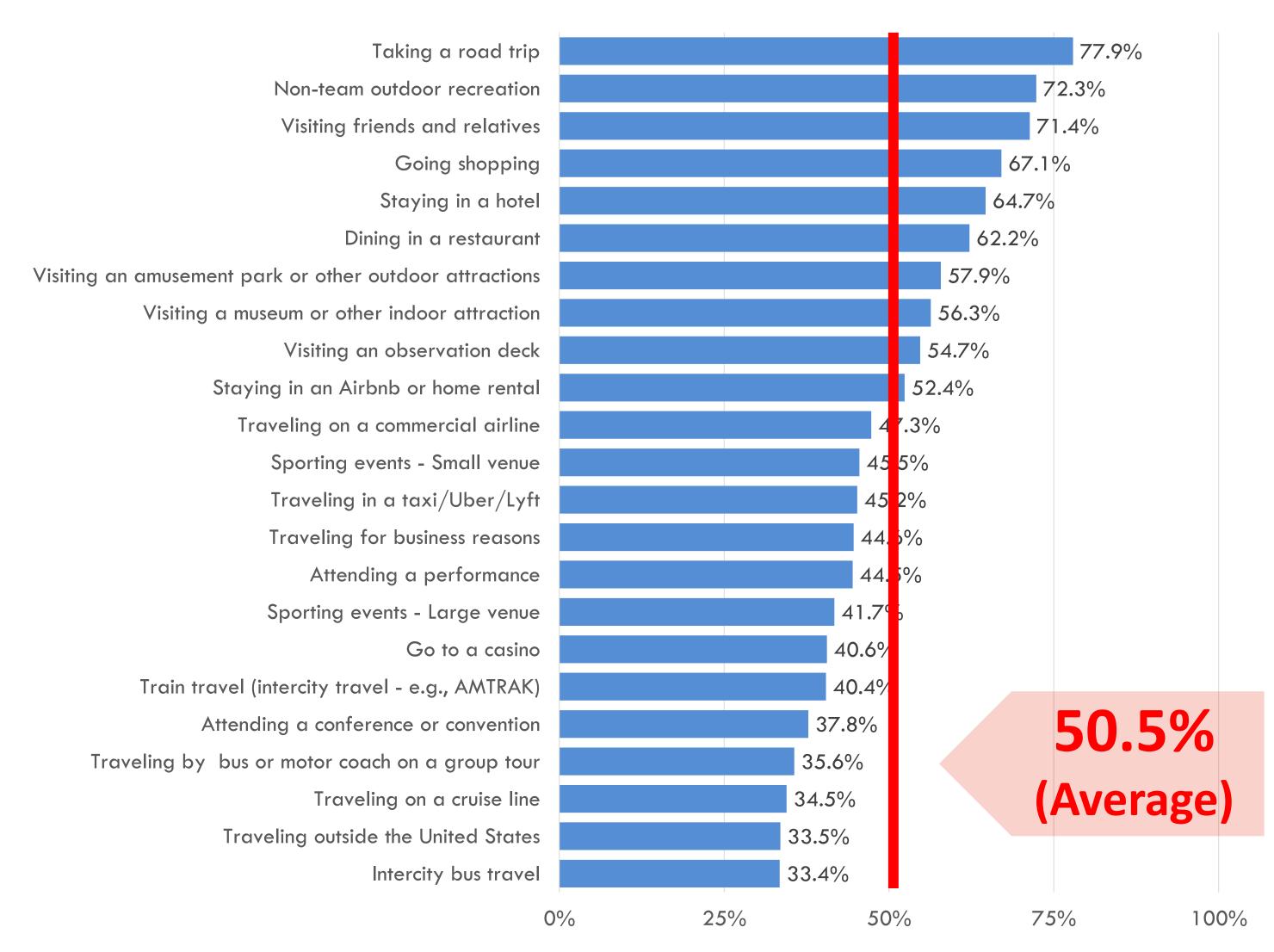




#### SAFETY PERCEPTIONS OF TRAVEL ACTIVITIES

Top 2 Box Score—% Selecting "Somewhat safe" or "Very safe"

Question: At this moment, how safe would you feel doing each type of travel activity?

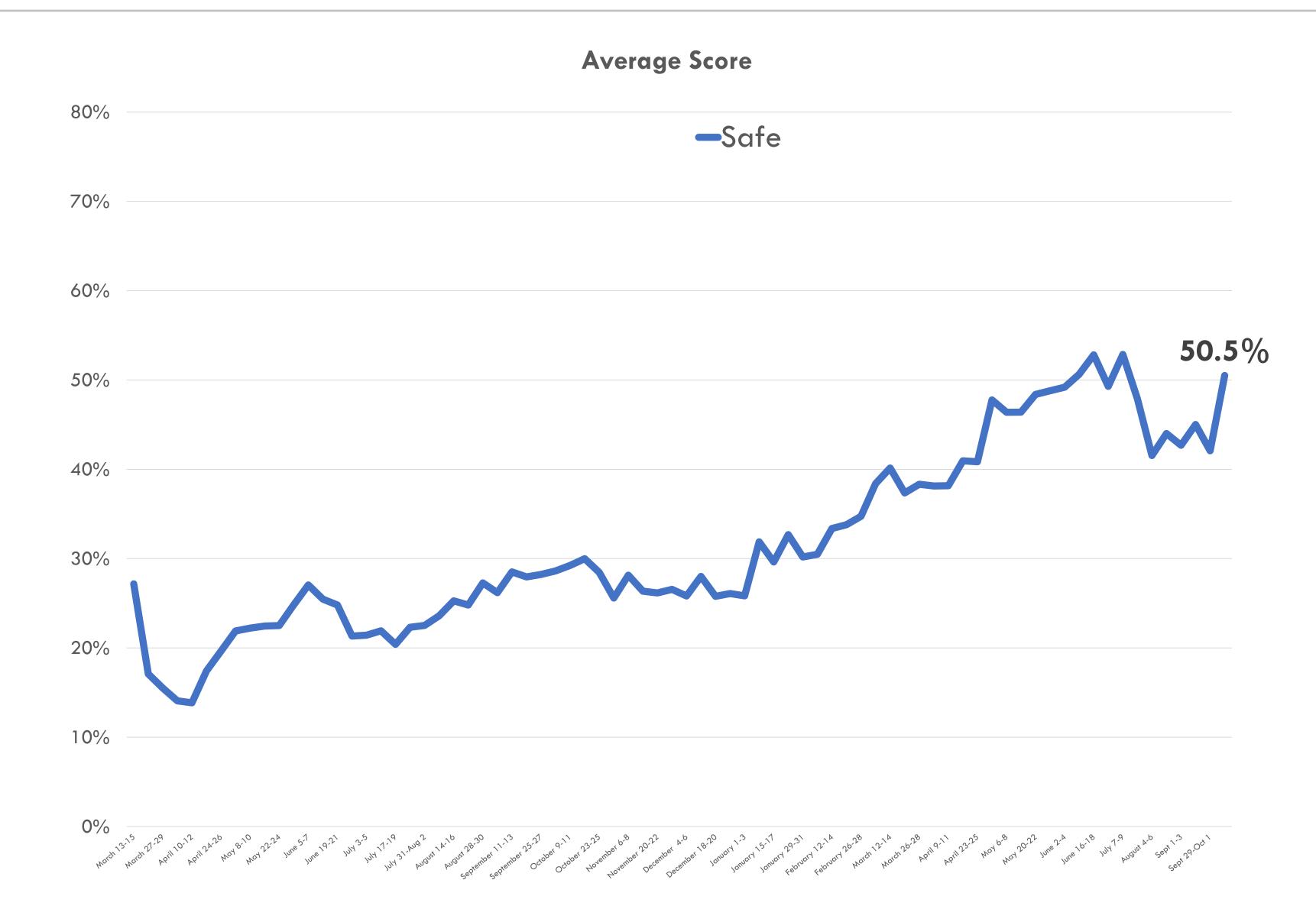




#### AVERAGE SAFETY PERCEPTIONS OF TRAVEL ACTIVITIES (MAR 2

(MAR 2020 - OCT 2021)

Question: At this moment, how safe would you feel doing each type of travel activity?

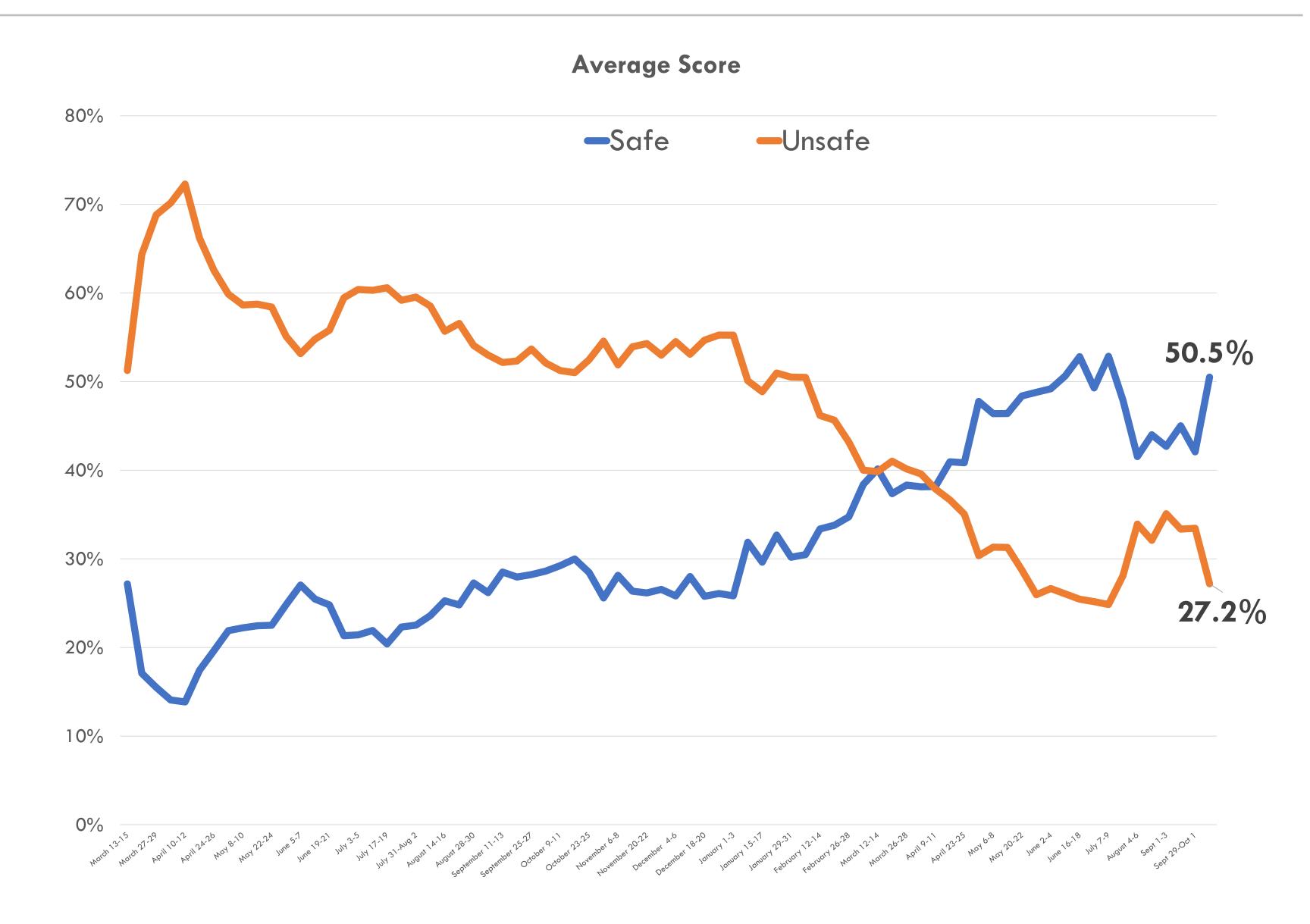




#### AVERAGE SAFETY PERCEPTIONS OF TRAVEL ACTIVITIES (MAR 2020

(MAR 2020 - OCT 2021)

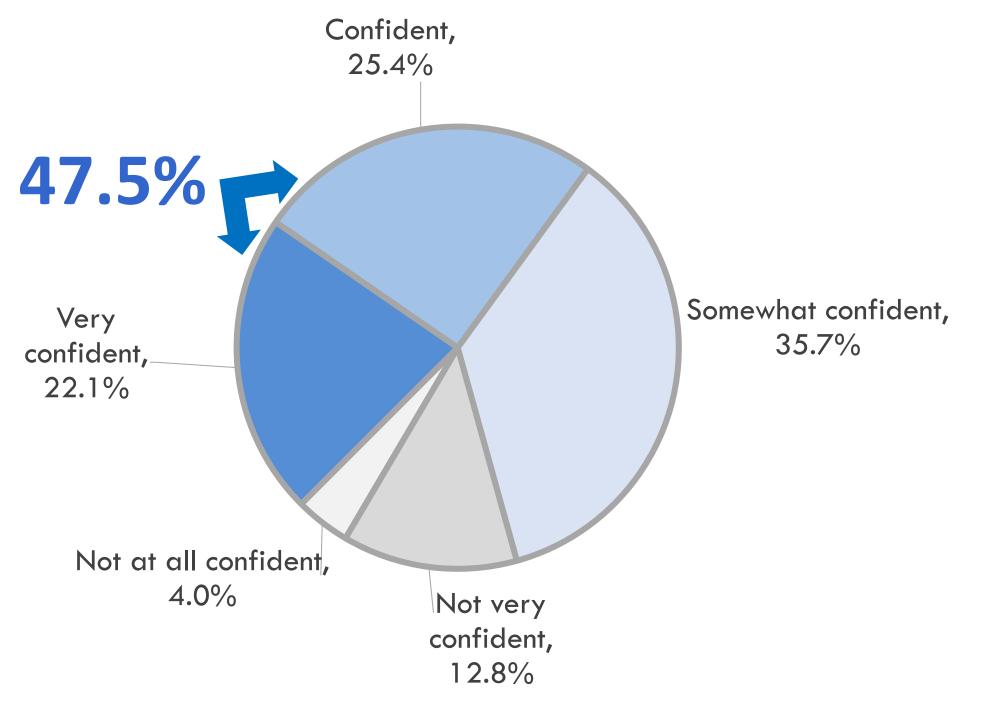
Question: At this moment, how safe would you feel doing each type of travel activity?

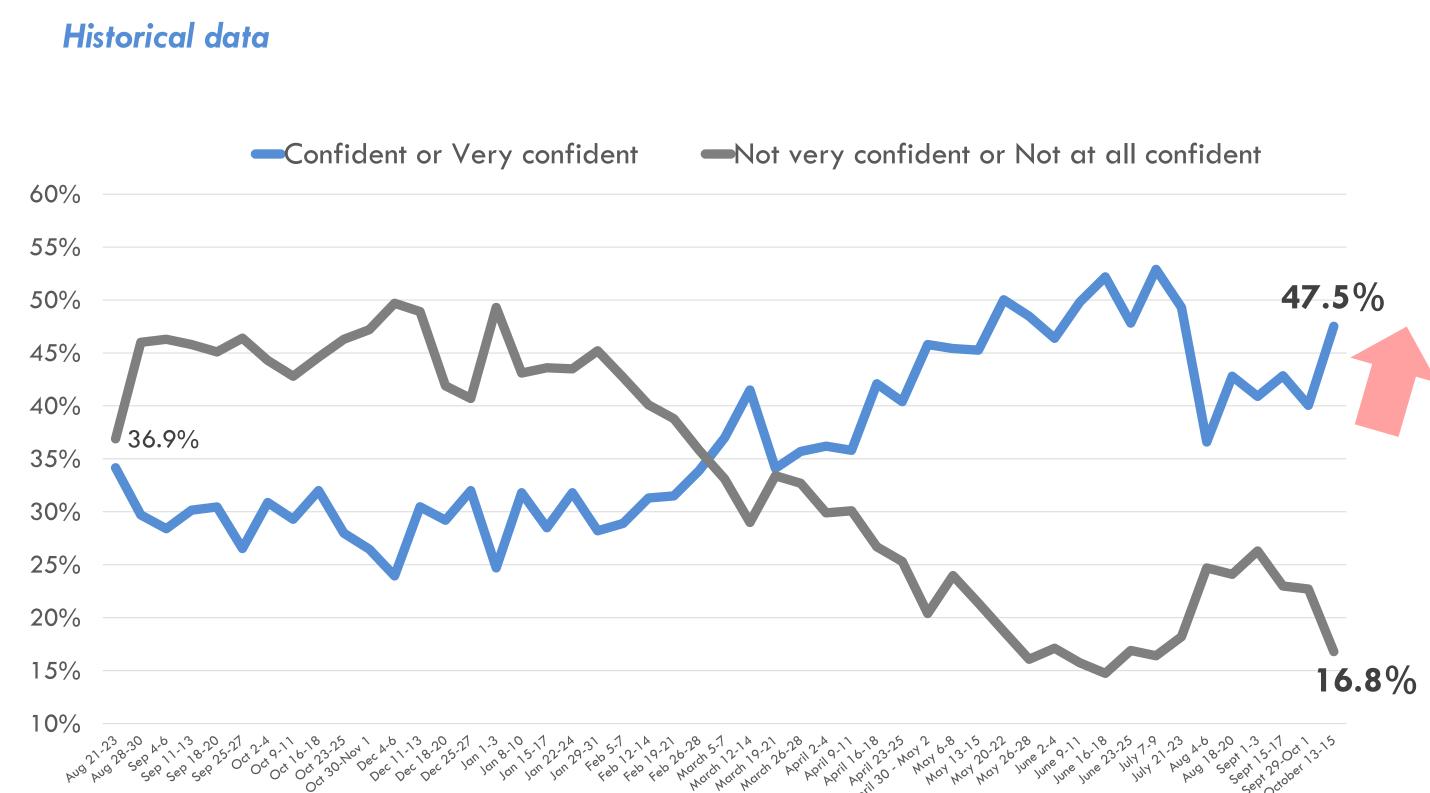




#### CONFIDENCE IN ABILITY TO TRAVEL SAFELY

#### Question: How confident are you that you can travel safely in the current environment?



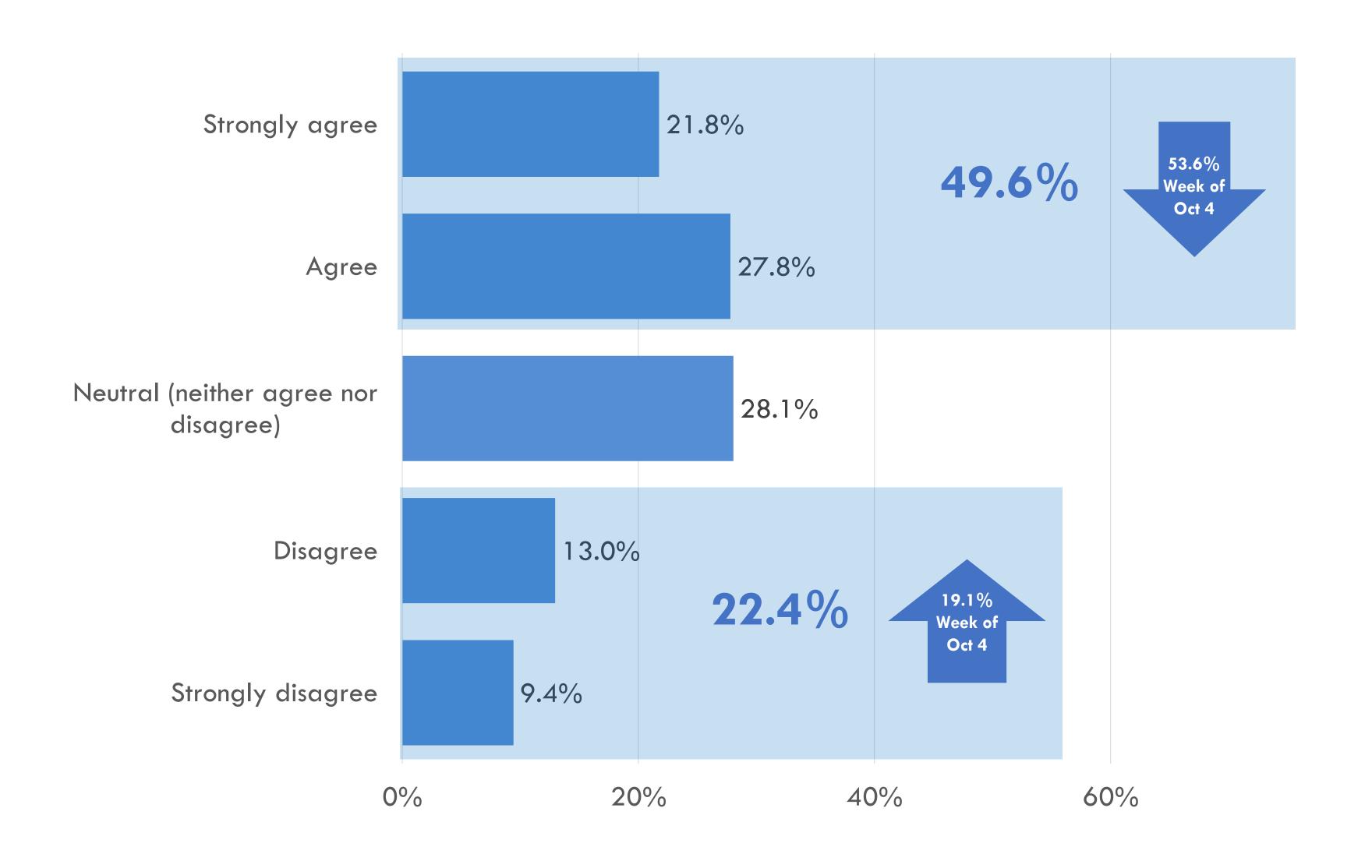


(Base: Wave 24-34 and 39-76 data. All respondents, 1,200+ completed surveys each wave.)



#### CONCERNS ABOUT THE DELTA VARIANT

Question: Recent news
about increasing "Delta
Variant" cases make me
less interested in
traveling right now.



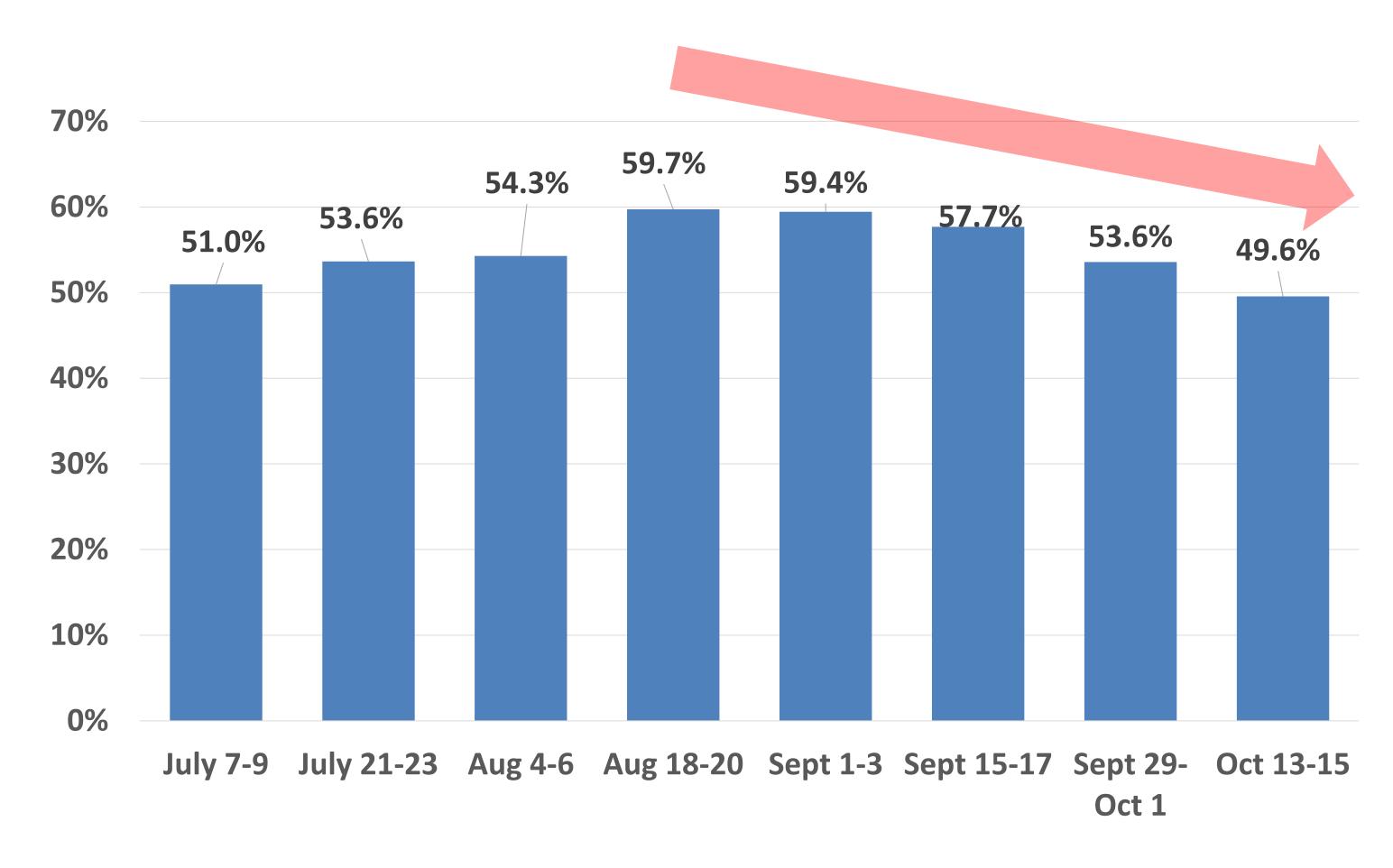


#### CONCERNS ABOUT THE DELTA VARIANT

Question: Recent news
about increasing "Delta
Variant" cases make me
less interested in
traveling right now.

(Base: Wave 76 data. All respondents, 1,208 completed surveys. Data collected October 13-15, 2021)

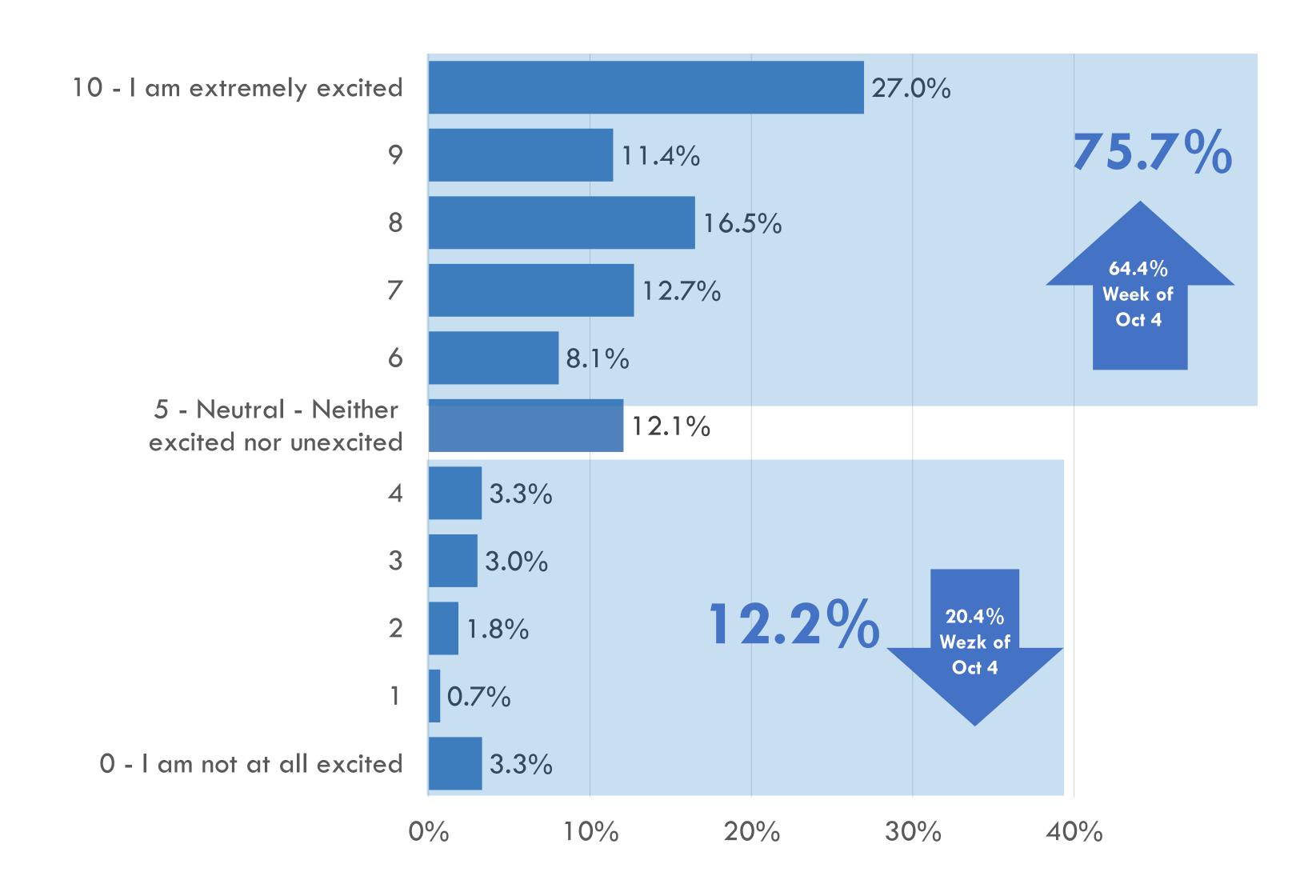
#### % Agree or Strongly agree





#### EXCITEMENT FOR LEISURE TRAVEL IN THE NEXT 12 MONTHS

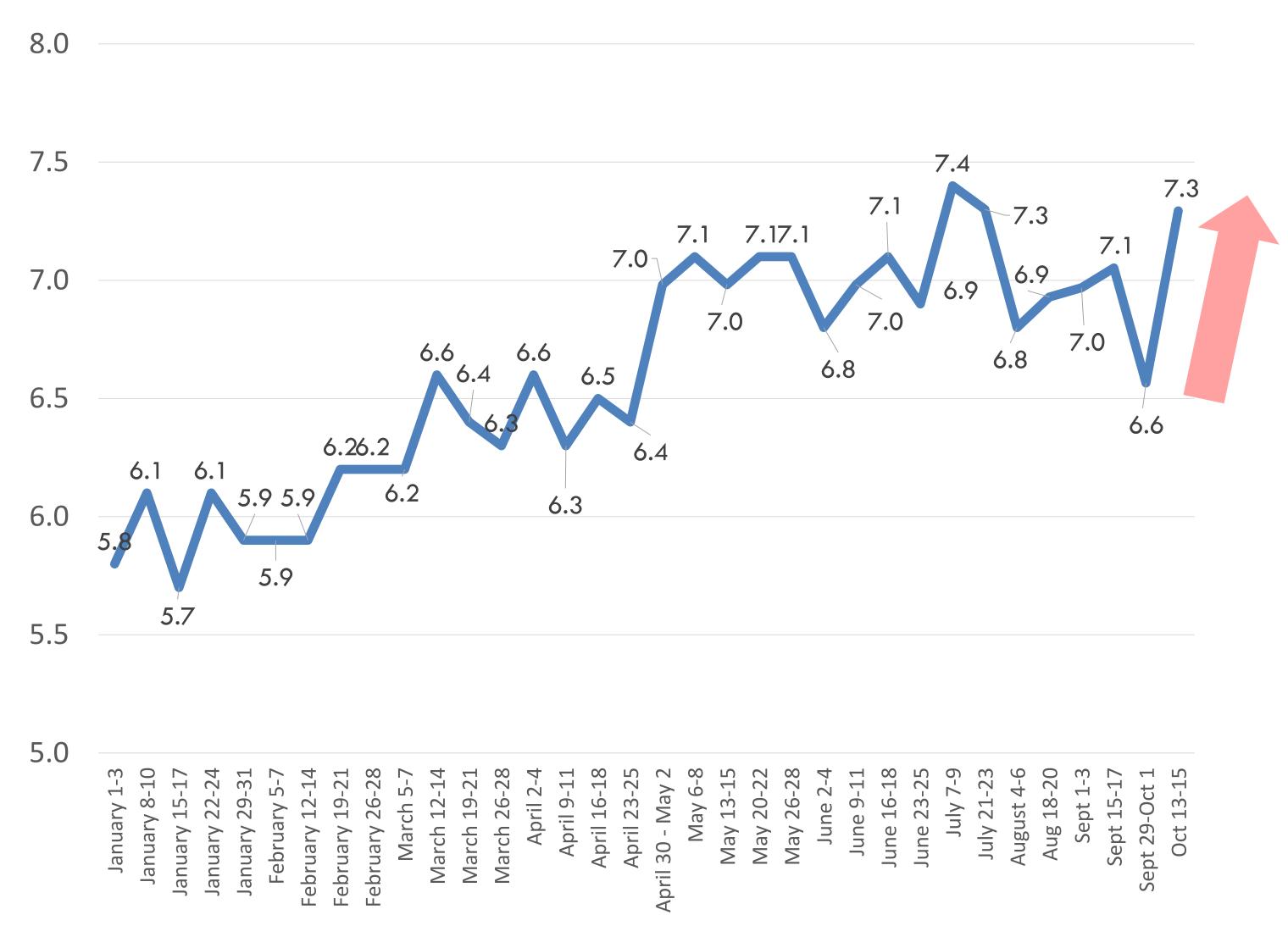
Question: Which best describes how excited you are about LEISURE TRAVEL in the NEXT TWELVE (12)
MONTHS? (Please answer using the 11-point scale below)

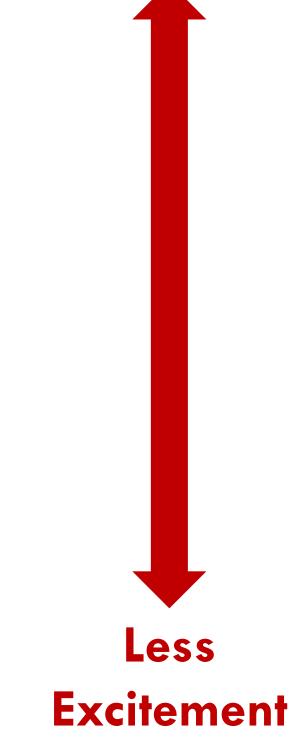




#### EXCITEMENT FOR LEISURE TRAVEL IN NEXT 12 MONTHS

Question: Which best describes how excited you are about LEISURE TRAVEL in the NEXT TWELVE (12) MONTHS? (Please answer using the 11-point scale below)





More

**Excitement** 

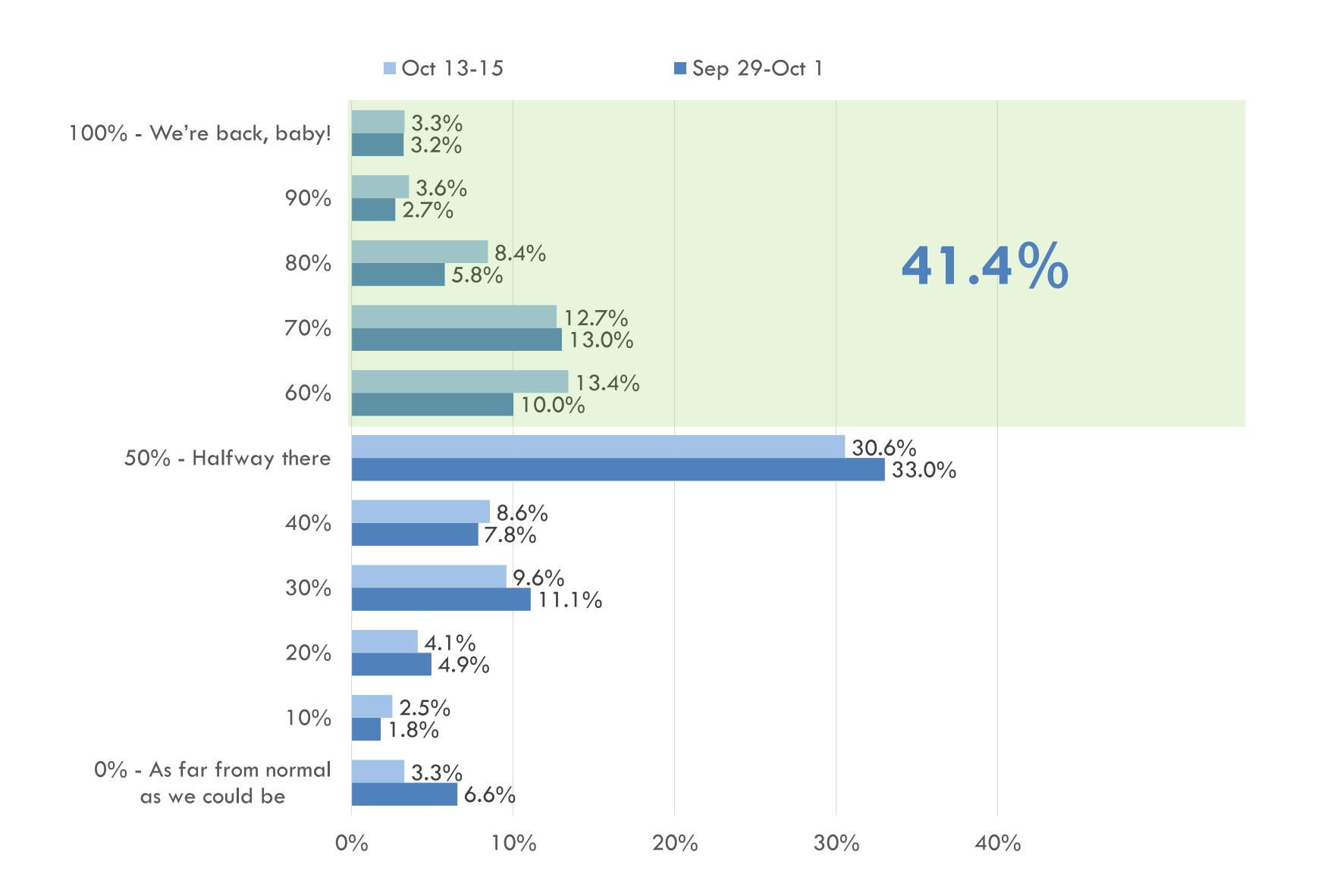


# Return to Normalcy



#### RETURNING TO NORMAL

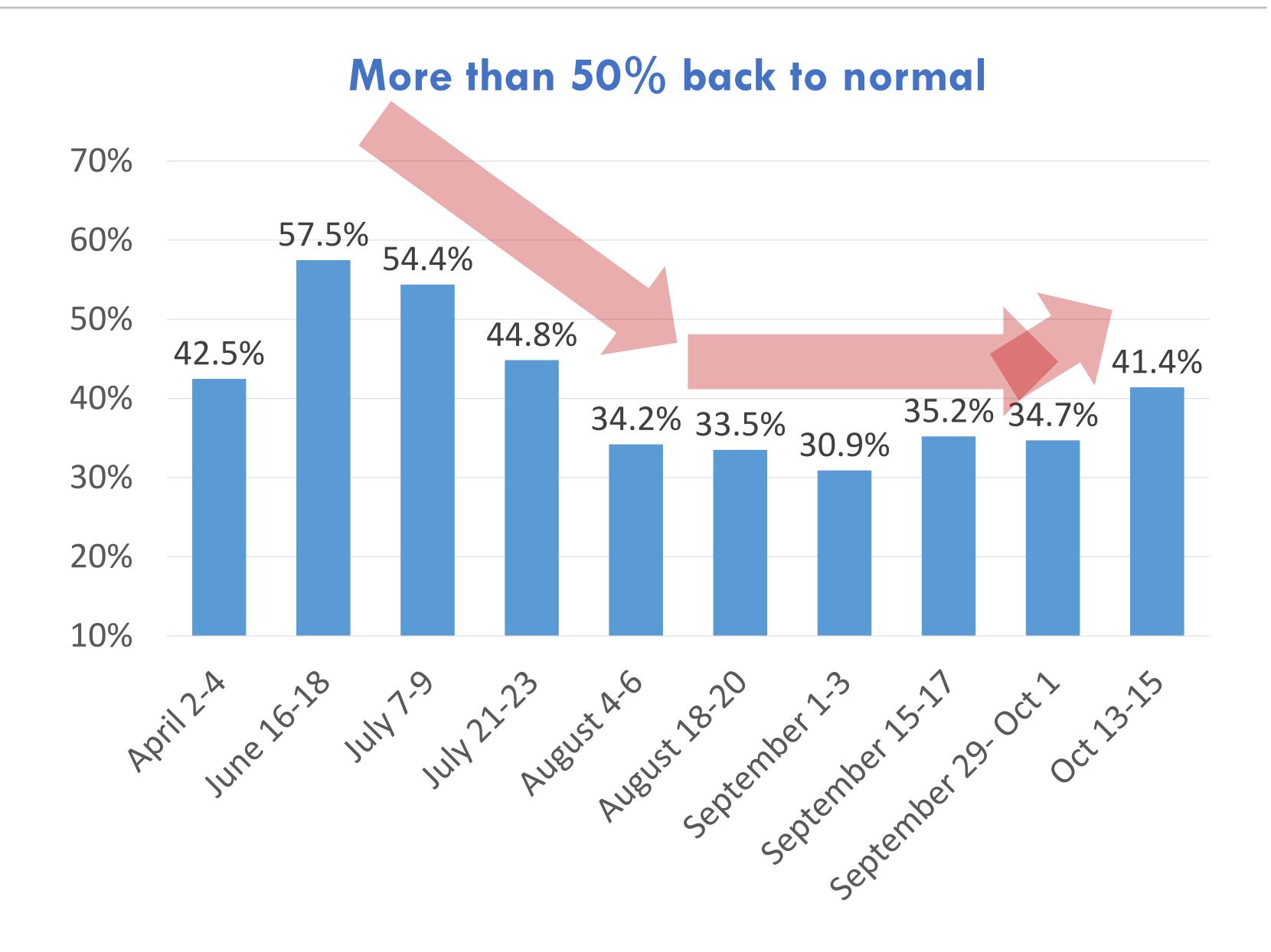
Question: Overall, how close to "normal" is the U.S. in terms of resuming leisure activities (dining out, travel, etc.)?





#### RETURNING TO NORMAL

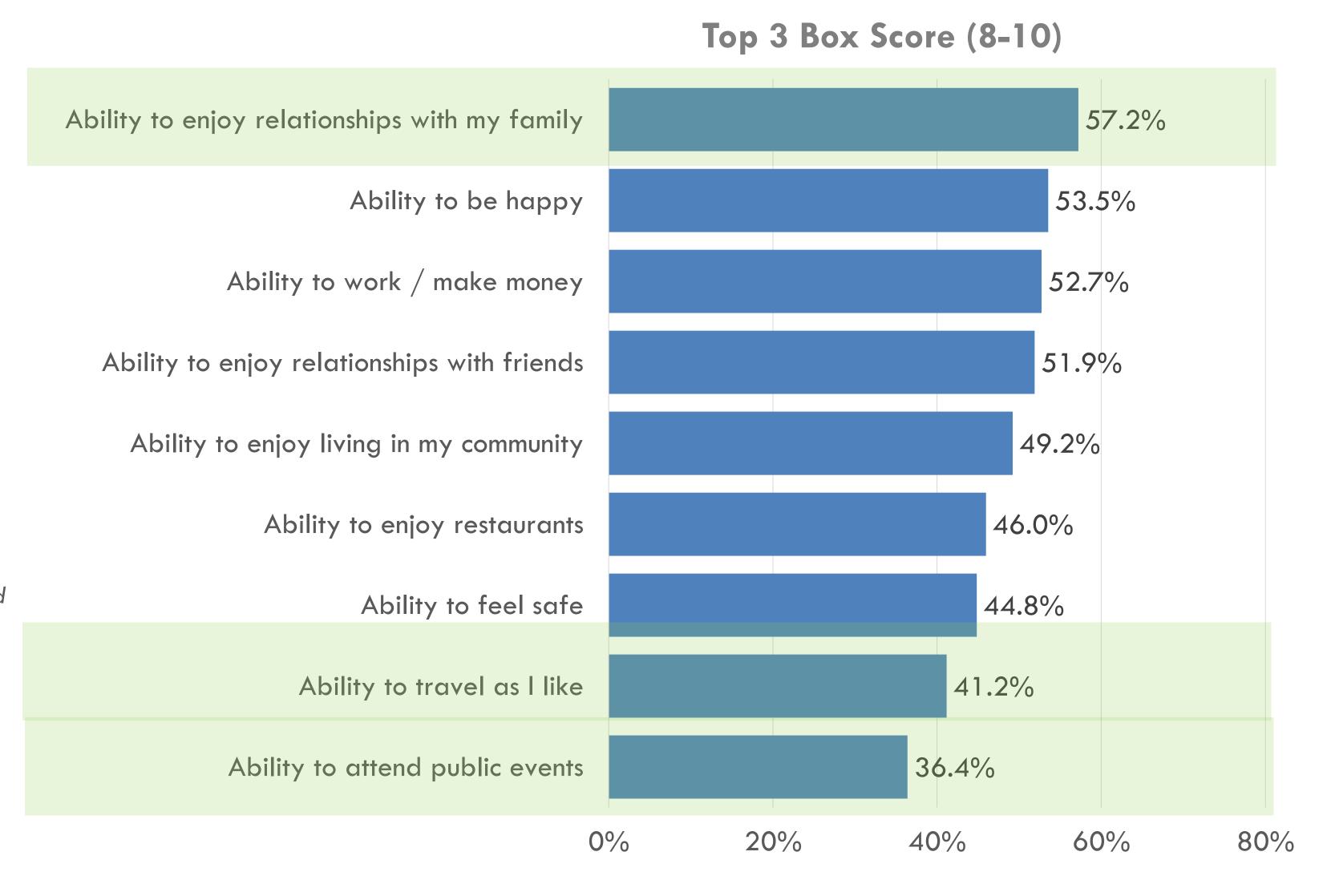
Question: Overall, how close to "normal" is the U.S. in terms of resuming leisure activities (dining out, travel, etc.)?





#### RETURNING TO NORMAL

Question: Now let's talk about how close (or far from) your life is to normal (i.e., being totally unaffected by the COVID-19 situation). For each, tell us about your life using the scale where 1 equals "Still very far from normal" and 10 equals "Already completely normal."

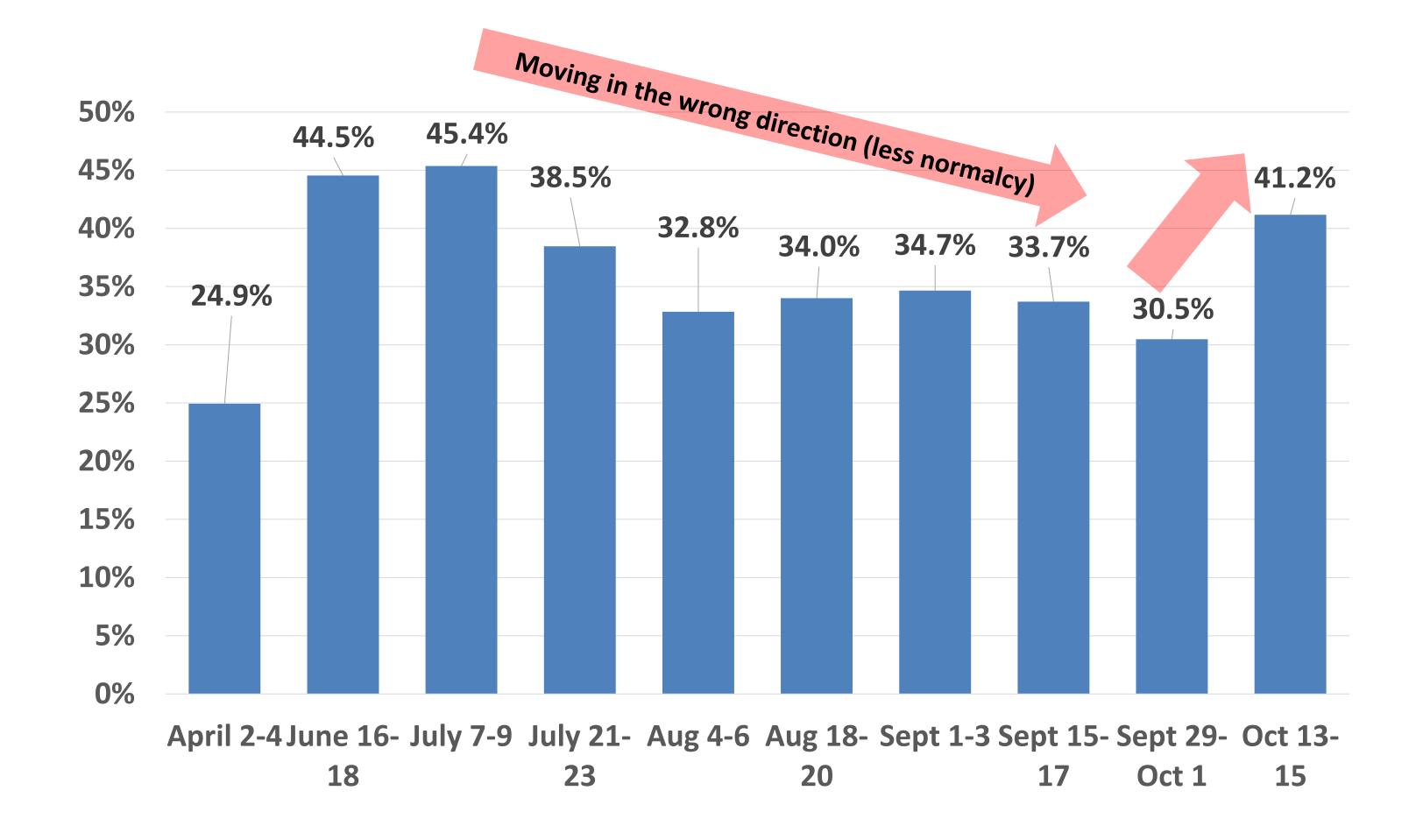




#### ABILITY TO TRAVEL AS I LIKE

Question: Now let's talk about how close (or far from) your life is to normal (i.e., being totally unaffected by the COVID-19 situation). For each, tell us about your life using the scale where 1 equals "Still very far from normal" and 10 equals "Already completely normal."

Top 3 Box Score (8-10)





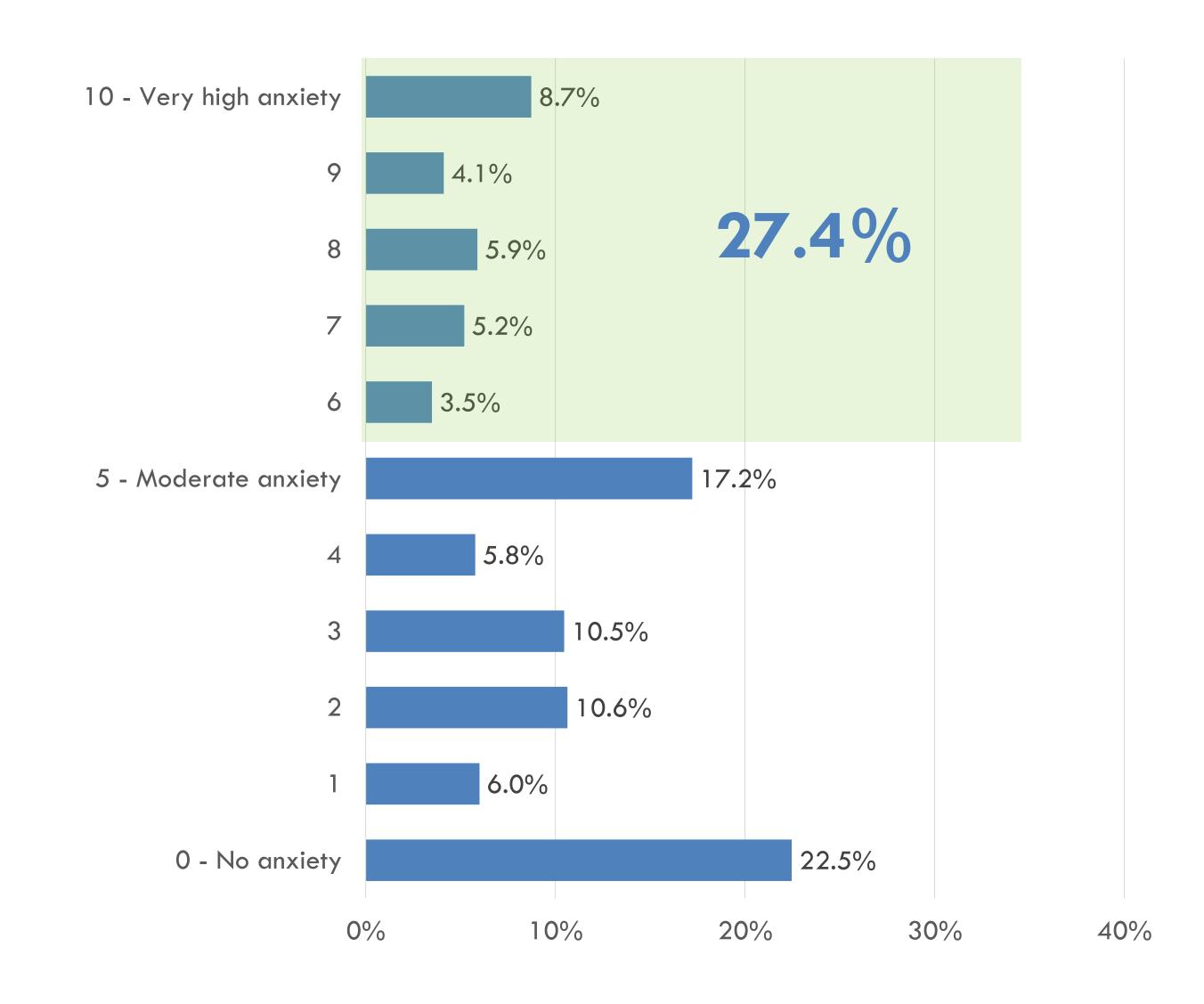
Question: While traveling on your most recent overnight trip, HOW MUCH ANXIETY did you generally feel about the COVID-19 situation?



#### MOST RECENT OVERNIGHT TRIP: COVID-19 ANXIETY

Question: While traveling on your most recent overnight trip, HOW MUCH ANXIETY did you generally feel about the COVID-19 situation?

(Base: Wave 76 data. Respondents who took an overnight trip in the past three months, 620 completed surveys. Data collected October 13-15, 2021.)

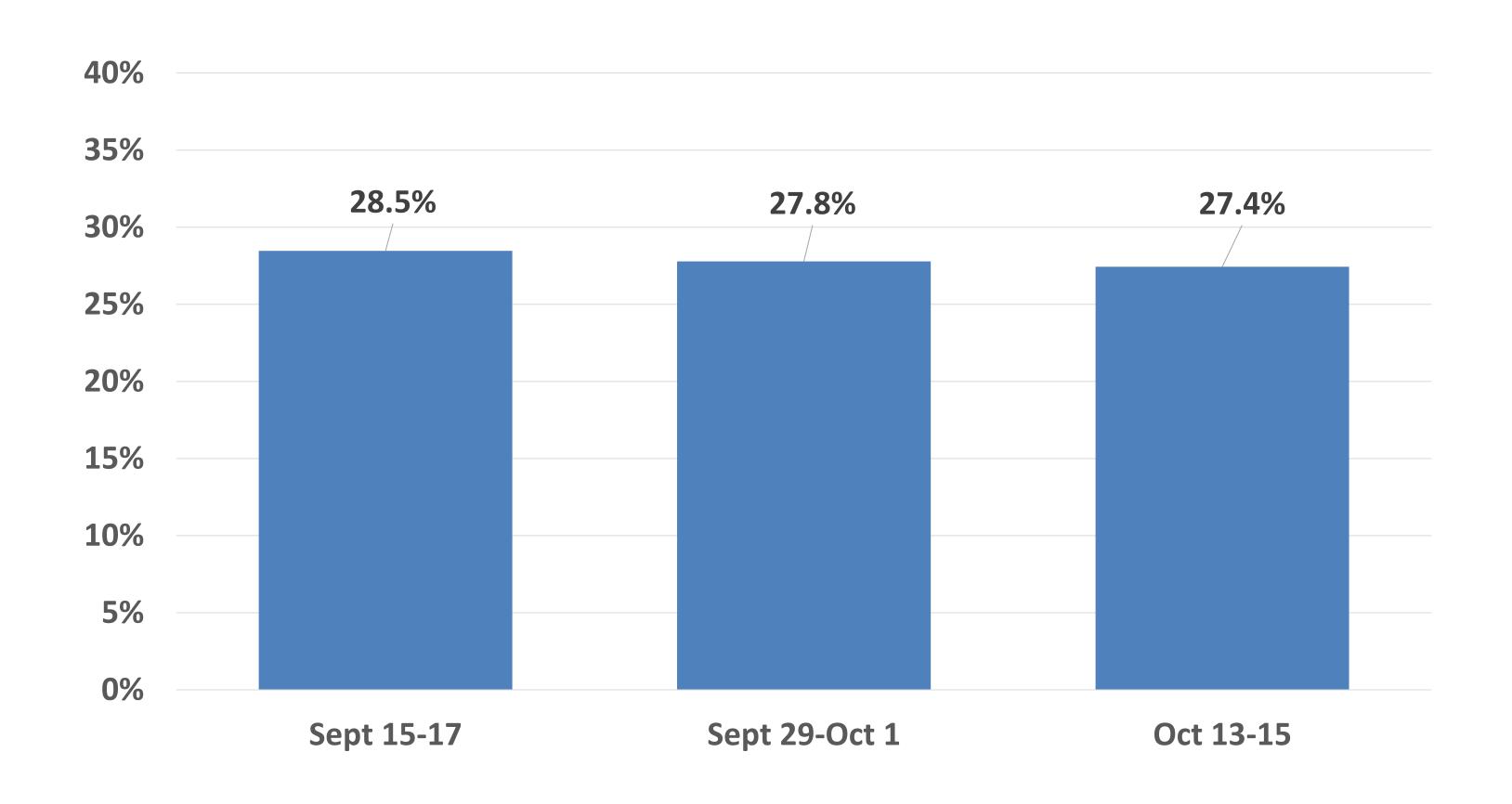




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(Base: Wave 76 data. Respondents who took an overnight trip in the past three months, 620 completed surveys. Data collected October 13-15, 2021.)





Question: How much is the COVID-19 issue impacting your ability to have meaningful travel experiences? (Select one)





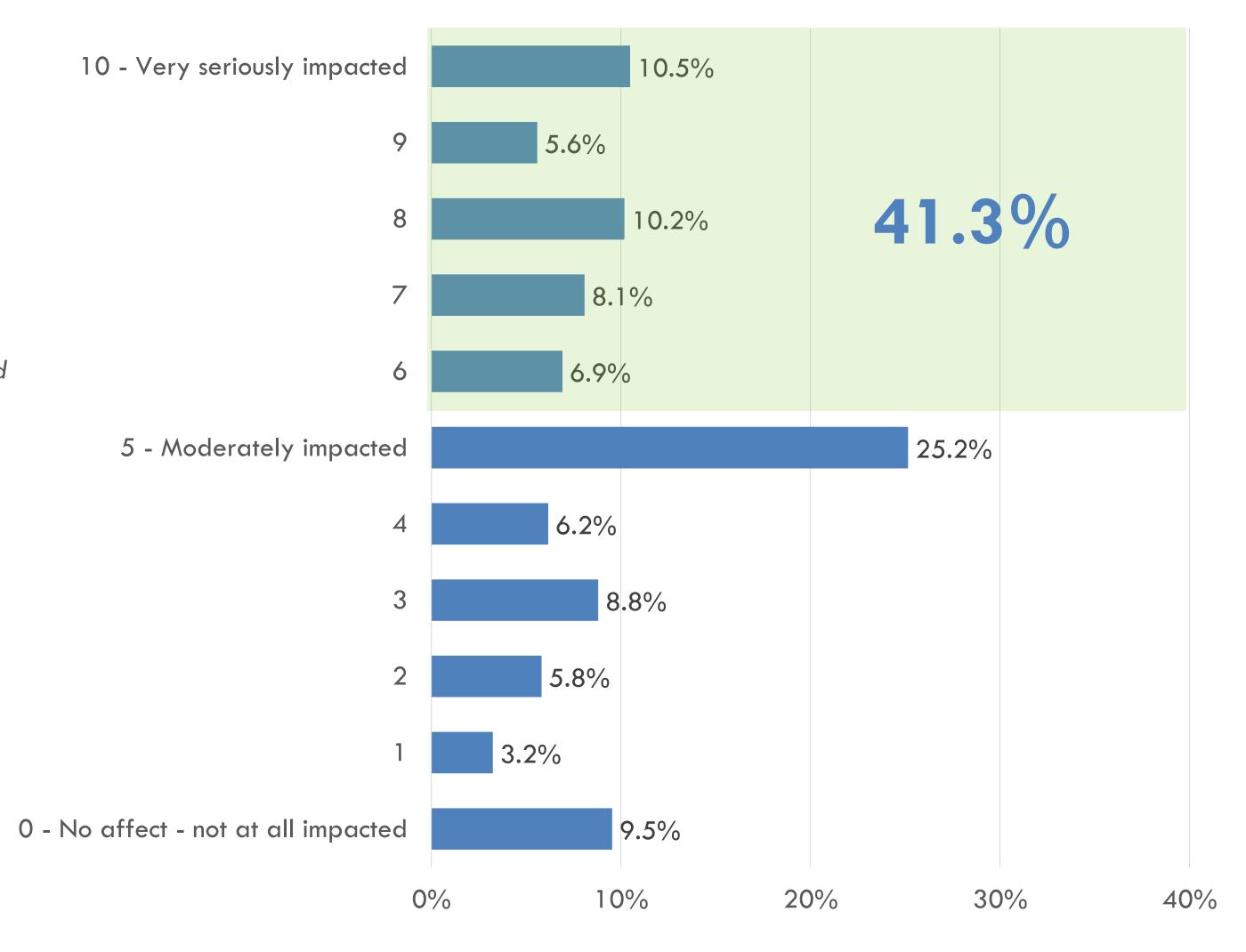
#### COVID-19'S IMPACT ON MEANINGFUL TRAVEL EXPERIENCES

Question: How much is the COVID-

19 issue impacting your ability to

have meaningful travel experiences?

(Select one)



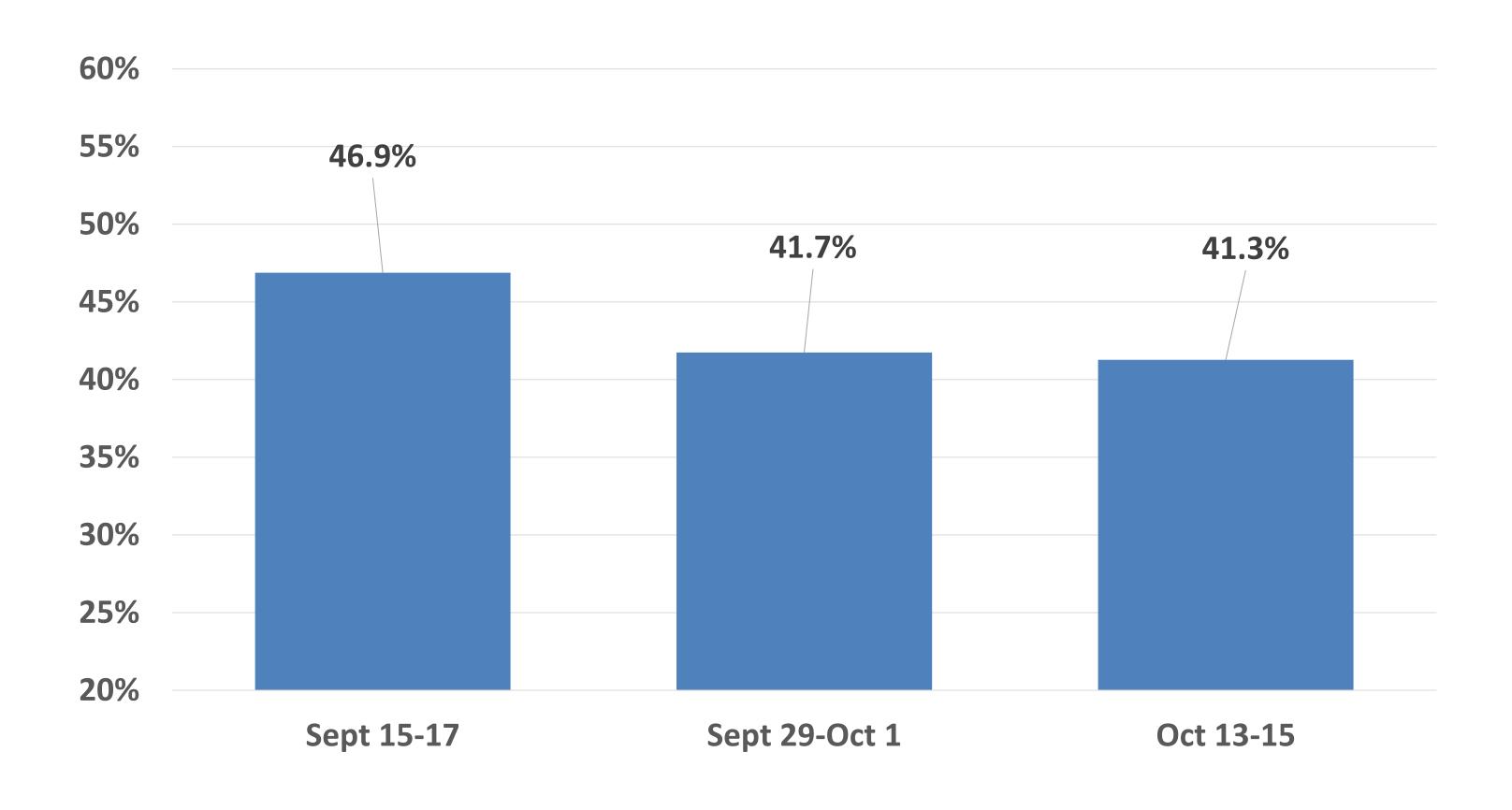


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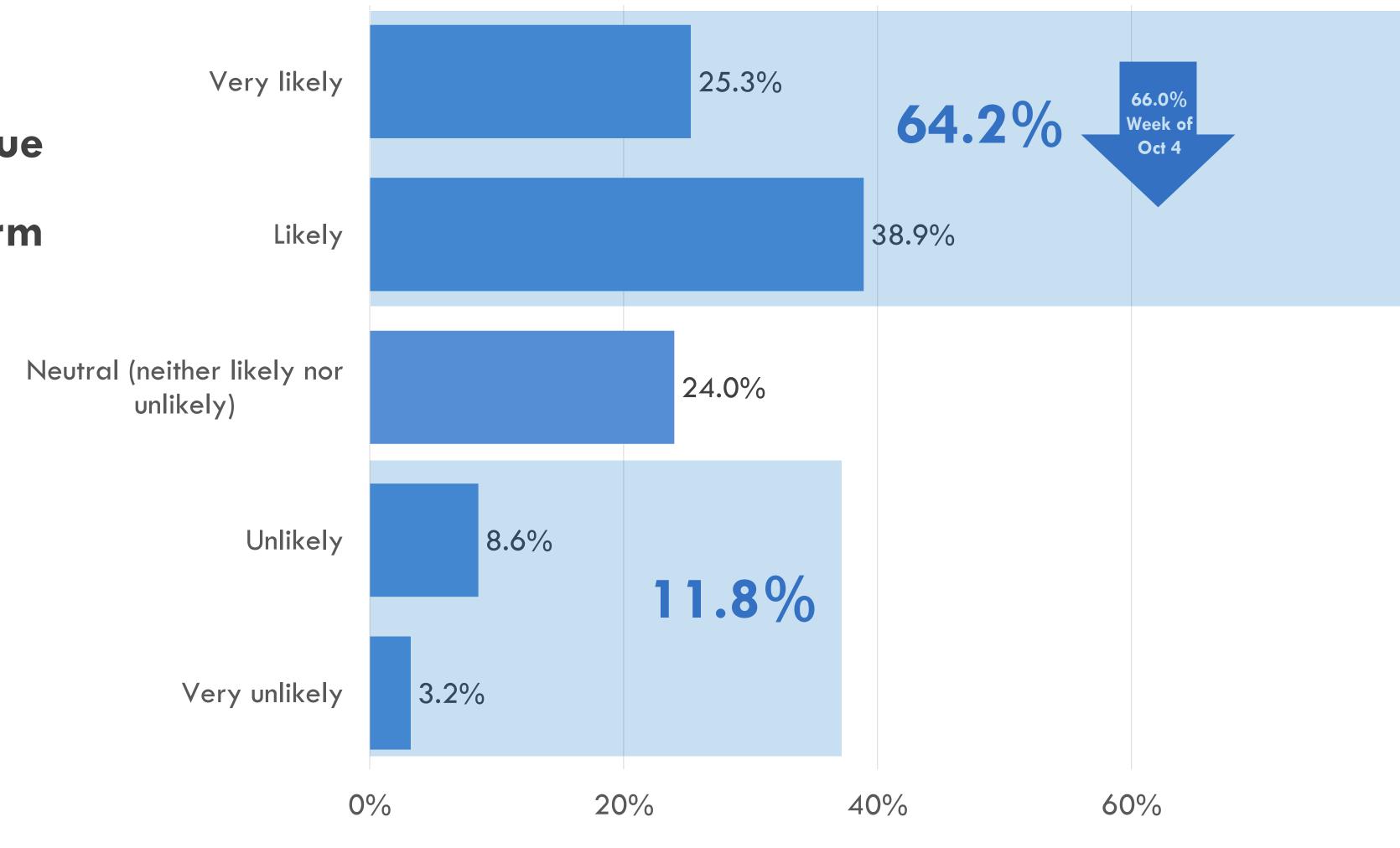
(Select one)





#### LIKELIHOOD THAT COVID-19 WILL BE WITH US IN THE LONGER-TERM

Question: In your opinion, how likely is it that the COVID-19 issue will be with us for the longer-term (i.e., at least the next several years)? (Select one)





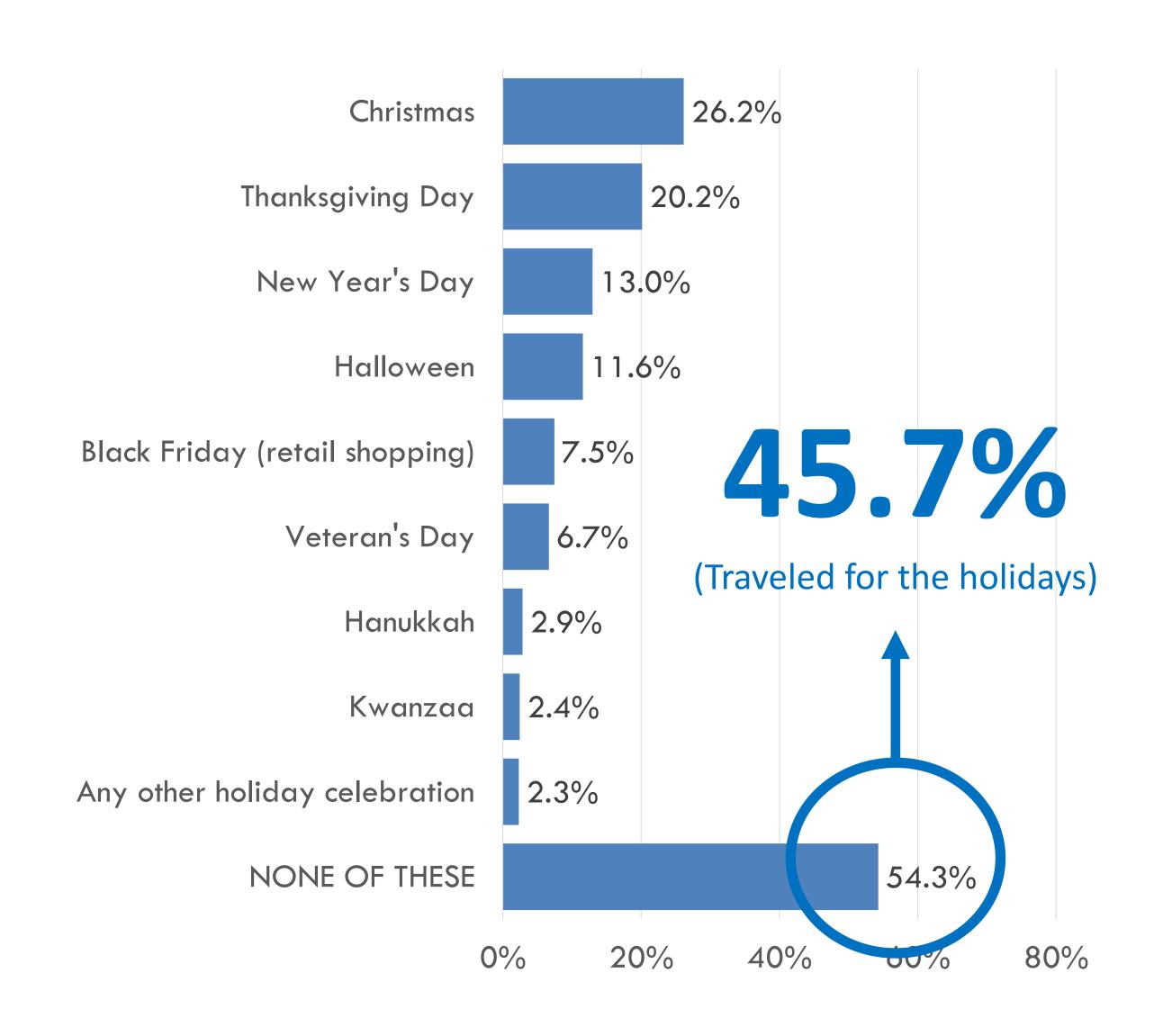


# HOLIDAY TRAVEL

#### TRAVEL DURING THE HOLIDAYS: LAST YEAR

Question: Tell us about your holiday season travel LAST YEAR (the 2020 Holiday season)

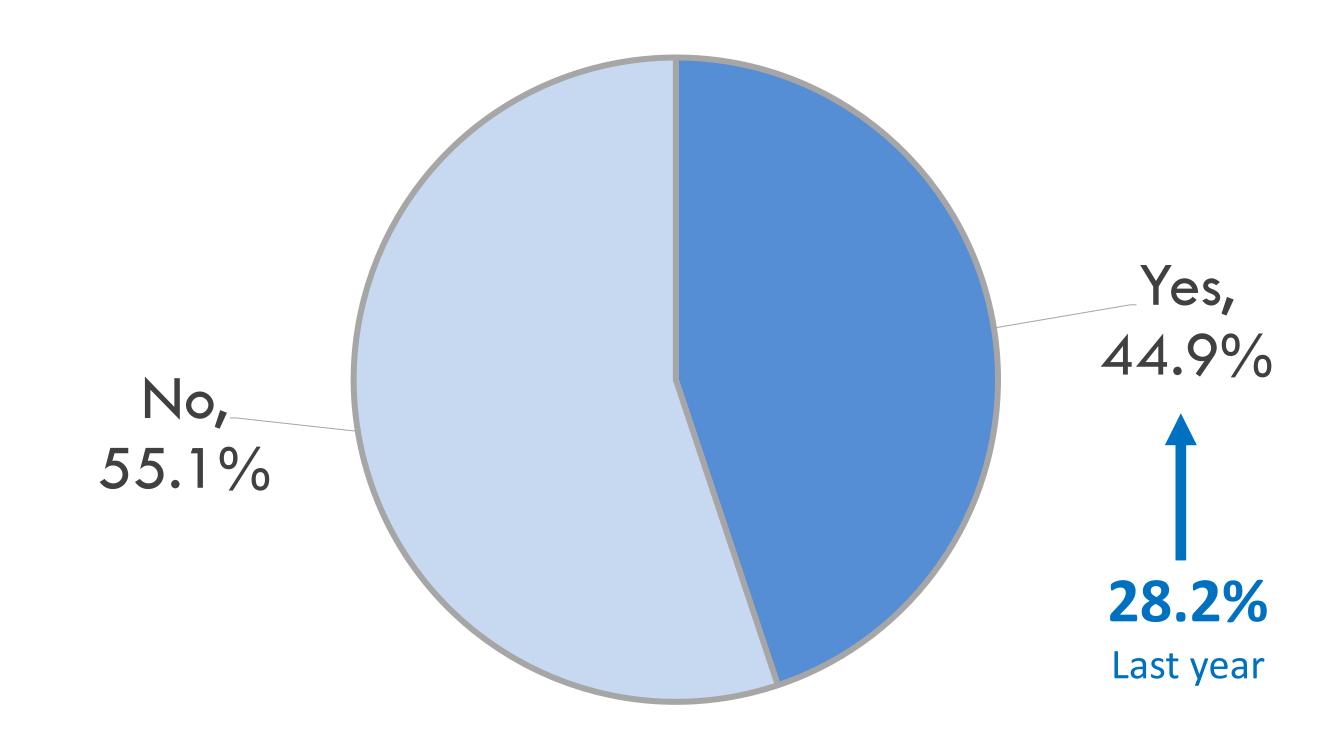
Did you travel (50 miles or more from your home) to celebrate/participate in any of the following LAST YEAR?





#### TRAVEL PLANS IN THE HOLIDAY SEASON: THIS YEAR

Question: Do you have any travel plans (even if tentative) for the holiday season this year?

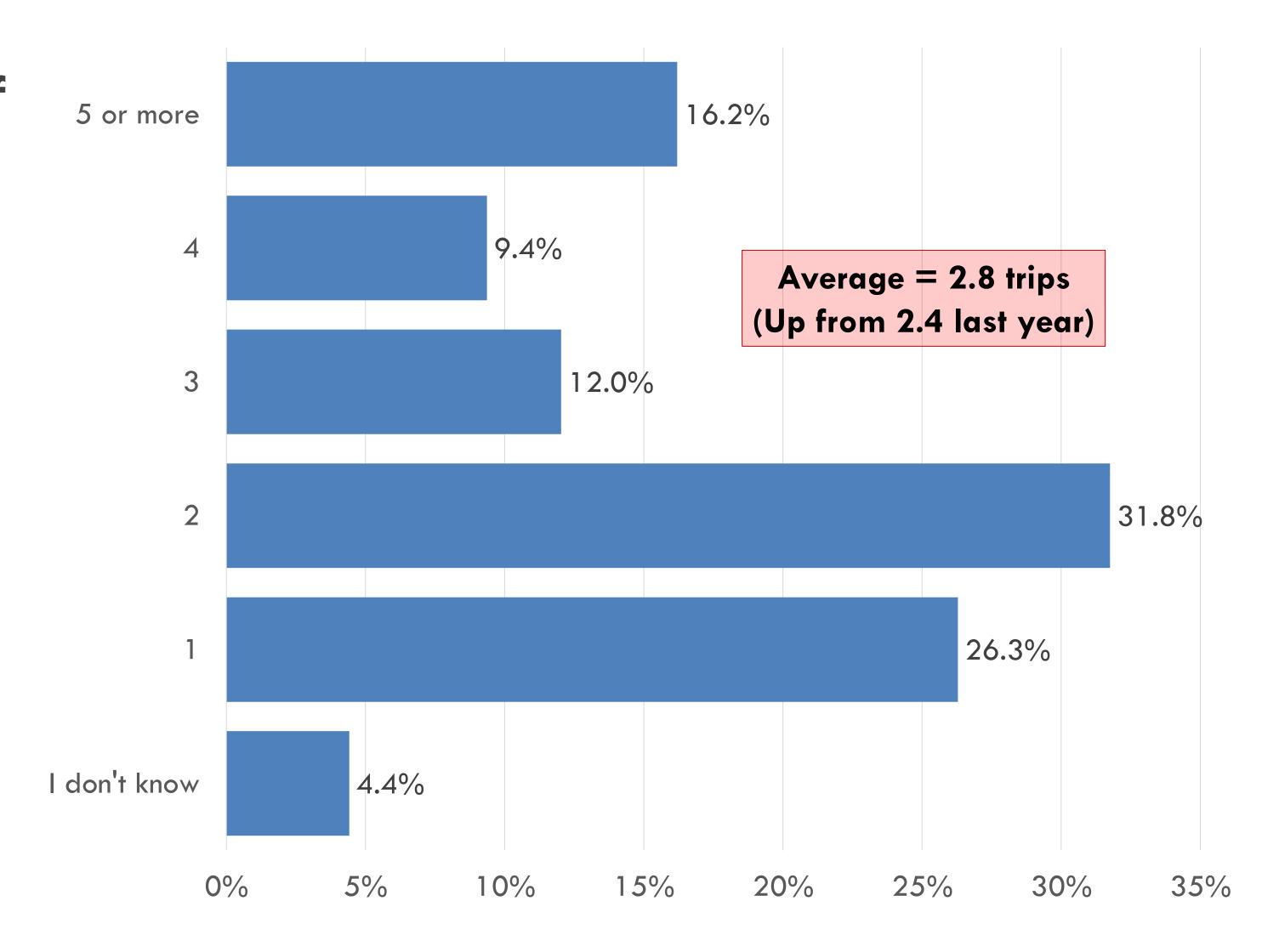




#### NUMBER OF HOLIDAY TRIPS THIS HOLIDAY SEASON

Question: How many trips (of 50 miles or more from your home) will you take this year to participate in/celebrate these holiday season events? (Select one)

(Base: Wave 76 data. All respondents planning to travel for the holidays, 515 completed surveys. Data collected October 13-15, 2021)





#### LIKELIHOOD OF SKIPPING HOLIDAY MEALS DUE TO COVID-19

Question: Will you (or any of

your friends or family) be

likely to skip any HOLIDAY

**SEASON DINNER** 

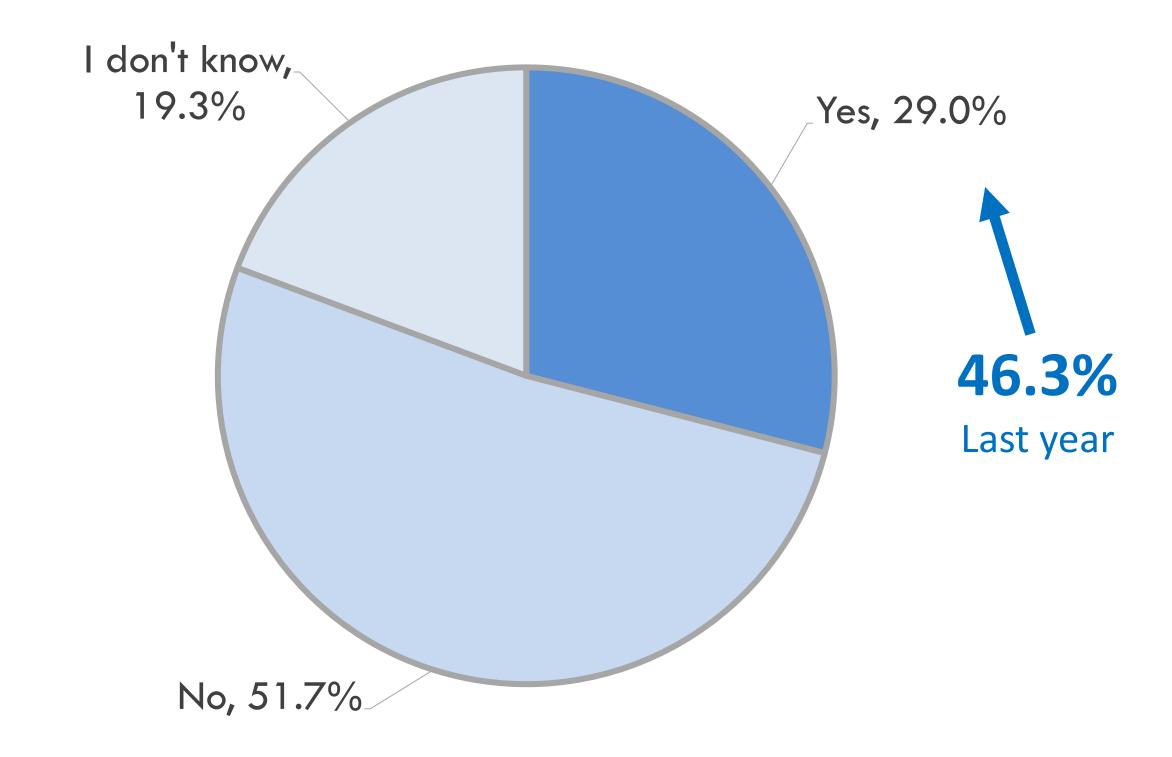
**GATHERINGS** due to

Coronavirus safety concerns?

(Base: Wave 76 data. All respondents,

1,208 completed surveys. Data collected

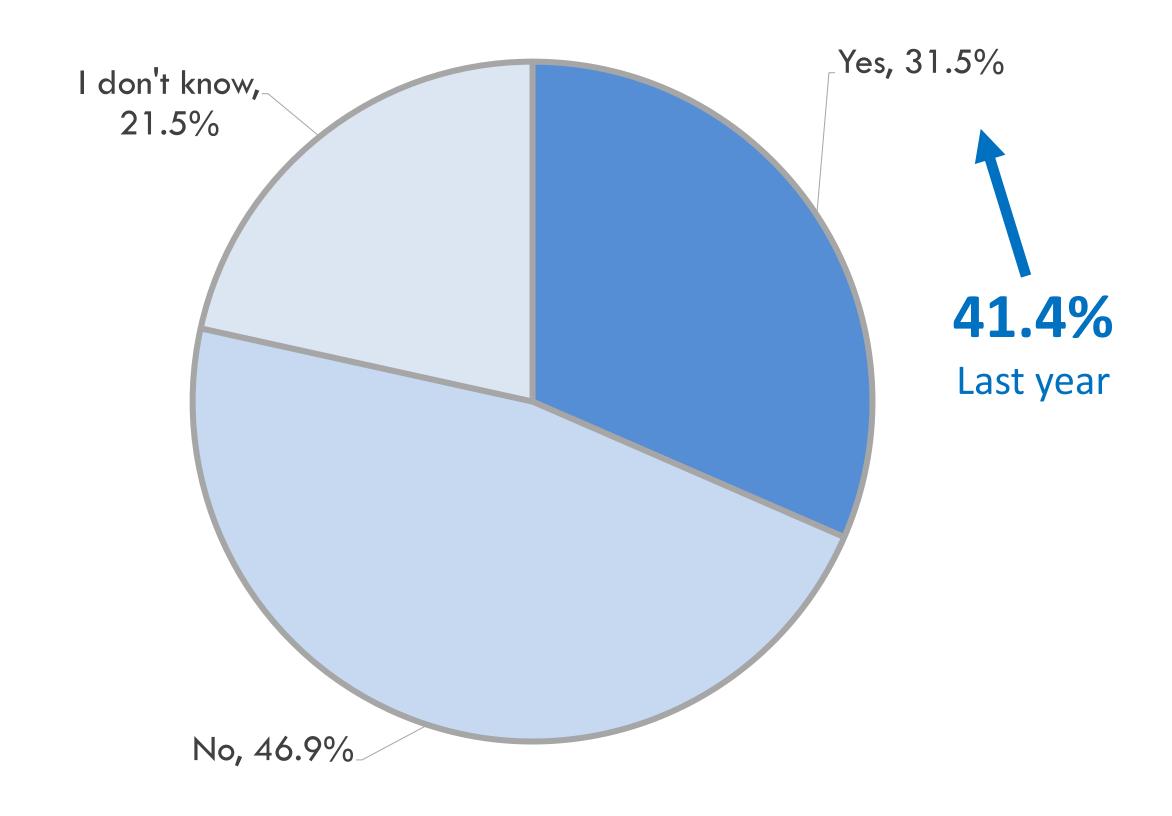
October 13-15, 2021)





### FRIENDS/RELATIVES NOT TRAVELING DURING THE HOLIDAYS

Question: Do you have any friends or family members who would normally travel during the holidays, but will not this year due to the Coronavirus situation?





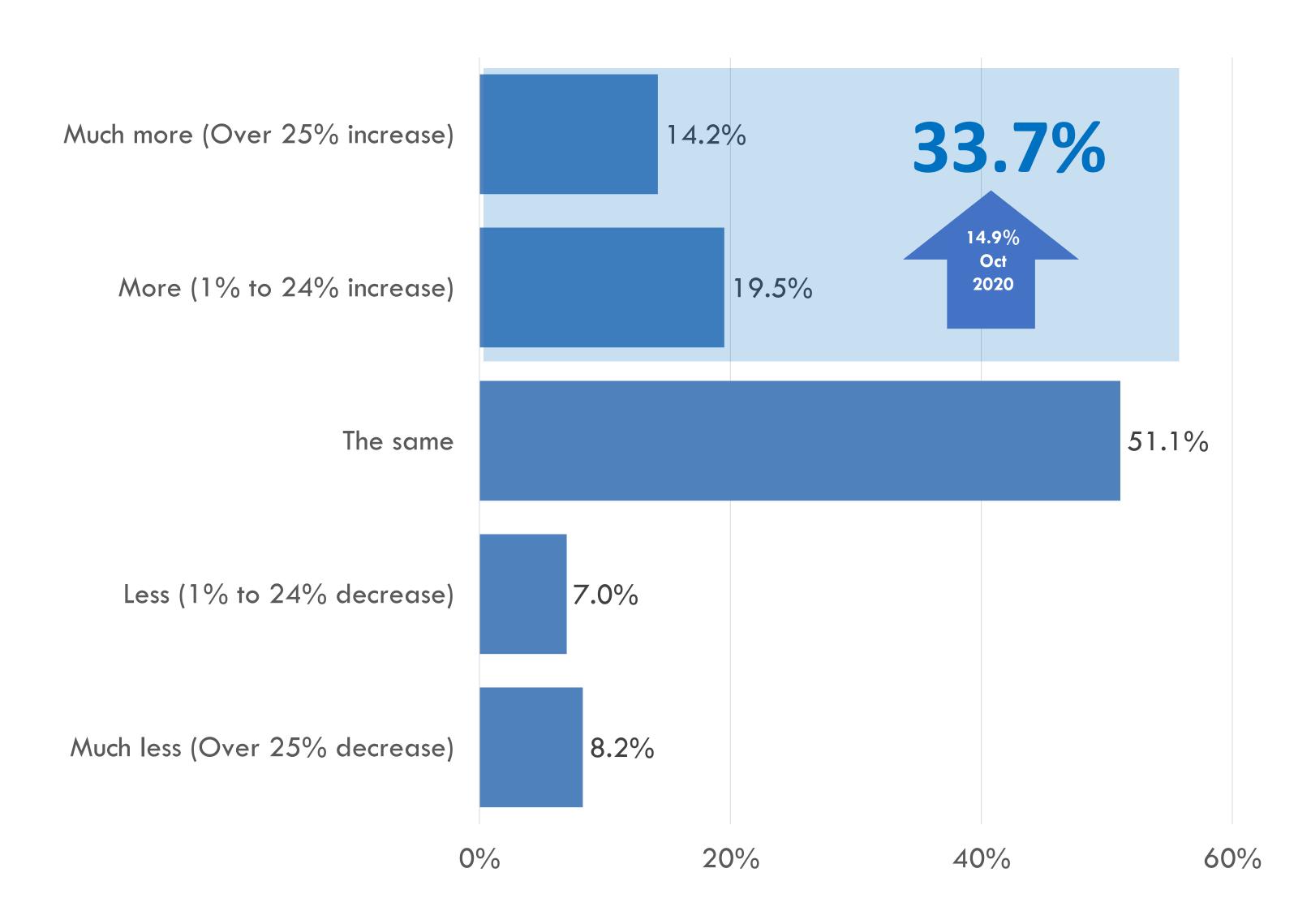
#### SPENDING ON HOLIDAY TRAVEL

Question: Compared to 2020, do you expect to spend more, less or the same for HOLIDAY TRAVEL this year?

I expect to spend

\_\_\_\_\_ this year on

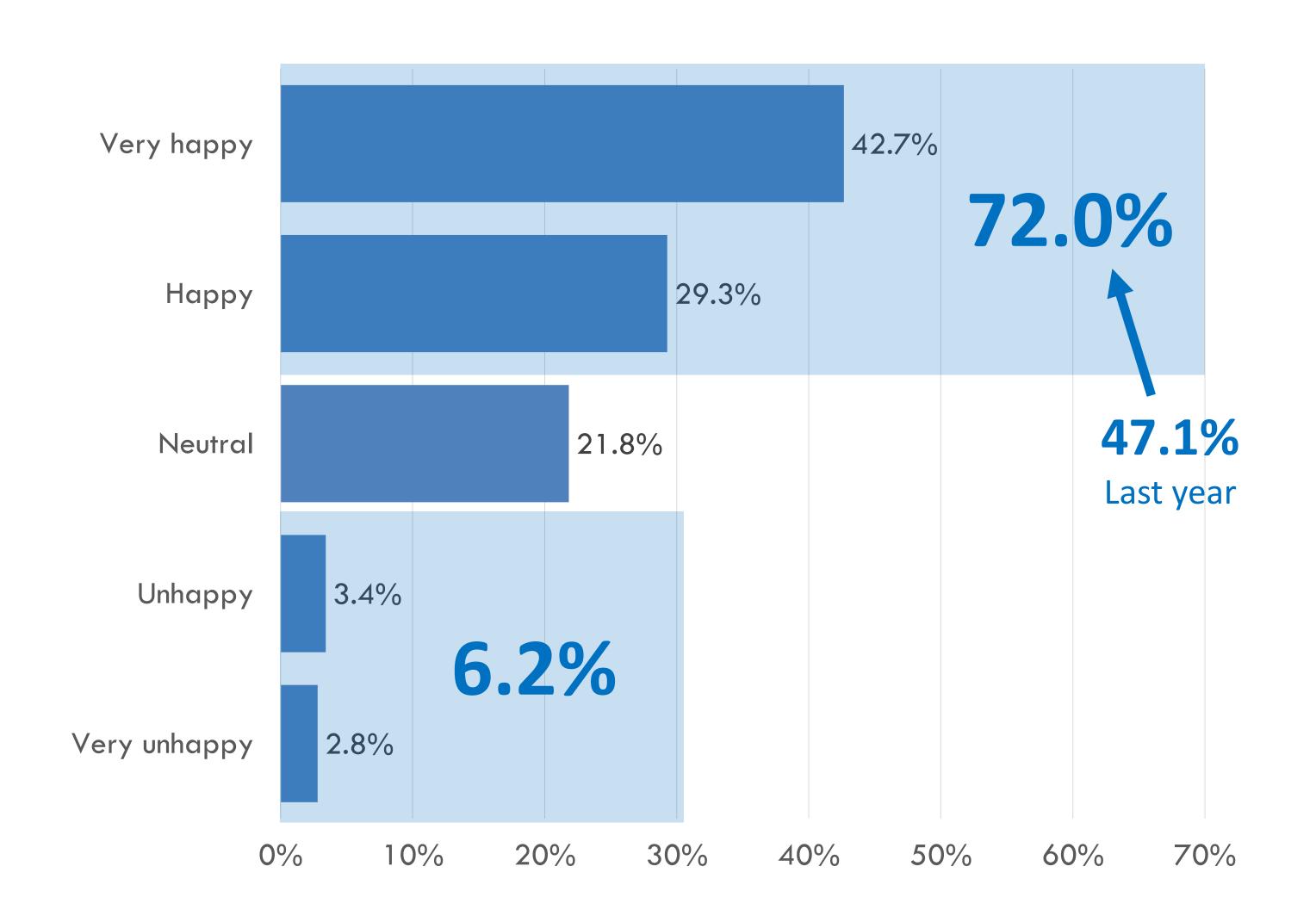
holiday travel.



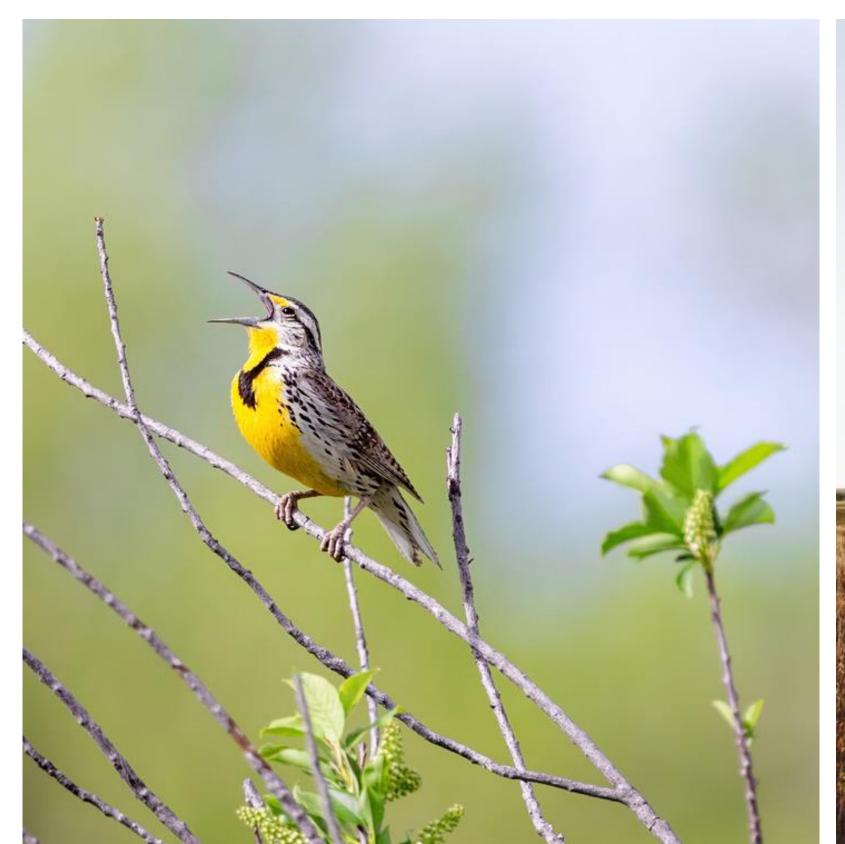


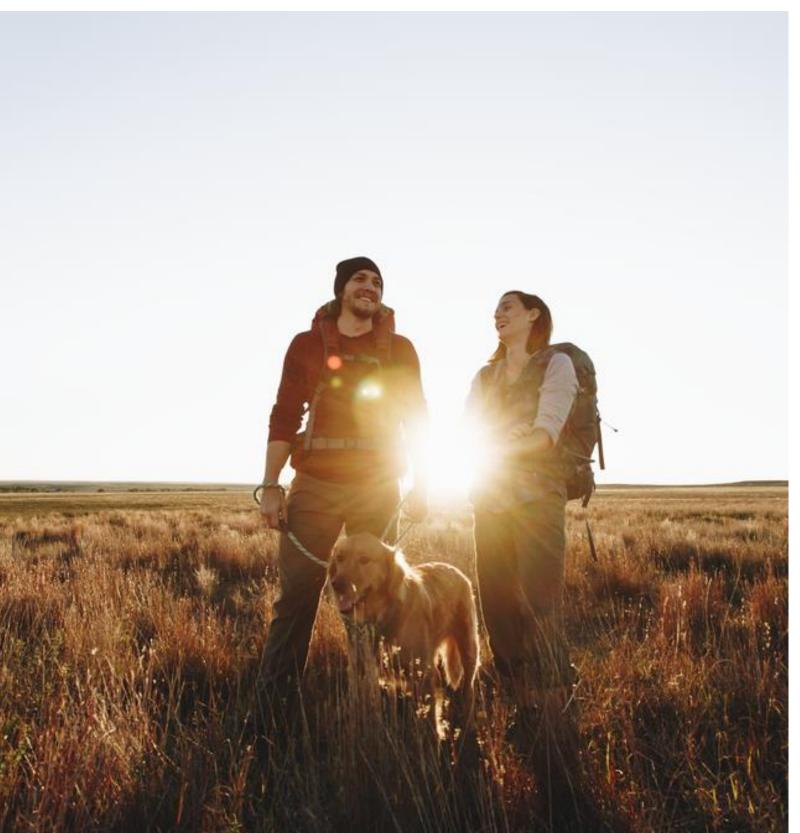
#### FEELINGS ABOUT TRAVEL-RELATED GIFTS

Question: How would you feel if you received a TRAVEL-RELATED GIFT for the holidays this season? (Select one)







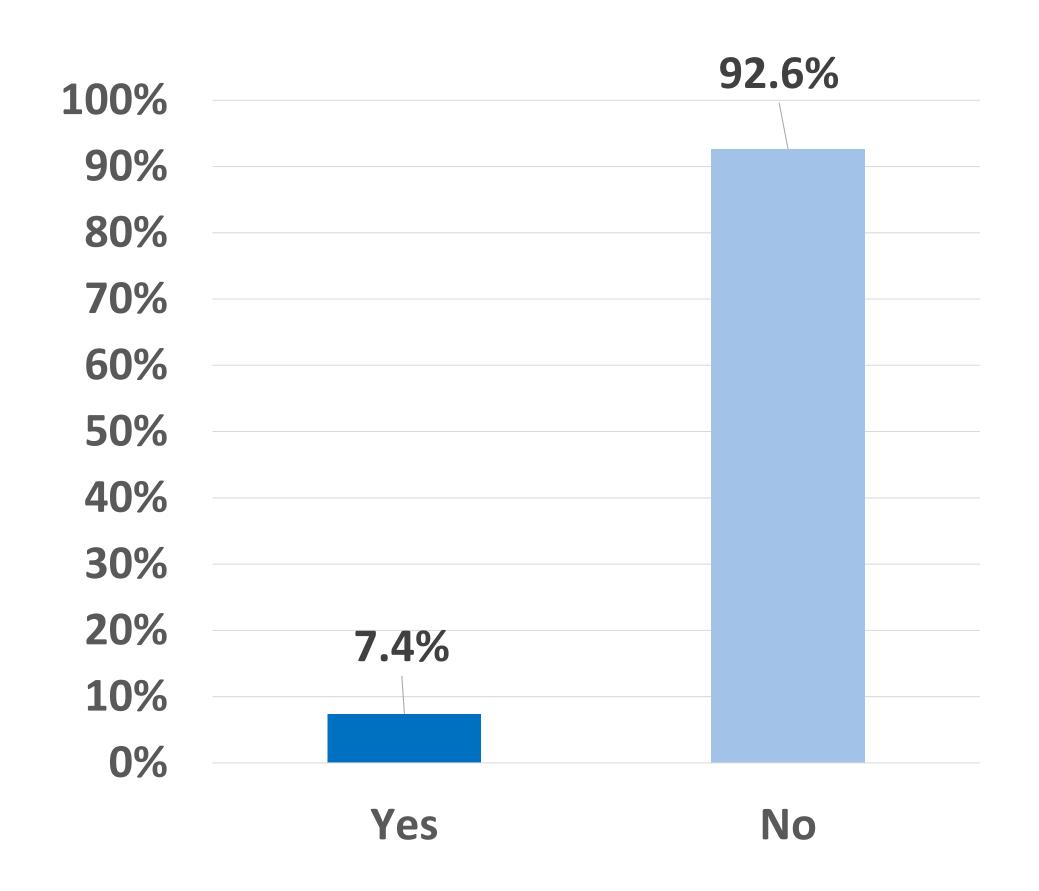




## KANSAS' SITUATION

#### KANSAS: VISITATION

Question: Have you traveled to (or within) Kansas in the PAST THREE (3) YEARS?





#### KANSAS: VISITATION

#### Question: Have you traveled to (STATE) in the PAST THREE (3) YEARS?

1	Florida	32.5%
2	California	29.3%
3	New York	20.6%
4	Arizona	16.6%
5	Texas	16.4%
6	Alabama	16.3%
7	Georgia	16.1%
8	Nevada	14.3%
9	Colorado	14.1%
10	North Carolina	13.1%
11	Illinois	12.8%
<b>12</b>	Pennsylvania	12.6%
13	Tennessee	12.4%
<b>14</b>	New Jersey	11.5%
<b>15</b>	Hawaii	11.0%
16	Ohio	10.4%
<b>17</b>	Michigan	10.4%
18	Washington	10.3%
18	Washington	10.3%

19	Indiana	10.3%	
20	Virginia	10.3%	
21	<b>District of Columbia</b>	10.2%	
22	South Carolina	10.1%	
23	Alaska	9.9%	
24	Kentucky	9.5%	
<b>25</b>	Maryland	9.5%	
26	Massachusetts	9.4%	
<b>27</b>	Louisiana	9.1%	
28	Missouri	9.1%	
29	Connecticut	8.9%	
30	Arkansas	8.9%	
31	<b>Puerto Rico</b>	8.7%	
<b>32</b>	Wisconsin	7.5%	
33	Kansas	7.4%	
34	Minnesota	7.2%	
35	Oregon	7.2%	
36	Oklahoma	7.2%	

<b>37</b>	Mississippi	7.2%
8	lowa	7.0%
9	New Mexico	7.0%
10	Delaware	7.0%
1	Maine	6.7%
2	Utah	6.7%
3	Idaho	6.4%
4	West Virginia	6.3%
15	Montana	6.1%
16	<b>New Hampshire</b>	5.9%
<b>17</b>	Nebraska	5.5%
8	Wyoming	5.3%
19	Vermont	5.0%
0	South Dakota	5.0%
1	Rhode Island	4.9%
<b>2</b>	North Dakota	4.2%



#### KANSAS: VISITATION

#### Question: Are you likely to travel to (or within) Kansas in the NEXT THREE (3) YEARS?

1	Florida	33.3%
2	California	28.3%
3	New York	21.3%
4	Colorado	20.8%
5	Hawaii	20.7%
6	Arizona	20.2%
7	Nevada	19.0%
8	Texas	18.1%
9	Alaska	17.6%
10	Georgia	16.9%
11	North Carolina	16.4%
12	Tennessee	16.1%
13	Illinois	16.0%
14	Puerto Rico	15.1%
15	Pennsylvania	15.0%
16	Massachusetts	14.3%
17	South Carolina	14.3%
18	Louisiana	14.1%

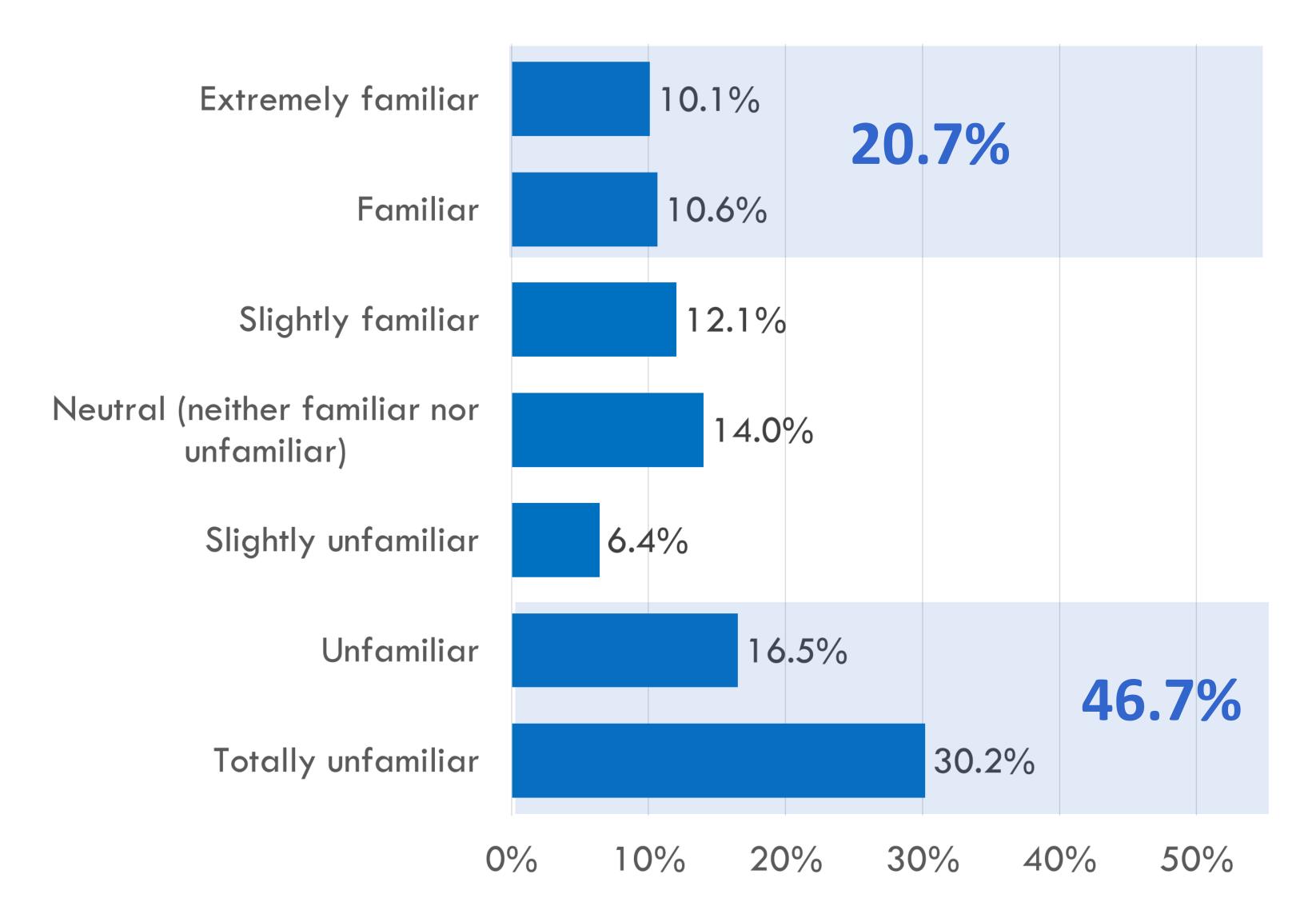
19	Alabama	14.0%
20	District of Columbia	13.9%
21	Maine	13.3%
22	New Jersey	13.3%
23	Michigan	13.3%
24	Virginia	13.2%
25	Indiana	13.1%
26	Arkansas	13.1%
27	Ohio	13.1%
28	Oregon	13.0%
29	Connecticut	13.0%
30	Kentucky	13.0%
31	Washington	12.9%
32	Maryland	12.7%
33	Missouri	12.3%
34	Montana	12.2%
35	Idaho	12.0%
36	Wisconsin	11.9%

Utah	11.9%
Delaware	11.9%
Minnesota	11.9%
New Mexico	11.7%
lowa	11.5%
New Hampshire	11.3%
Wyoming	11.3%
Kansas	11.2%
Mississippi	10.7%
Oklahoma	10.6%
West Virginia	10.4%
Vermont	10.4%
South Dakota	10.3%
Nebraska	10.0%
Rhode Island	9.8%
North Dakota	9.6%



#### KANSAS: FAMILIARITY

Question: How familiar are you with the things for visitors to see and do in Kansas? (Select one)





#### DESCRIBING KANSAS

#### Question: What ONE WORD best describes Kansas?



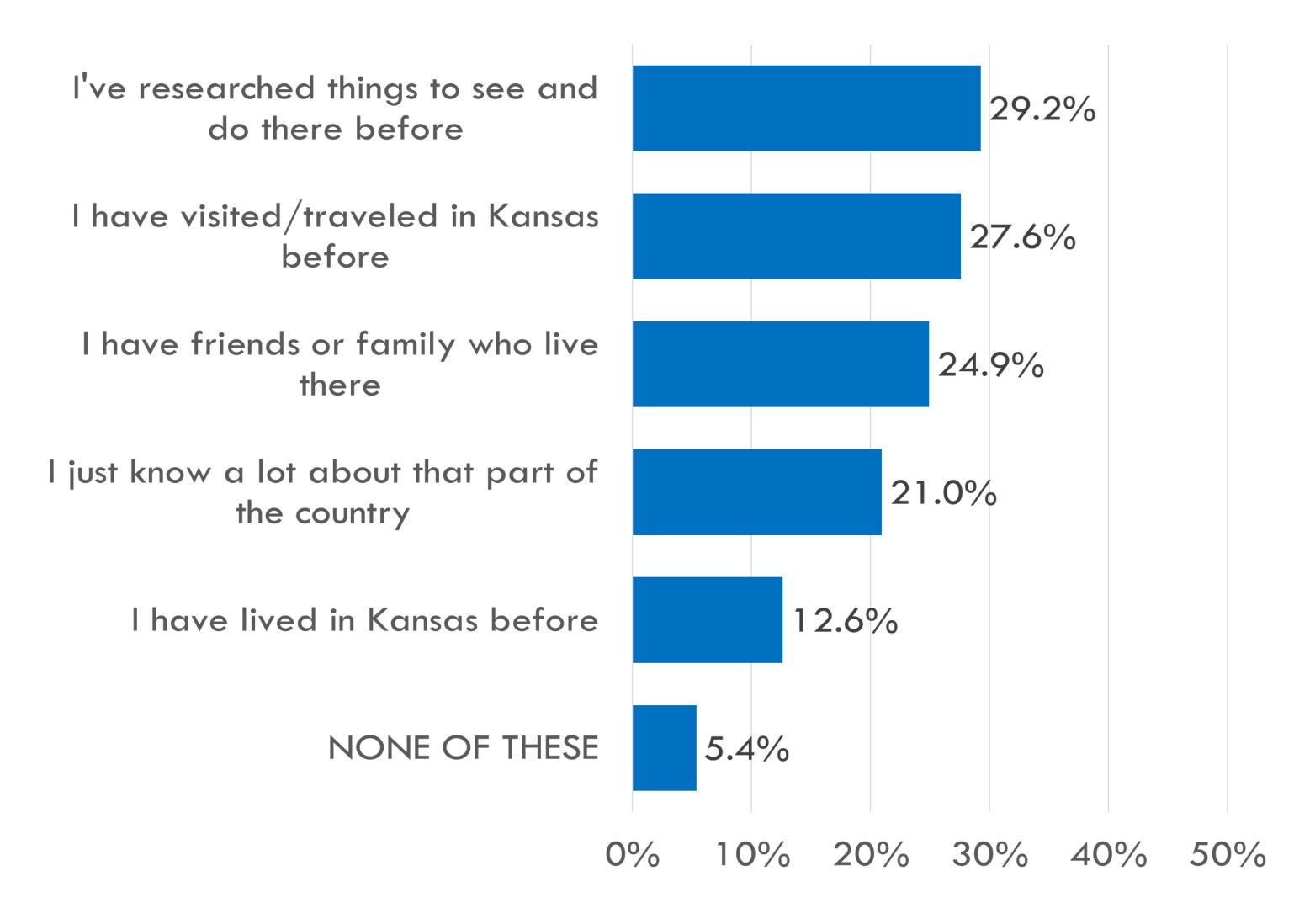


#### HOW TRAVELERS LEARNED ABOUT KANSAS

Question: How did you develop this level of familiarity with things for visitors to do in Kansas?

(Select all that apply)

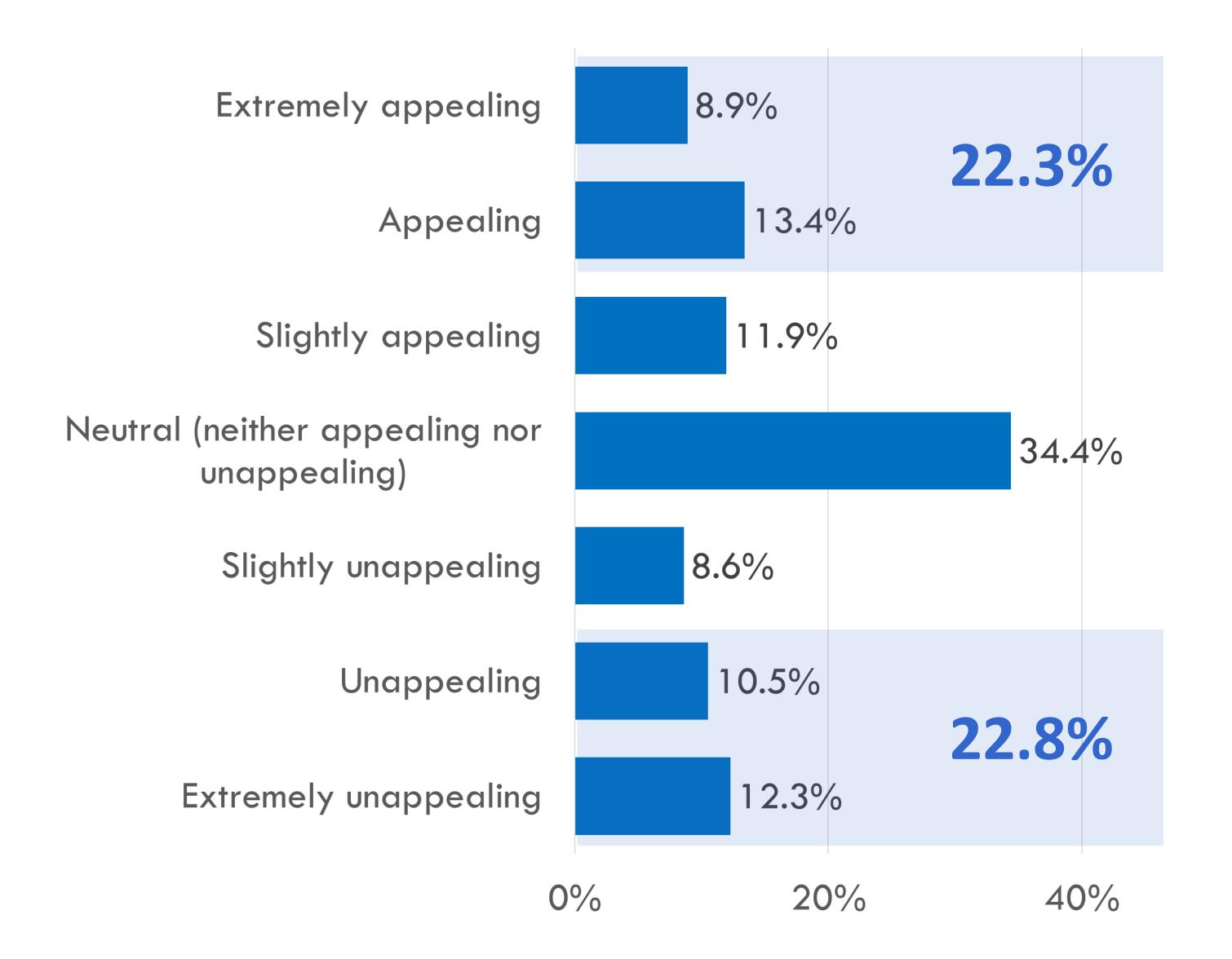
#### Travelers with some familiarity with Kansas





#### KANSAS: DESTINATION APPEAL

Question: In your opinion,
how appealing is Kansas
as a place to visit for
leisure travel? (Select one)

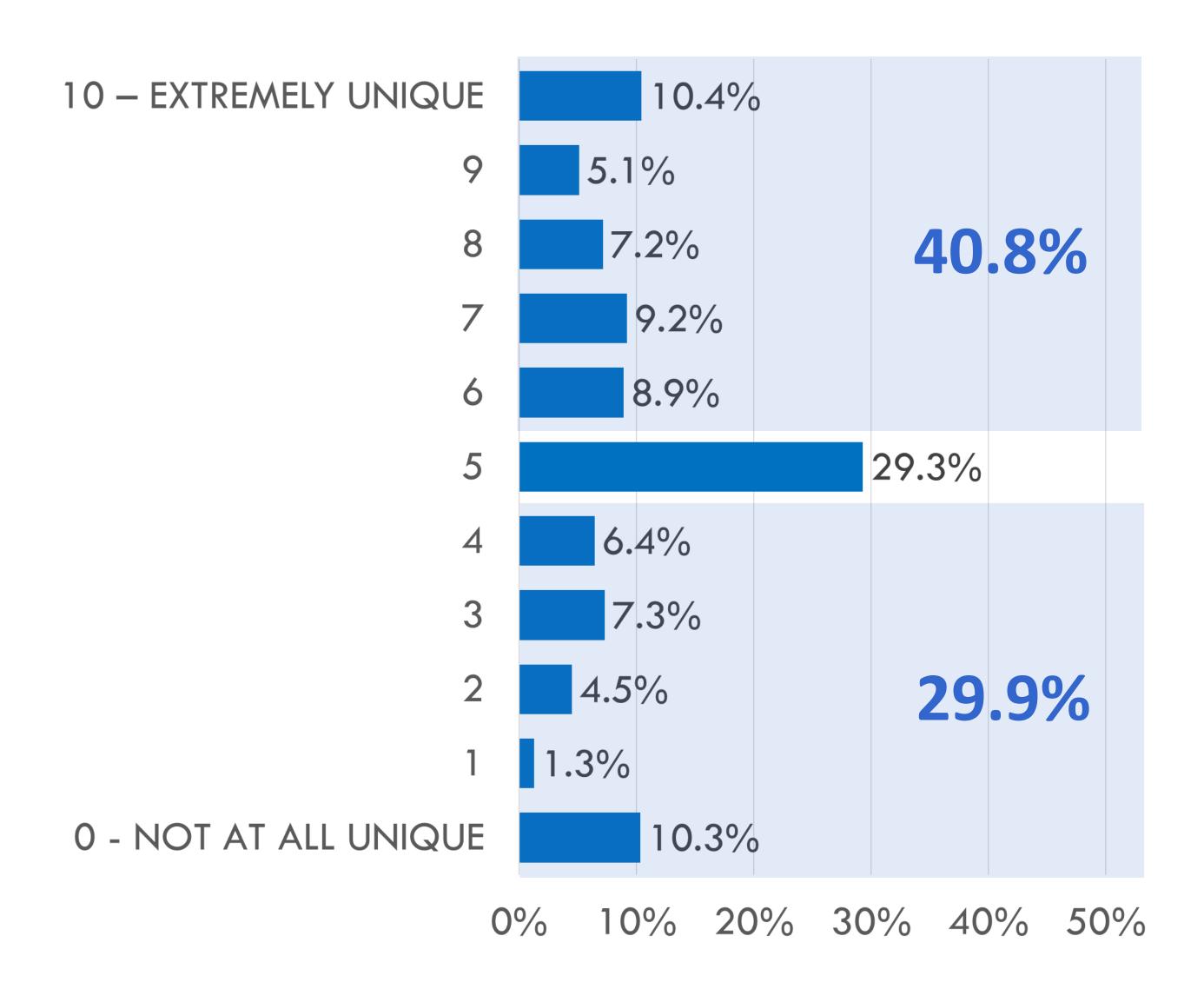




#### KANSAS: UNIQUENESS

Question: Please think about the experiences a traveler can have in and around Kansas and compare that to other destinations. Use the scale below to rate HOW UNIQUE these experiences are.

The experiences a visitor can have in Kansas are \_\_\_\_\_.





#### EXPERIENCES DESIRED IN KANSAS

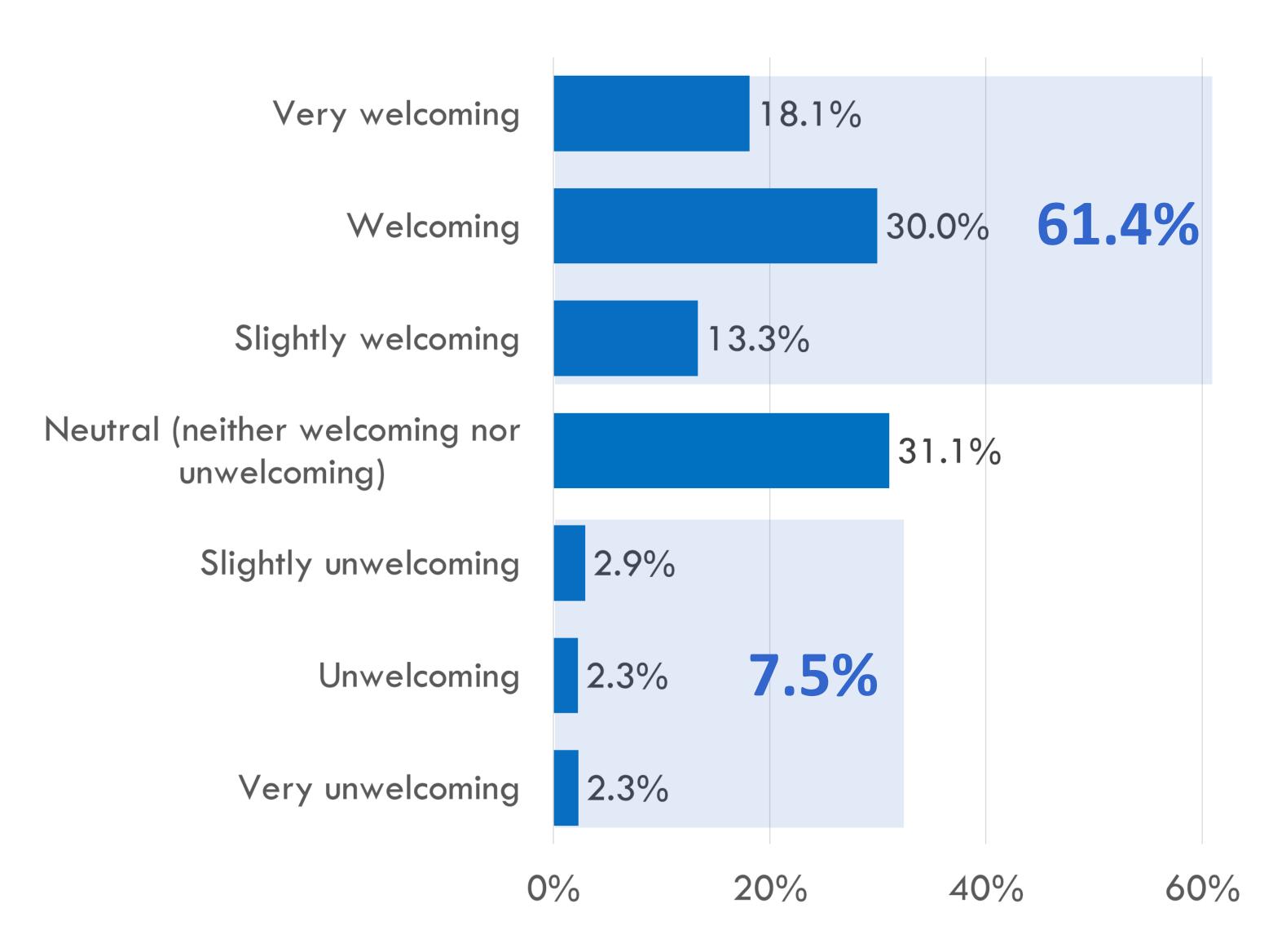
Question: If you were to visit Kansas, what experiences would you most want to have there?





#### KANSAS: WELCOMING?

Question: Given what you know about Kansas, how welcoming would you expect the residents there to be to people like yourself? (Select one)



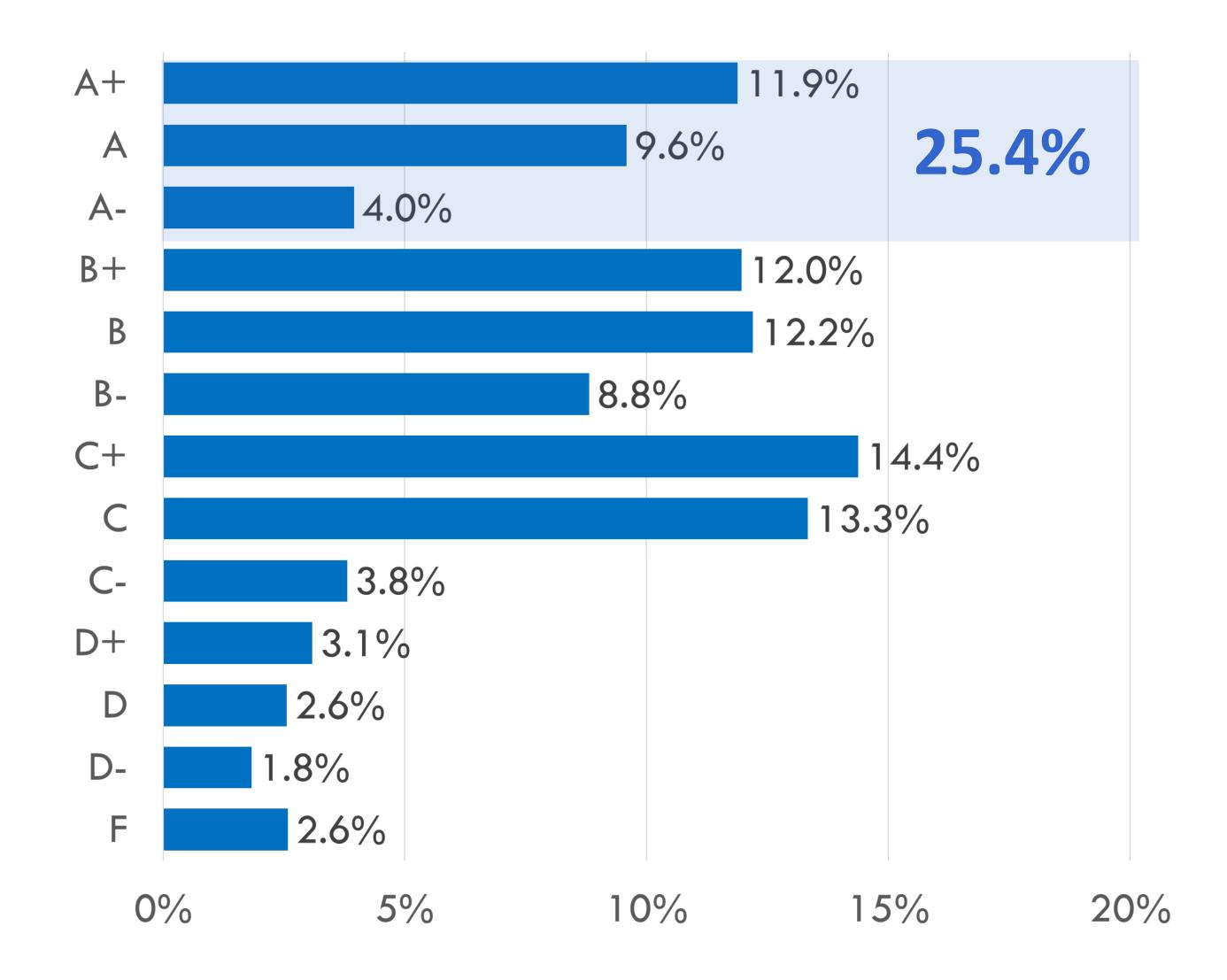






#### KANSAS: DESTINATION GRADE

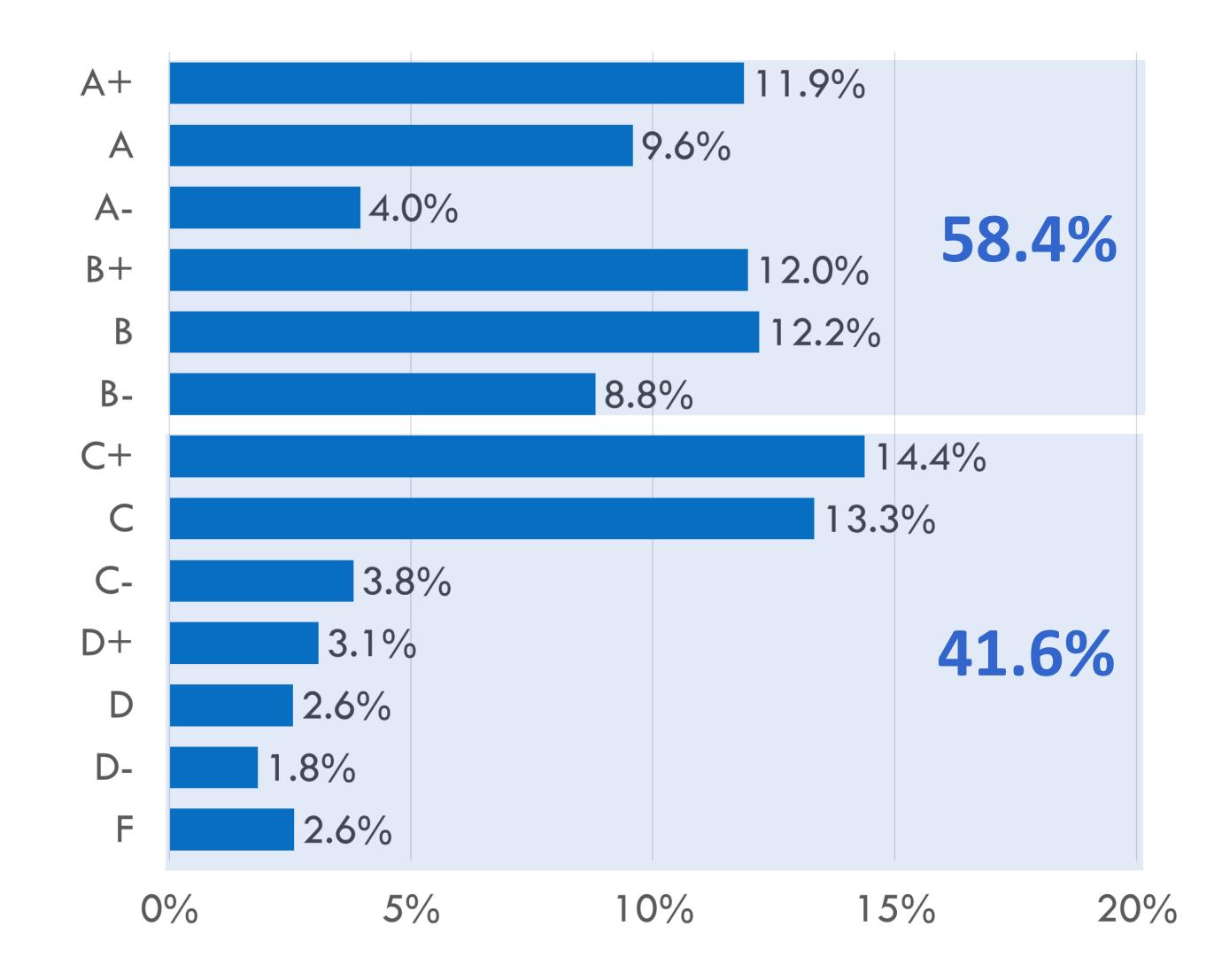
Question: Using what you already know...If you were giving Kansas an overall grade as a tourist destination, what would it be?





#### KANSAS: DESTINATION REPORT CARD

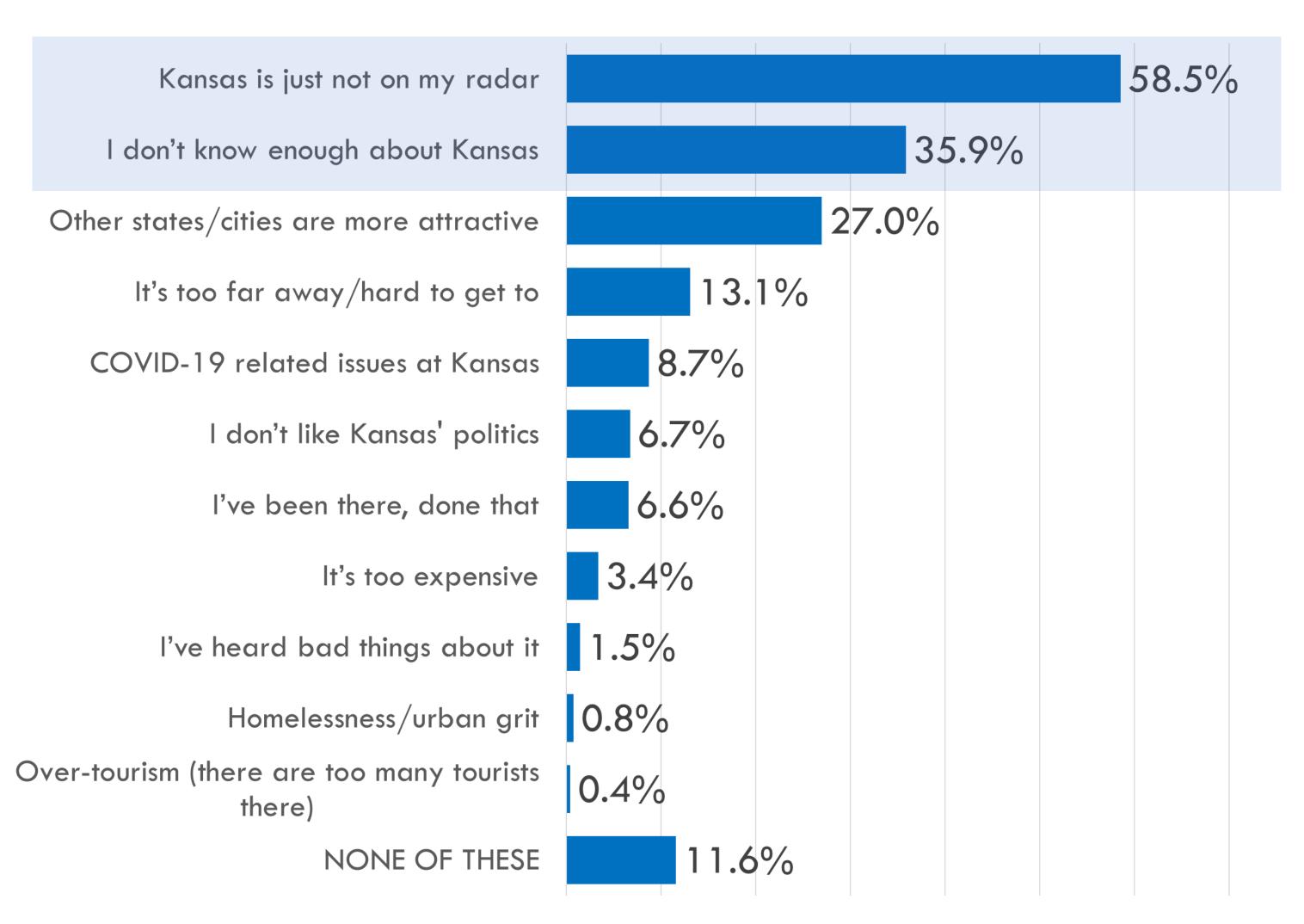
Question: Using what you already know...If you were giving Kansas an overall grade as a tourist destination, what would it be?





#### KANSAS: IMPEDIMENTS TO VISITATION

Question: Which of the following accurately describe why you said you're unlikely to visit Kansas in the NEXT THREE 3 YEARS? (Select all that apply)



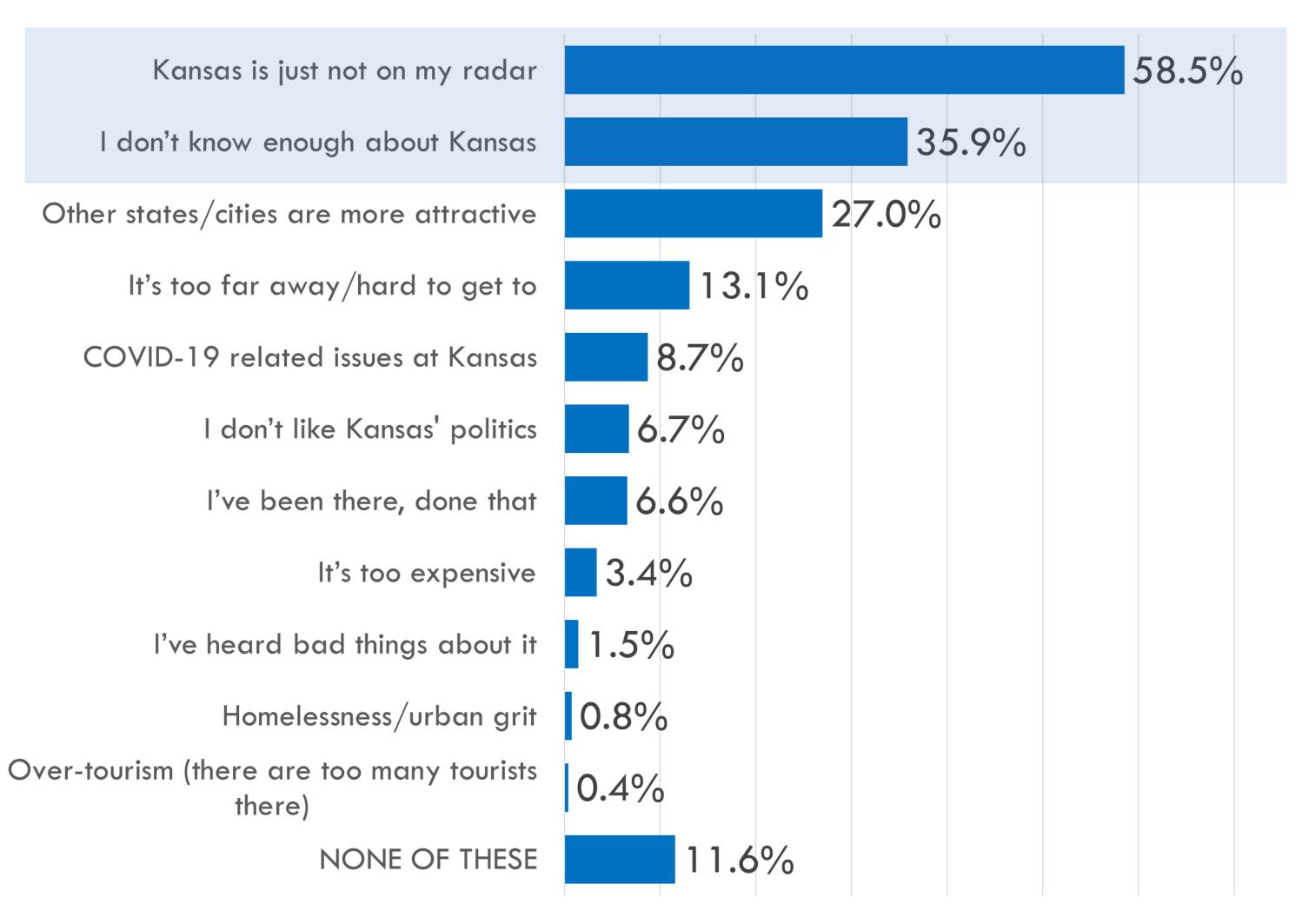
0% 10% 20% 30% 40% 50% 60% 70%





#### KANSAS: IMPEDIMENTS TO VISITATION

Question: Which of the following accurately describe why you said you're unlikely to visit Kansas in the NEXT THREE 3 YEARS? (Select all that apply)

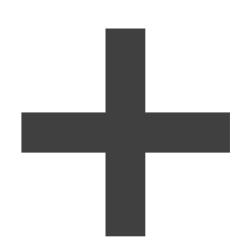


0% 10% 20% 30% 40% 50% 60% 70%



## Kansas-Oriented Travelers

Travelers who have traveled to (or within) Kansas in the past 3 years



Travelers who are likely to travel to (or within) Kansas in the next 3 years

16.1% of all American travelers

(1,365 sample size)

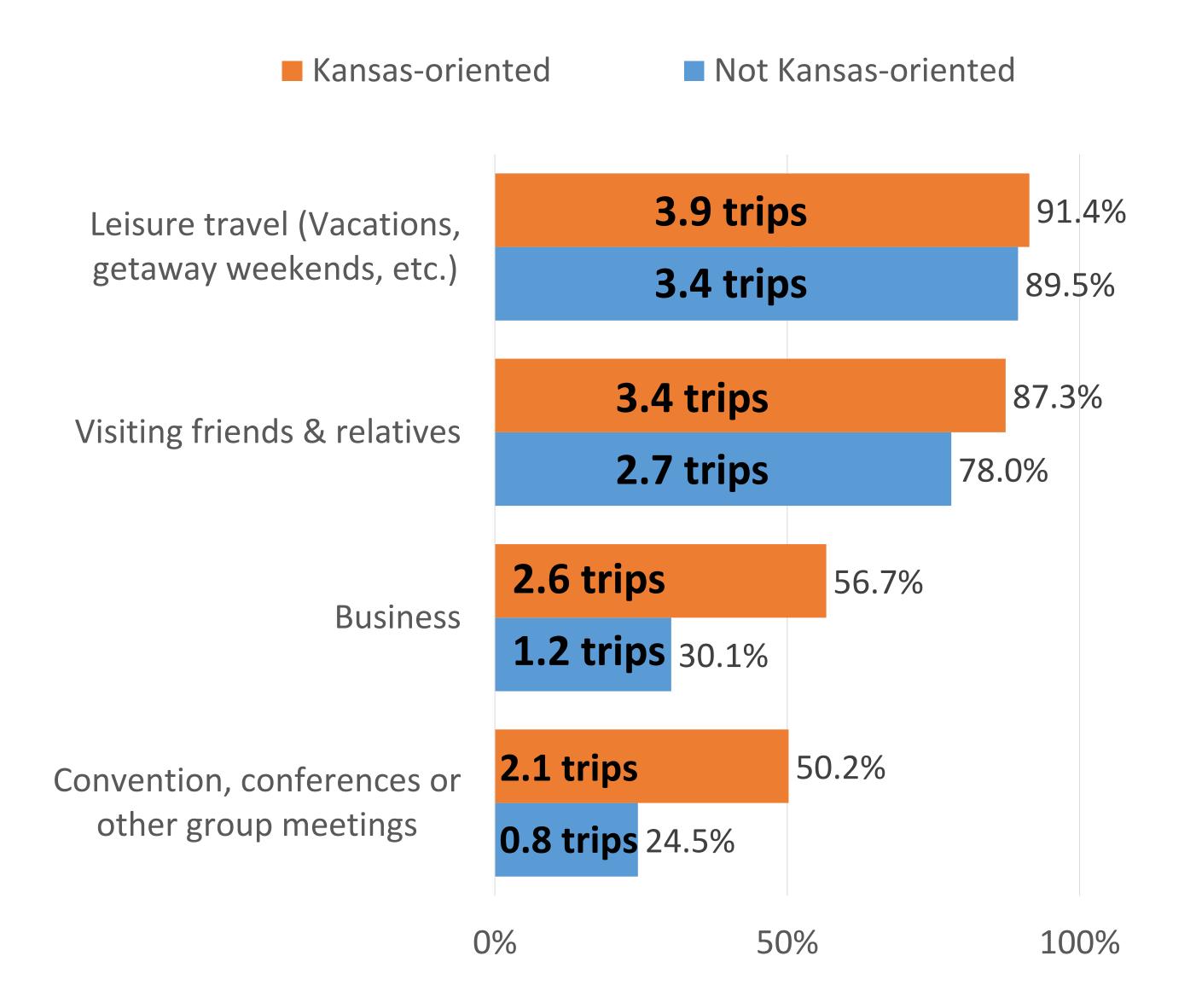
	Kansas -Oriented	Not Kansas-Oriented
Millennials or younger	61.8%	32.9%
Gen X	21.3%	26.0%
Boomer or older	17.0%	41.1%
Parent to school-aged children	50.2%	31.7%
Employed (full or part time)	83.2%	73.3%
Annual Household Income	\$94,622	\$89,013
Caucasian	71.4%	80.6%
Black/African America	12.2%	6.8%
Hispanic/Latino	7.3%	4.5%
Disabled or travels with a person with disabilities	26.0%	16.4%
LGBTQ	10.1%	6.4%
Very happy (with their lives)	49.4%	34.5%



# Kansas-oriented Travelers

Frequent Travelers

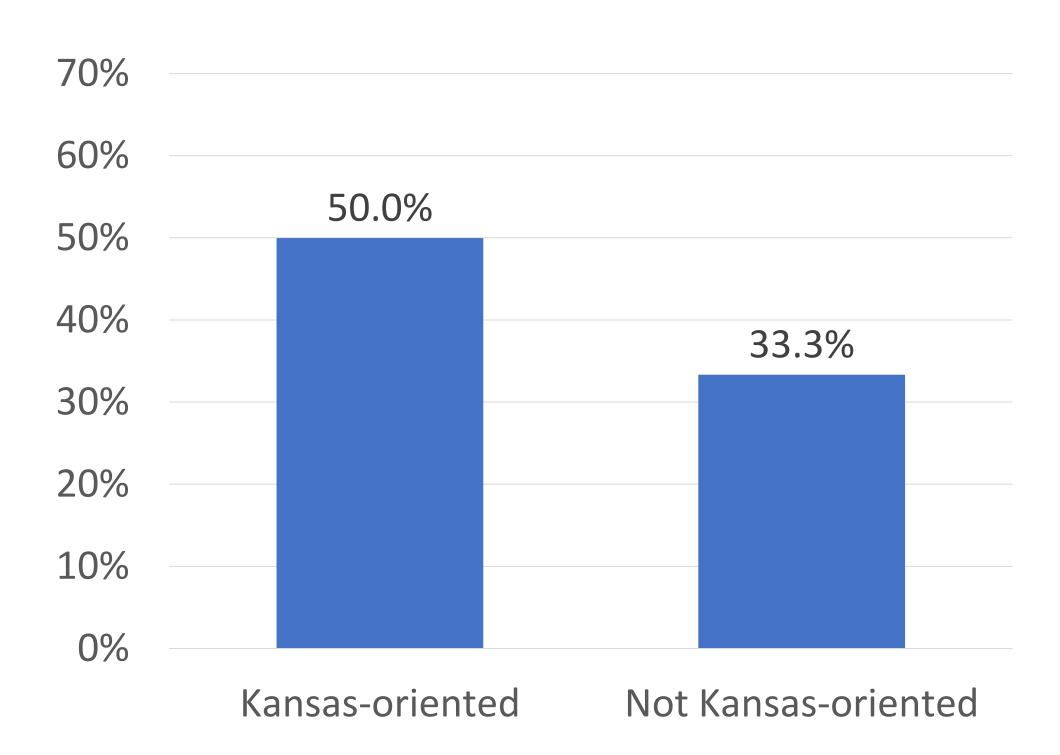
### Trips taken in the PAST TWO (2) YEARS



#### KANSAS-ORIENTED TRAVELERS

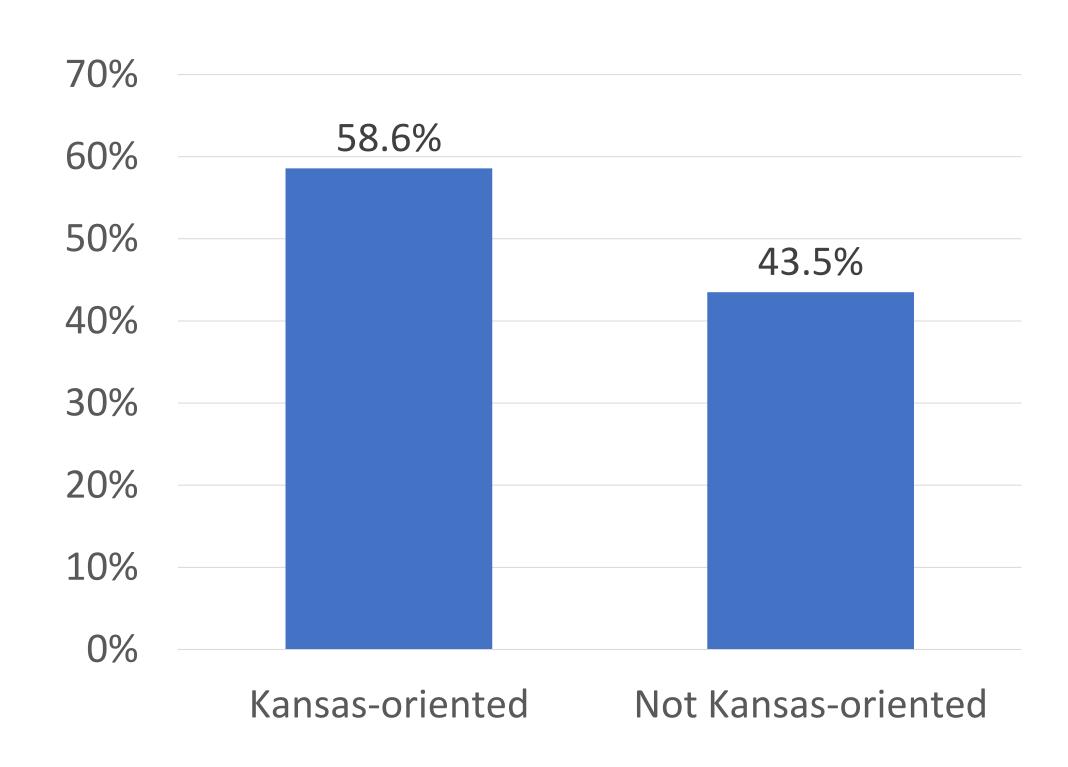
Question: Would you say that you (and your household) are better off or worse off financially than you were a year ago? (Select one)

#### % Better off or Much better off



Question: LOOKING FORWARD—do you feel that a year from now, you (and your household) will be better off financially, or worse off, or just about the same as now?

#### Expects to be better off or much better off

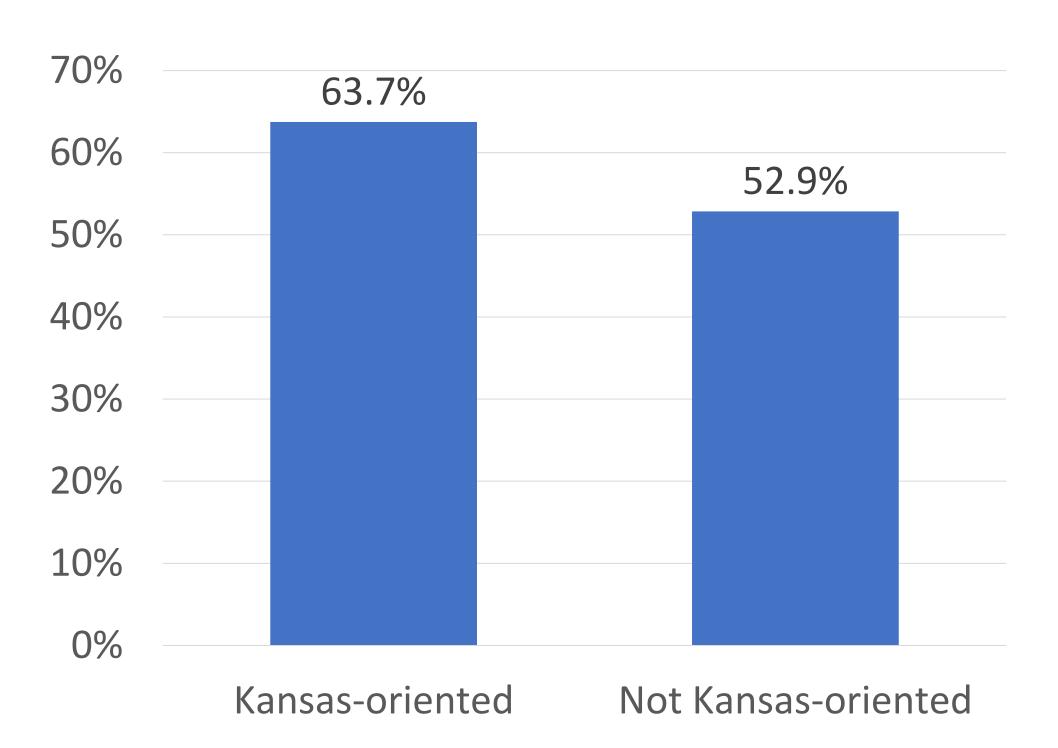




#### KANSAS-ORIENTED TRAVELERS

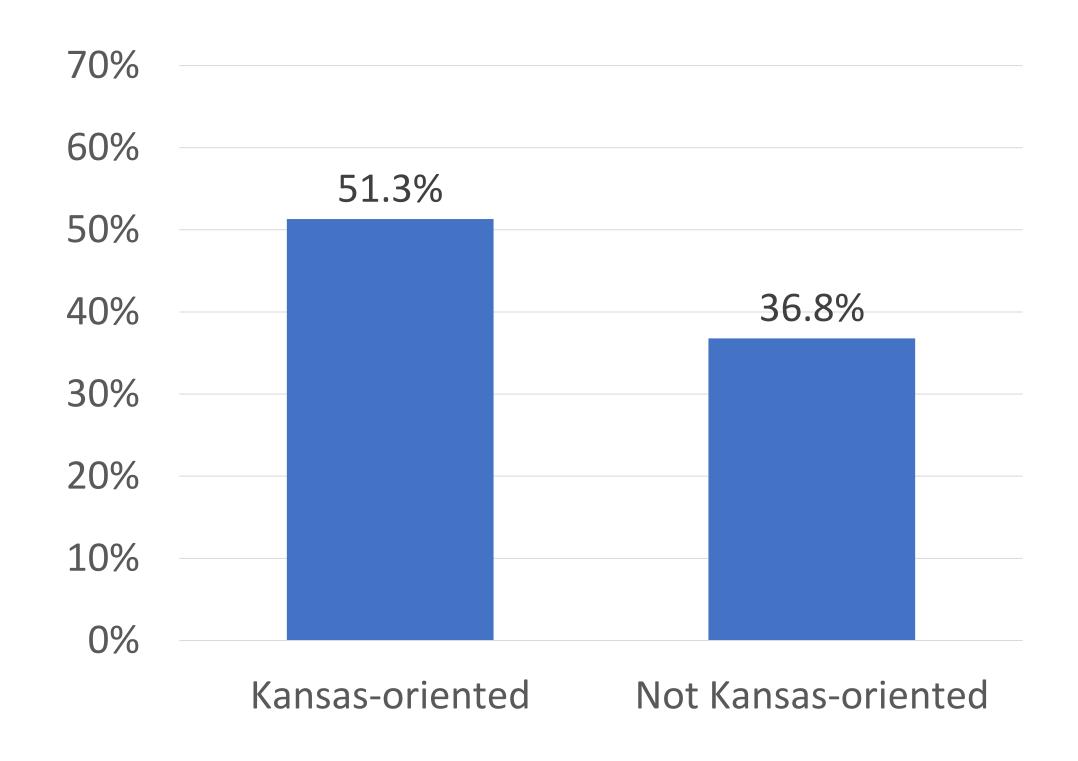
Question: Thinking carefully about how you expect to spend your income in the NEXT THREE MONTHS, please use the scale below to describe your spending priorities.

#### Leisure travel is a budget priority



Question: Thinking only of your household's finances, do you feel NOW is a good or bad time for you to spend money on leisure travel?

#### % Good time or Very good time

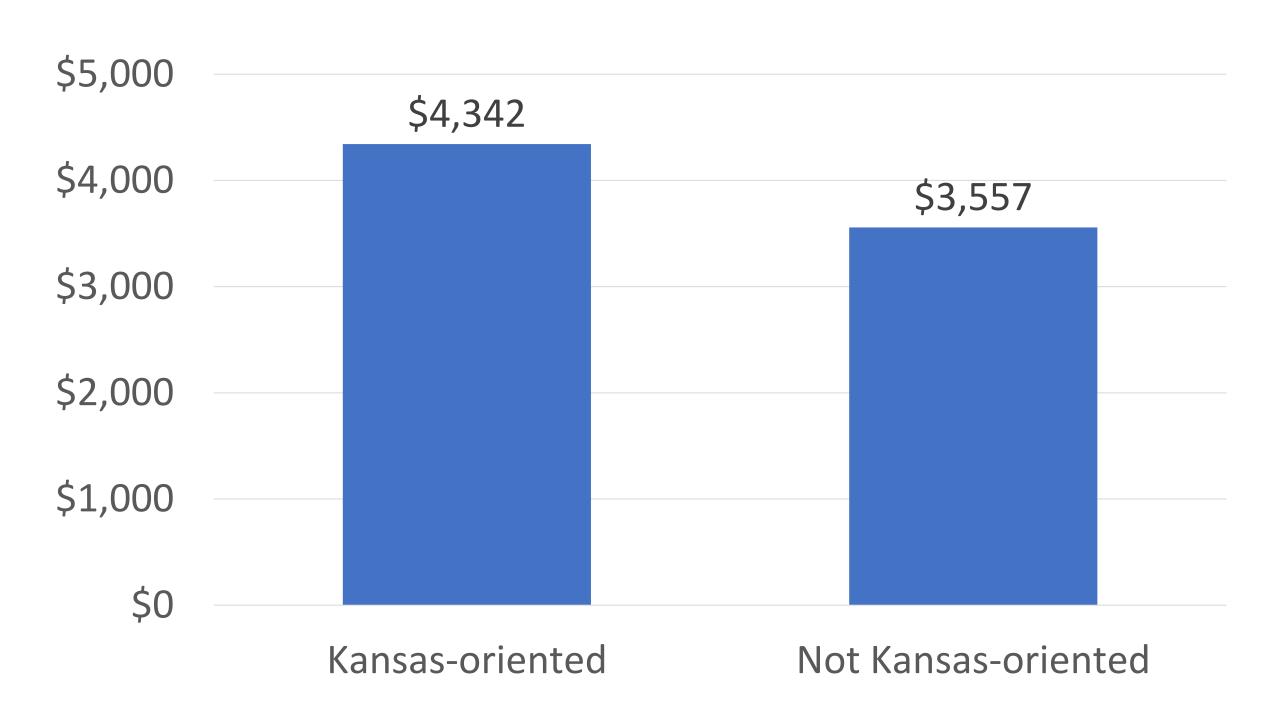




#### KANSAS-ORIENTED TRAVELERS

Question: How much IN TOTAL is the maximum you will spend on leisure travel (including airfare, accommodations and all other trip related spending) during the NEXT TWELVE (12) MONTHS?

#### Mean maximum expected spending

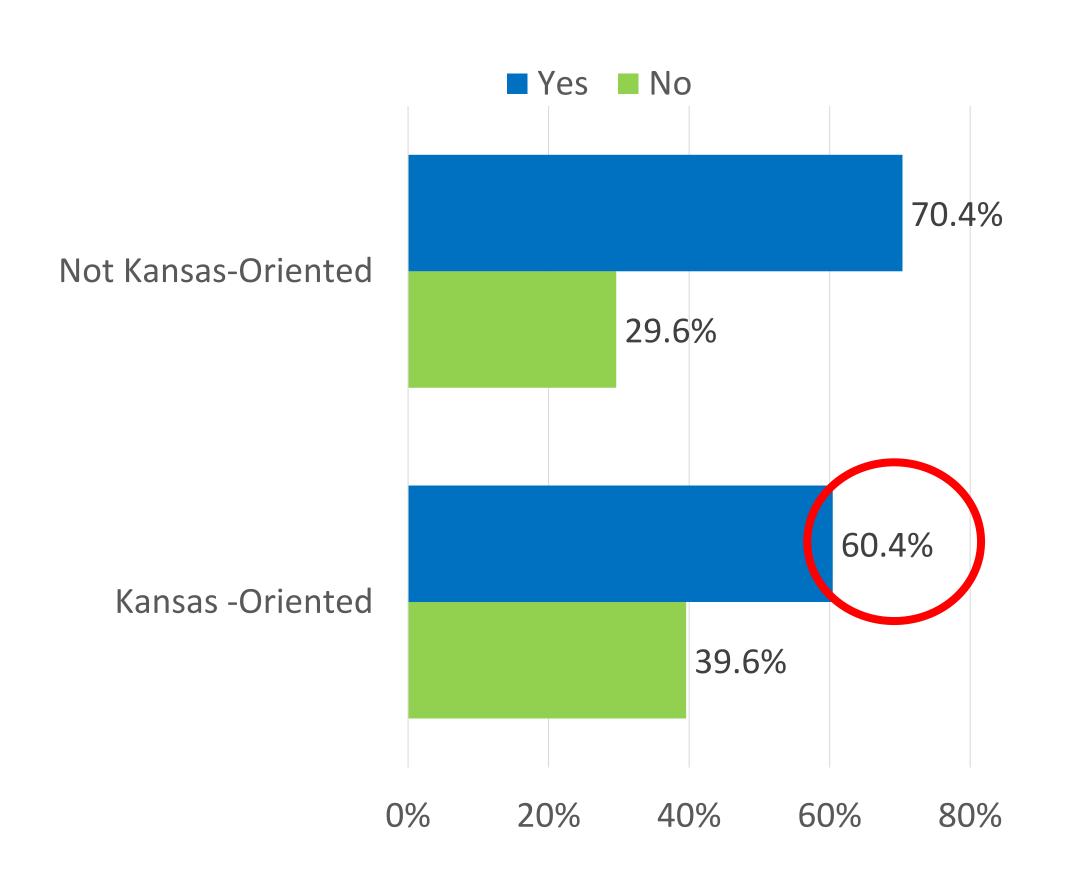




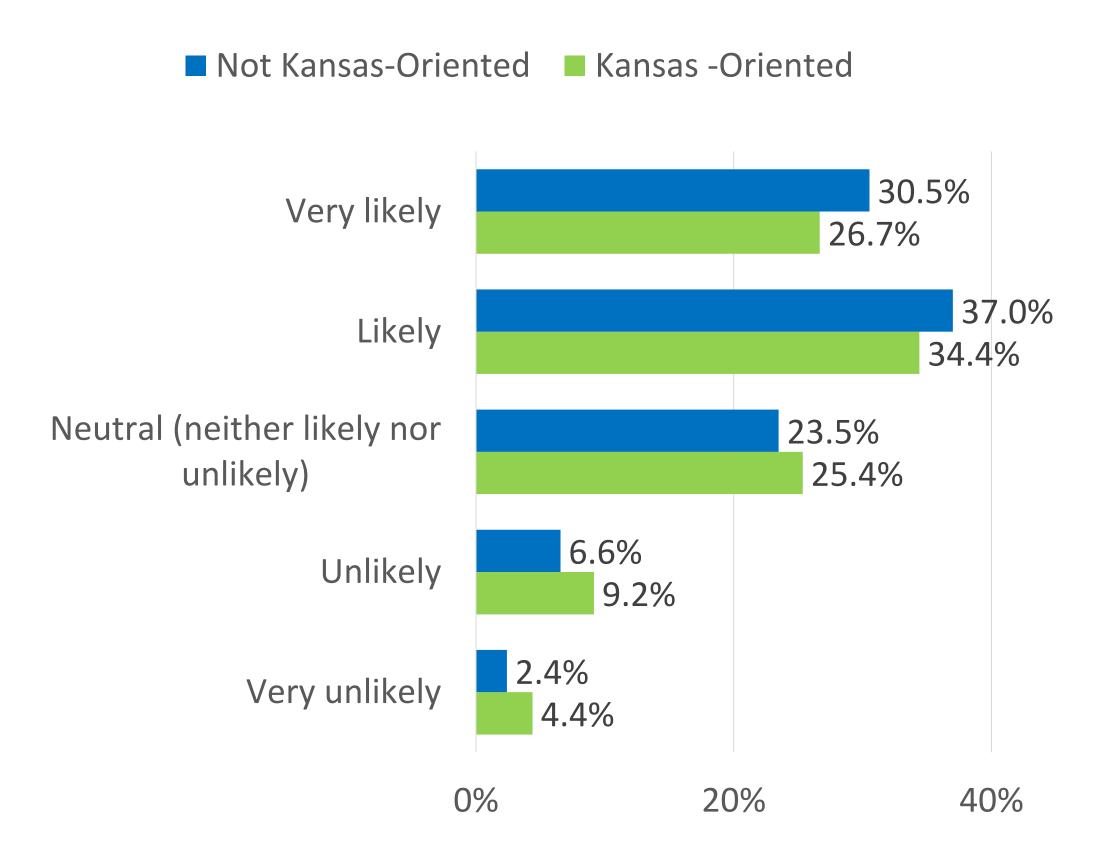


#### KANSAS-ORIENTED TRAVELERS & COVID-19

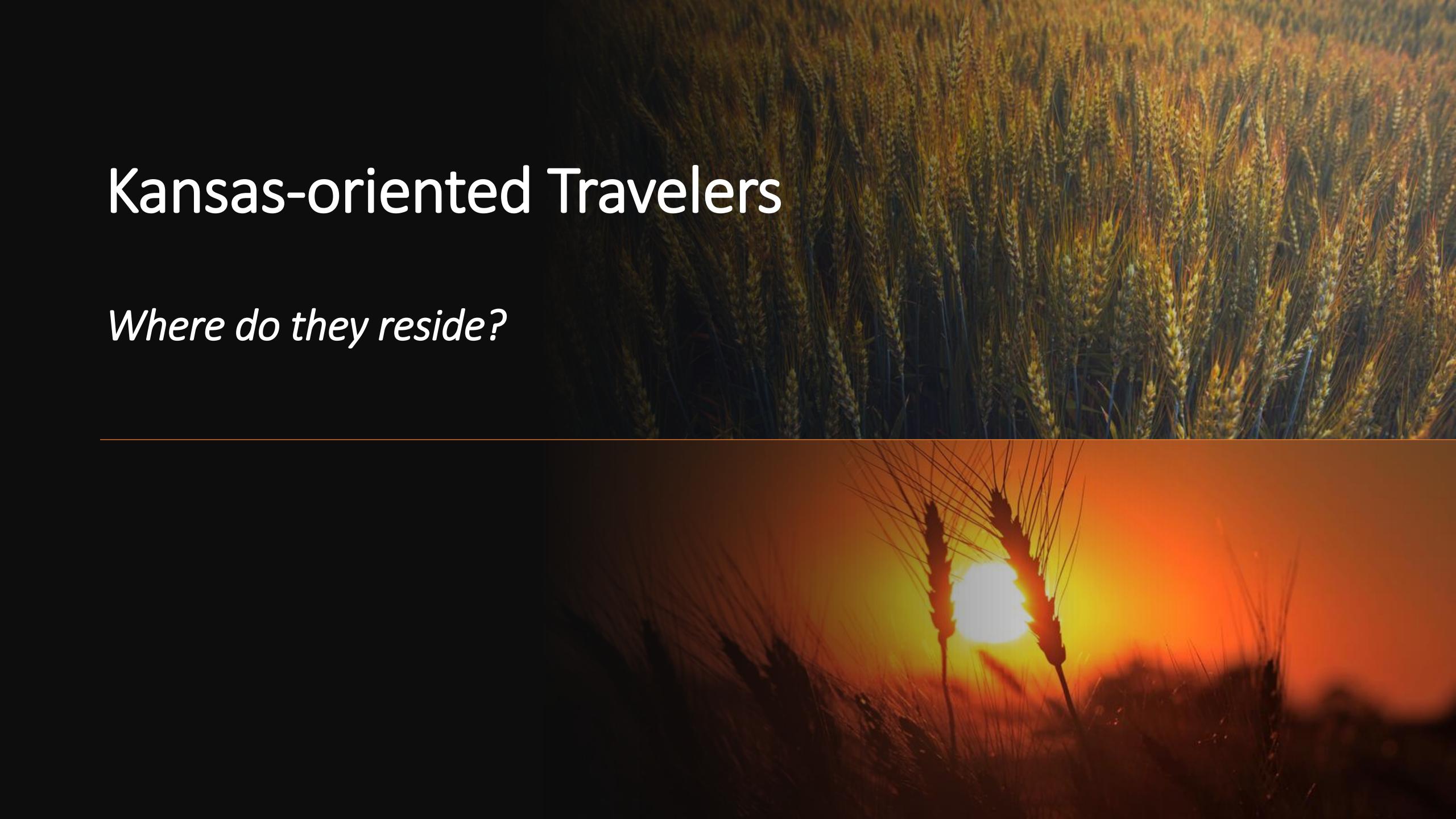
## Question: Have you personally received a COVID-19 vaccine?

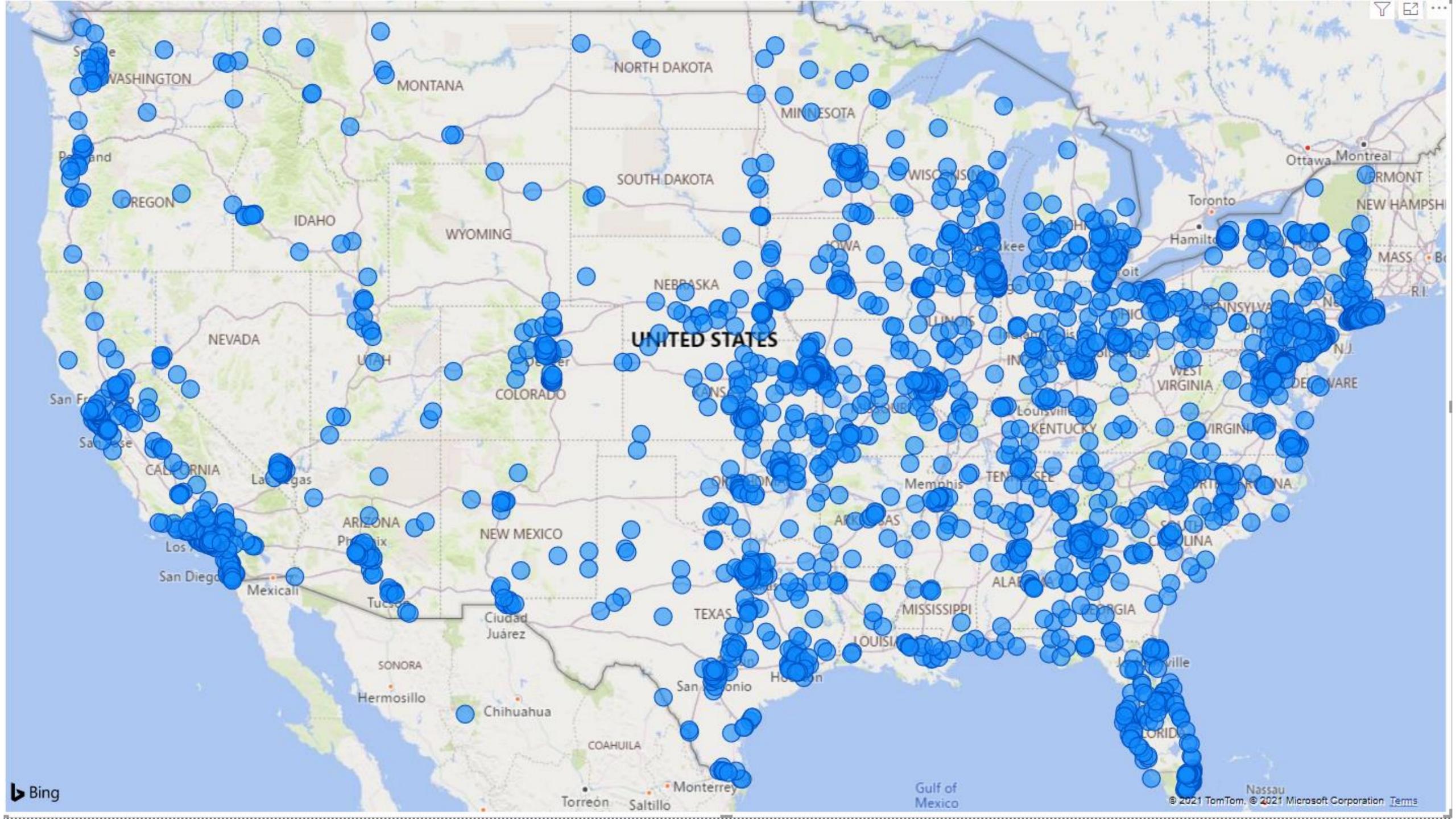


Question: In your opinion, how likely is it that the COVID-19 issue will be with us for the longer-term (i.e., at least the next several years)?



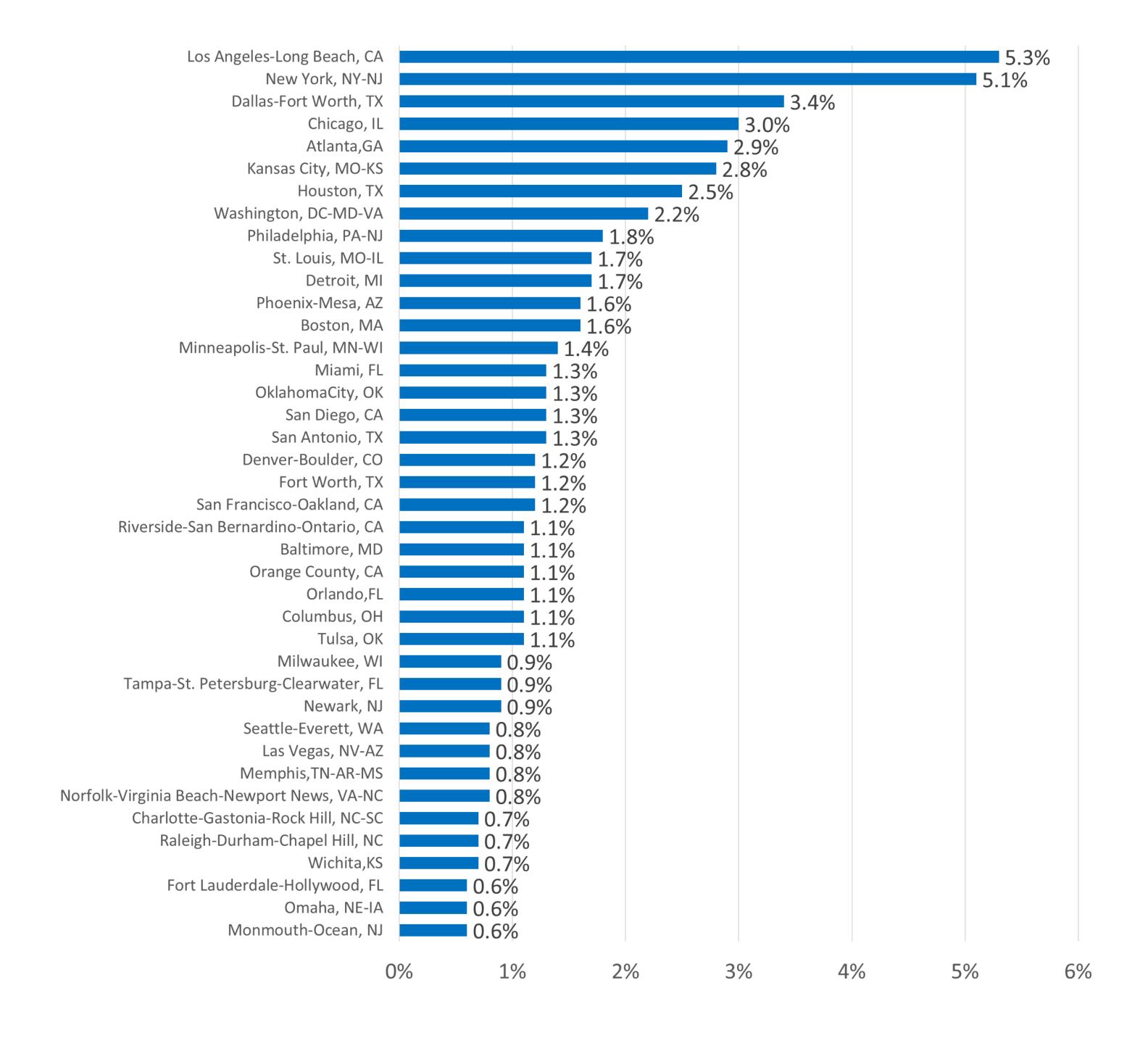






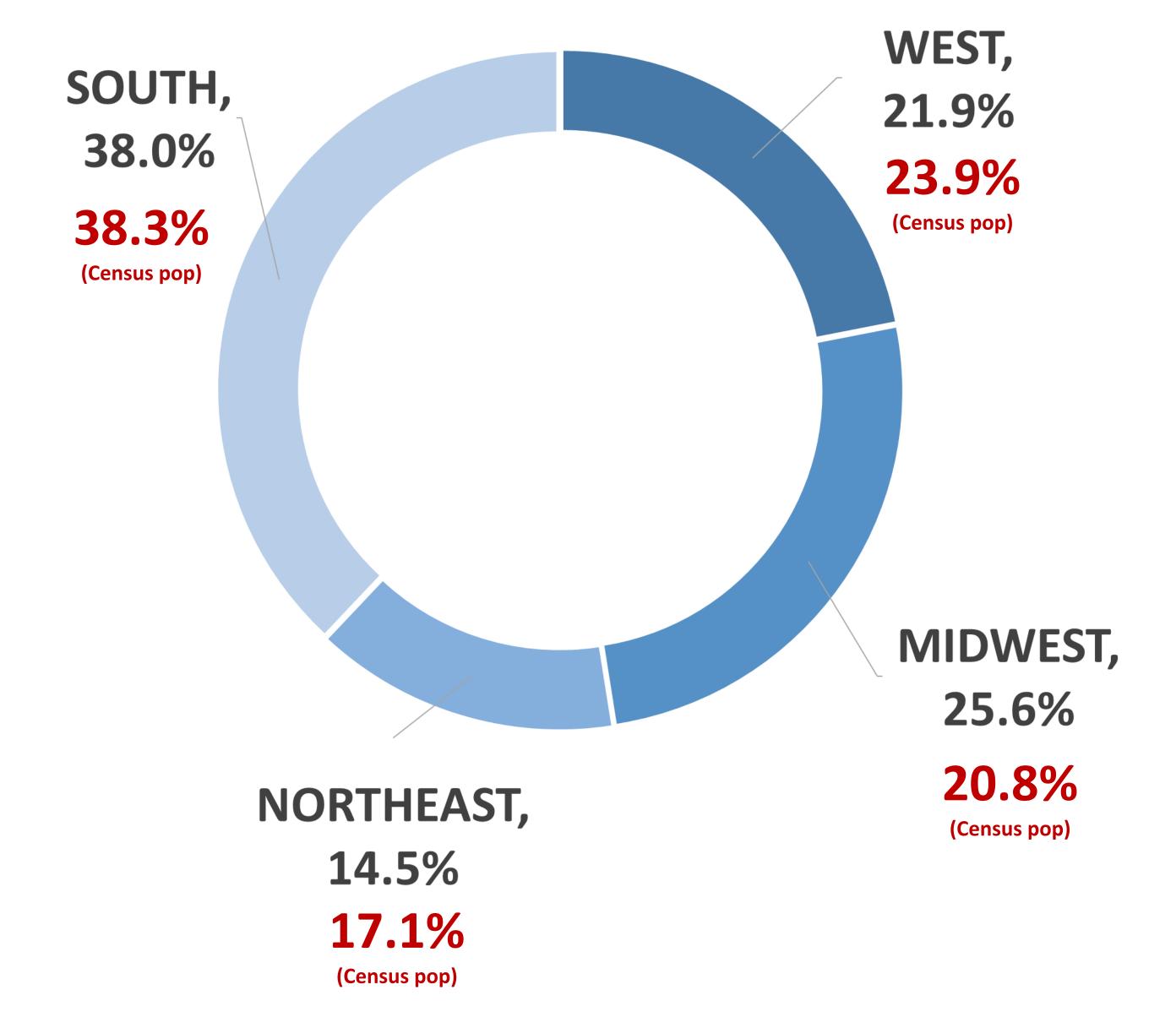
### Kansas-oriented Travelers

Top 40 Markets



## Kansasoriented Travelers

Where do they reside?





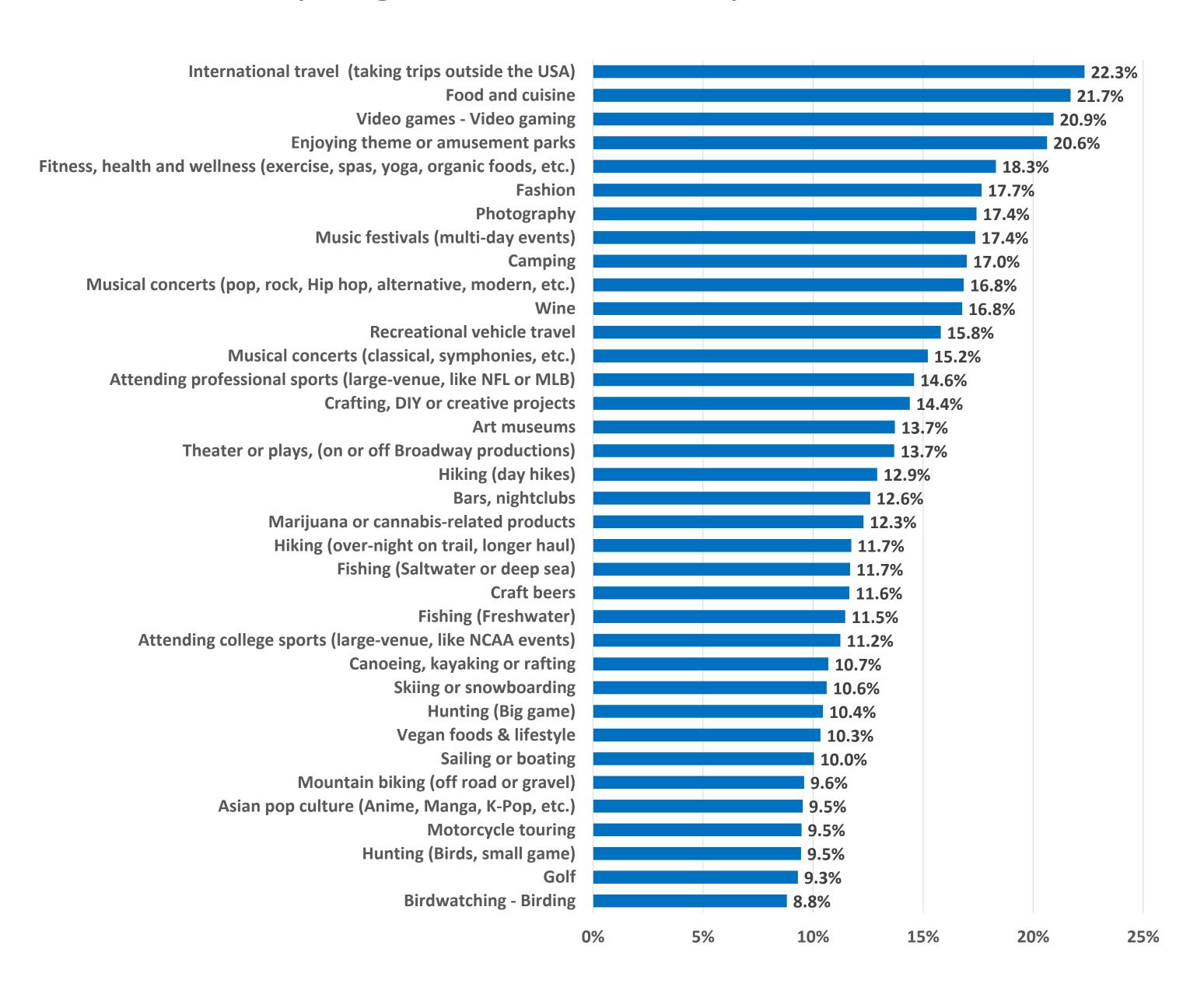
Tell us about your hobbies and passions.

Please use the scale below to describe your interest in each.

### Kansas-oriented Travelers

Travel Passions

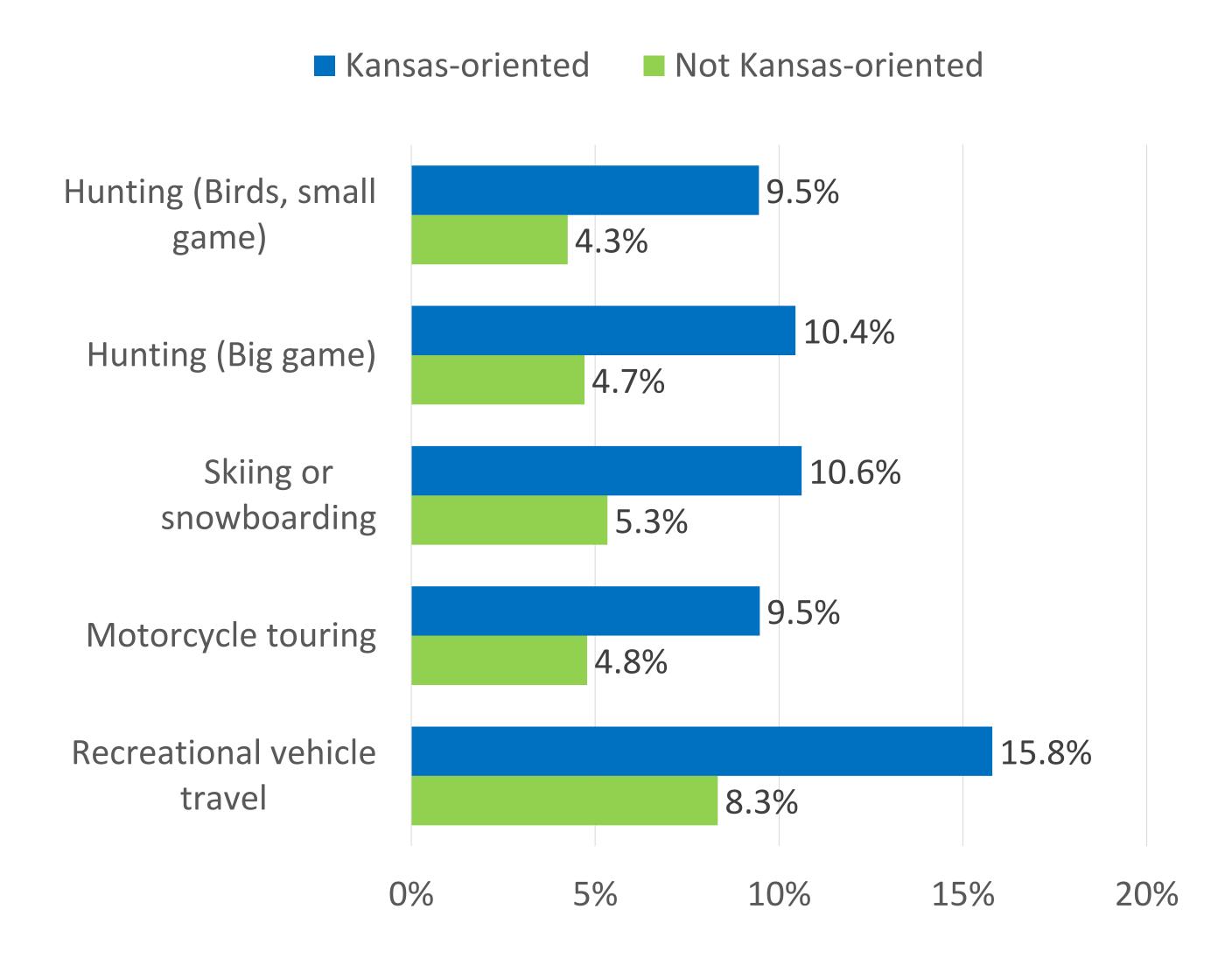
#### % Extremely high interest - I'm passionate about this



## Kansas-oriented Travelers

How they're most different from other travelers

#### Top 5, by % Difference



# Questions?

